

## **Text Bundle terms and conditions**

### **Billpay customers**

The following terms and conditions for Three's Bill pay Text Add-Ons ("Text Add-Ons") are in addition to and form part of the terms and conditions of your use of the Threebill pay service. Subscription by you to Three Text Add-Ons is deemed to be your agreement to these terms and conditions.

You can set up Text Add-Ons through My Account online or alternatively you can call customer care on 1913 and choose one from each of the following Text Add-On (i) the 100; (ii) 200; (iii) 300; or, (iv) 400 "text add on" to be added to your account. When you set up Text Add-Ons on your account you are subscribing to purchase those Text Add-Ons each month until you unsubscribe. Each month you will receive the Texts Add-Ons and the amount will appear on your monthly bill.

You may purchase one of each of the following Text Add-Ons each month

- 100 texts for €7.63;
- 200 texts for €12.20;
- 300 texts for €16.78; or
- 400 texts for €20.33

You may not purchase more than one of the same Text Add-On per month. You may change your Text Add-On at any time by Calling Customer Care on 1913. Your new Text Add-On will come into effect on that date in the following month. Three will use reasonable endeavours to implement the Text Bundle on that date in the following month, however occasionally delays may arise and Three is not liable for any delay in implementing the Text Bundle on this date.

You may use your Text Add-Ons to text to any Irish network. You may not use your Text Add-On to text to international numbers or while roaming or for sending or receiving premium texts. These texts and services will be charged at the standard applicable rate.

Unused texts will automatically be carried over to the following month (up to the same number of monthly inclusive texts in Text Add-On).

You can unsubscribe from a Text Add-On at any time by calling Customer Care on 1913.

One text message is 160 characters. When you go over 160 characters it is billed as another message. Any text messages sent in excess of monthly Text Add-On will be charged at the appropriate standard tariff rate.

If you port your number you will lose any unused Text Add-On.

If your service is suspended or terminated you may lose your Text Add-On.

No refund of Text Add-On will be given.

We reserve the right to suspend or cease this Text Add-On service and to amend and modify these terms and conditions, including prices and denominations in which Text Add-Ons may be purchased, without notice for any legitimate commercial, technical or operational reason.

### **Prepay customers**

The following terms and conditions for Three's Prepay Text Bundles ("Text Bundles") are in addition to and form part of the terms and conditions of your use of the Three prepay service. Subscription by you to Three PrepayText Bundles is deemed to be your agreement to these terms and conditions.

You can set up a Text Bundle by simply Typing \*105 # on your mobile, press send and select the Text Bundle you want. When you set up a Text Bundle you are subscribing to purchase that Text Bundle each month until you unsubscribe. Each month you may receive a reminder text to make sure you have enough credit to receive your Text Bundle. If any month, you don't have enough credit the first time we try to apply your text Bundle we will try again within 24 hours. If you don't have enough credit on the second attempt, your Text Bundle for that month will be cancelled and we will try again the following month.

You may only purchase one text bundle per month. You may purchase one of the following Text bundles:

- 100 texts for €7.50;
- 200 texts for €12;
- 300 texts for €16.50;
- 400 texts for €20; or
- 800 texts for €40.

The cost will be deducted from your credit each month. You may change your Text Bundle at any time by typing \*105# and press send and then select the appropriate Text Bundle. Your new Text Bundle will come into effect on that date in the following month. Three will use reasonable endeavours to implement the Text Bundle on that date in the following month, however occasionally delays may arise and Three is not liable for any delay in implementing the Text Bundle on this date.

You may use your Text Bundles to text to any Irish network. You may not use your Text Bundle to text to international numbers or while roaming or for sending or receiving premium texts. These texts and services will be charged at the applicable rate.

You may carry forward any unused text messages each month for a maximum of 6 months.

You can unsubscribe from a text bundle at any time by simply typing \*105# and press 2 to unsubscribe.

Text bundles do not affect the Prepay 1c text weekend rates. Prepay customers can continue to enjoy the 1c weekend offer, and continue to use the bundle to text to other networks. For further details please see the 1c terms and conditions.

One text message is 160 characters, when you go over 160 characters it is billed as another message. Any text messages sent in excess of monthly Text Bundle will be charged at the appropriate standard tariff rate.

If you become an Threebill pay customer or port your number you will lose any unused Text Bundles.

If your service is suspended or terminated you may lose your Text Bundle. No refund of unused Text Bundles will be given.

We reserve the right to suspend or cease this Text Bundle service and to amend and modify these terms and conditions, including prices and denominations in which Text Bundles may be purchased, without notice for any legitimate commercial, technical or operational reason.