

How long will it take to get my Unlock Code?

The timeframes below show approximately how long it will take to get your unlock code.

The times are just a guide but if it's taking longer to get your code than the times specified [contact us](#) for help.

Unfortunately we can't get your unlock code any quicker than the times stated below.

Timeframes

Make	Timeframe
Alcatel	Up to 10 working days
Apple	Up to 2 working days
BlackBerry	Up to 14 working days
Doro	Up to 5 working days
HTC	Up to 20 working days
Huawei Modem or Phone	Up to 20 working days
LG	Up to 10 working days
Motorola	Up to 20 working days
Nokia (Non-Lumia)	Up to 3 working days
Nokia (Lumia)	Up to 10 working days
Option Globesurfer Router	Up to 10 working days
RIM	Up to 10 working days
Samsung	Up to 10 working days
Sierra Wireless	Up to 10 working days
Sony Ericsson or Sony	Up to 10 working days