

3 Business Global Pass Add-ons

1. The following Terms and Conditions for the 3 Business Global Day Pass Add-on customers are in addition to the consumer Terms for Services at <https://www.three.ie/pdfs/legal/three-telecommunications-services-tihl-terms-andconditions.pdf>

The **3 Business Global Pass Add-ons** (the “Pass (es)”) are available to Three Business customers on one of the price plans set out at paragraph 4 below only. Customers on the price plans set out at paragraph 4(a) below can opt-out of the Pass at point of connection or at any time. Should you opt-out of the Pass, you will pay an out of allowance rate as set out in your plan pricing at <https://www.three.ie/legal/pricing.html>

Customers on the price plans set out at paragraph 4(b) below must opt-in to the Passes to receive them.

There are two Passes available. One is 3 Business Global Voice Day Pass (the “Voice Pass”) and the other is 3 Business Global Data Day Pass (the “Data Pass”)

2. The destinations are the same for each of the Pass charges which are set out in the table at paragraph 6 below. Please note that the inclusion of a destination country in the Passes is at all times subject to availability in destination networks which may change without notice to you.

3. To opt out of a Pass you should contact your account manager, Three Customer Care or visit My3.

4. Depending on your price plan, Passes are either opt-out (i.e. they are automatically applied) or opt-in (i.e. you need to purchase them). The price plans on which the Passes are applied on an opt-out basis are as follows:

- 3Business Core 24M
- 3Business Core 36M
- 3Business Core Multi 24M
- 3Business Core Multi 36M
- 3Business Core Plus 24M
- 3Business Core Plus Multi 24
- 3Business Core Pro 24M
- 3Business Core Pro Multi 24
- 3Business Core SIMO 12M
- 3Business Core SIMO 24M

5. Once a Pass is applied it will remain on your account. It will only be triggered once a data session and/or where a qualifying voice call is detected in the appropriate zone selected. If you opt out of the Pass the default roaming rates will apply as per the pricing published for your price plan at <https://www.three.ie/legal/pricing.html>.

If you wish to opt-out you can contact your account manager or call Three Customer Care or visit My3.

6. The Passes apply to services used in the countries listed in the following table;

	3 Business Global Day Pass Data	3 Business Global Day Pass Voice
Daily Allowance	1GB	Unlimited calls within country and back home to Ireland and calls received
Daily charge when activated	€3.50	€2.50
Countries included	Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe Islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea, Malawi, Malaysia, Mexico, Monaco, Montenegro, Morocco, New Zealand, North Macedonia, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Taiwan, Thailand, Turkey, UAE (excluding Bahrain), Uganda, Uruguay, USA, and Vietnam.	Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe Islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea, Malawi, Malaysia, Mexico, Monaco, Montenegro, Morocco, New Zealand, North Macedonia, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Taiwan, Thailand, Turkey, UAE (excluding Bahrain), Uganda, Uruguay, USA, and Vietnam.

7. A daily charge applies when you commence a data session and only a data session will trigger the Data Pass. For the Voice Pass, making a call which falls within the call types allowed (as set out at 12 below) will trigger the Voice Pass. For this charge customers with the Data Pass shall receive the daily data allowance after which an additional per MB usage rate of 5c per MB ex VAT applies. Customers with the Voice Pass shall receive unlimited calls back to Ireland from any zone country within your zone and calls made within the relevant zone country (but excluding certain call types set out below at paragraph 12) and unlimited calls received in the zone country. Calls to voicemail are rated as per your price plan.

8. For customers with the Data Pass, we will notify you when we see that data usage has reached 80% of your daily 1GB data allowance and when you have reached the full daily 1GB data allowance. This notification may be received when you have passed the allowance. We will use reasonable efforts to deliver notifications in a timely manner however the notifications are approximate indications of your usage and spend and due to processing times of recent account activity some usage may be excluded at time of notification. Any additional data used beyond the Pass daily data 1GB allowance will be charged at the relevant rate for the country in which you are roaming of 5c per MB ex VAT.

9. Where you have selected one or more of the Passes, there is no subscription charge for the Pass and the daily charge is only applied when customers, with the Data Pass, initiate a data session while roaming in a zone country, set out in the table above. For customers with the Voice Pass the daily

charge is applied when you make a voice call which falls within the call types permitted in paragraph 12 below.

10. The Pass daily allowances for each of the Data Pass and the Voice Pass can be used between 00.00hrs and 23.59 hrs (Irish time). Whilst travelling it is recommended that you check the time in Ireland. Unused data allowances cannot be carried over to the next day.

11. If your data usage/session continues after midnight, the Data Pass will be triggered for the following day. To avoid additional charges, Three recommends you complete your data session before midnight (Irish time). If you are on the Voice Pass and your call continues after midnight, the Voice Pass will be triggered for the following day. To avoid additional charges, Three recommends you finish your call before midnight (Irish time).

12. Only calls to standard mobiles and standard landlines are included in the Voice Pass. Local calls made within the relevant Pass zone country you are roaming in are also included. However, all premium rate, directory enquiries and non-geographic numbers other than calls to 0818 and 076 are excluded as are international calls other than calls back to Ireland.

13. Data Pass customers are responsible for the management of mobile device configurations and should be aware that updates and connections can incur data usage. You are wholly responsible for any associated costs while roaming. Where your mobile device is setup for automatic data updates, connections on your mobile device are considered to be with your consent and so data roaming charges will apply. To avoid unexpected data usage while roaming due to automatic updates and connections it is recommended that these be disabled whilst travelling and manual connections be made when needed. Please refer to device manual or application settings for detailed instructions.

14. Three reserves the right to limit your usage of a Pass and its constituent elements where Three deems that your usage of the Pass services is for commercial purposes or is excessive.