

### Three Business General 5G Access Terms:

5G access for Three Business

(a) if you have a 5G ready phone (see [three.ie/5G](https://three.ie/5G) for details of devices or ask in a Three store) and;

(b) are either on one of the following price plans – 3Business Pro, 3Business Max, or 3Business Multi-Pro in which case 5G will automatically be available to you subject to these terms or if you are on any of the plans listed below\*, you can purchase a 5G Access Recurring Add-on for €4.06 (ex. VAT) per month which provides access to Three’s 5G network subject to these terms and

(c) subject to you being in a Three 5G coverage area (see [three.ie/explore/coverage-checker](https://three.ie/explore/coverage-checker) for coverage details). The coverage checker is a guide and is not a guarantee of signal coverage. Outside of 5G coverage areas you will get 4G coverage in areas with 4G coverage (see [three.ie/explore/coverage-checker](https://three.ie/explore/coverage-checker) for coverage details).

(d) Roaming is not currently available with our 5G services

(e) Three’s 5G service may be affected by a number of factors including but not limited to the number of people using the 5G service, maintenance and upgrades, faults from other networks, the weather, other environmental factors or degradation.

(f) Your price plan data allowance or Add-on allowance and any out of allowance data usage will be used for all different types of mobile data available to you (for example 3G/4G/5G/areas)

\*List of plans our 5G Access Recurring Add-on is available on:

Plan Name
3Business Select
3Business Multi Select
3 Bus. Multi Extra 24M
3 Business Essential SIM
3 Business Starter SIM
3 Business Starter 24M
3 Bus. Multi Starter 24M
3 Business Multi Plus 24M
3 Business Plus 24M

3 Business Multi Starter SIM
3 Bus. Unlimited 24M
3 Bus. Staff Affinity SIMO
3 Bus. Staff Affinity 24m
3 Bus. Staff Affinity Plus 24m
3 Business Affinity 1 24m
3 Business Affinity 2 24m
3 Enterprise Affin 1 24M
3 Bus. Staff Affinity 24M
3 Business Corporate Starter
Three Corporate Plus 24M
Govt select 2 24Mth
Govt select 3 24Mth
Gov Select Roaming 2
Gov Select Roaming 3
3 Multi Corporate 4
Service Charge 3

**5G Addons terms:**

5G Add-ons for 3Business Select, 3Business Multi Select, 3Business Multi Extra, 3 Business Starter SIM or 3 Business Essential SIM The following terms and conditions apply to Three’s 5G Add-on which are

available with certain of the Plans only, as determined by Three (the “Add-on(s)”).

**General**

1. Add-ons are not available on a standalone basis and are available as an additional service under your agreement with Three.
2. Some Add-ons are not available with some of the Plans and you will only be presented with Add-ons available with your Plan.

3. In exchange for the relevant Add-on charge (the value of which will be stated at the point of purchase) you will be given a single block or a bundle of minutes, texts or data (the Add-on type will be stated at point of purchase) in addition to your Plan allowances.
4. Add-ons may only be removed by calling Three Customer Care on 1913.
5. The Add-ons made available by Three are subject to change and may be updated by Three from month to month.

#### Recurring Add-ons

6. You cannot apply more than one recurring Add-on of the same type to your account at any one time.
7. Recurring Add-ons are charged in advance on a monthly basis except for a pro-rata charge in the first month (depending on when in your bill cycle the Add-on is applied to your account) and will be applied to your account within 24 hours. If applied during your bill cycle, you will only be charged for the days the Add-on was applied to your account during that bill period.
8. Recurring Add-ons are reapplied to your account at the start of your bill cycle.
9. Once you exhaust your Add-on's allowance, any further usage will be deducted from your Plan's allowance (if any) or from another Add-on allowance. If you have no remaining Addon or Plan allowance remaining, Plan out of allowance rates will apply.
10. Any unused allowance of the Add-on allowance cannot be carried over to the next month.