



The real deal

The Prepay price guide.



Prepay Price Guide – Introduction

Introduction

Welcome to the Three Prepay price guide. In here, you'll find all you need to know about your Prepay plan. Explore data, calls, texts, and more. Plus, you can always get your price plan information by freetexting 'EVERYTHING' to 50202 anytime.

Price Plans

This Three Prepay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Prepay 15
- 3 Prepay 20
- 3 Prepay 20 Welcome
- 3 Prepay 30
- 3 Prepay Hero



Prepay your way

We've got you covered with our new range of prepay plans.

3 Prepay 15*



Talk all day

Keep it simple with unlimited calls plus enough texts and data to stay connected

€15 every 28 days

Three to any
network calls

Unlimited

Data to use in ROI & EU *

1GB

Text messages

60



5G Free from Feb/Mar 2023

3 Prepay 20*/ 3 Prepay 20 Welcome



Steam, chat and share

Recommended

Connect with friends and share every moment with Three to Three unlimited calls and unlimited texts

€20 every 28 days

All You Can Eat Data **

Text messages Unlimited

Three to any
network calls 60 min

Three to Three calls Unlimited

Data to use in EU + 19GB



5G Free from Feb/
Mar 2023

3 Prepay 30*



Everything, everywhere

Always be ready to share with All You Can Eat 5G Data, unlimited calls, unlimited texts and International minutes.

€30 every 28 days

All You Can Eat Data **

Text messages Unlimited

Three to any
network calls Unlimited

Data to use in EU + 28GB

International calls 30 min



Free

3 Prepay Hero SIM only New customers only



Always be ready to share with All You Can Eat 5G Data, unlimited calls, unlimited texts and EU Roaming Data.

€15 every 28 days

All You Can Eat Data **

Text messages Unlimited

Three to any
network calls Unlimited

Data to use in EU + 14GB



Free

Please note that if you top up with the minimum amount for your plan or greater in one top up (e.g. €20 or higher for 3 Prepay 20), with allowances remaining, and your plan is still within its 28 day cycle, your top up will immediately activate the plan and your allowances will reset for another 28 day benefit period. Any remaining allowances at that time will not carry over to your new 28 day benefit period. 5G access subject to you having a 5G ready device and being in a 5G coverage area. For full terms see <https://www.three.ie/legal/terms/>

Any Network minutes have a fair usage policy limit of 10,000 minutes for use within Republic of Ireland and the EU (when roaming in the EU), for the 28 day Plan Benefit period succeeding your Top Up. Any Network Texts have a fair usage policy limit of 3,000 texts for use within the Republic of Ireland and the EU (when roaming in the EU) for the 28 day period succeeding your Top Up. Three to Three minutes have a fair usage policy limit of 3,000 minutes for use on the Three network for calls to another Three customer in the Republic of Ireland only. These allowances apply for the 28 day period succeeding your Top Up. International calls in your allowance must be made in Republic of Ireland. Included countries: EU member states, UK, USA, Andorra, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam.

Rates and out of bundle charges

These rates will be applied when you have not activated your selected plan or topped up by a sufficient amount to activate your plan.

	3 Prepay Hero	All other Prepay plans
Voice Calls ROI & EU	45c*	38c*
Call set up ROI & EU	12c	9c
Voicemail ROI & EU	Free	Free
Text message ROI & EU	20c	18c
MMS ROI & EU	25c	25c
Data ROI	€1.30 per MB	€1.01 per MB
Data EU - 3 Prepay 15	-	0.43c per MB
Data EU	0.22c per MB	0.22c per MB



All prices include VAT. For terms and conditions, see footnotes. A call set up fee applies to all chargeable calls from ROI to numbers within ROI and to calls back to Ireland or within country while roaming in UK, Andorra & EU. Rates shown are billed per minute. All You Can Eat Data Republic of Ireland only. Rates applicable for plan out of bundle charges, if you have not activated your selected plan or topped up by a sufficient amount to activate your selected plan

If you top up with the minimum amount for your plan or greater in one top up, with allowances left, and your plan is still within its 28 day cycle, your top up will reactivate the plan and your allowances will reset for another 28 day benefit period. Any remaining allowances at that time will not carry over to your 28 day benefit period.

Roaming rates



Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	38c	38c	€2.80	€0.00	Free	18c	35c	0.22c
EU	38c	38c	€2.80	€0.00	Free	18c	35c	0.22c
Andorra	38c	38c	€2.80	€0.00	38c	18c	35c	0.22c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99

UK: United Kingdom, Channel Islands, Gibraltar, Isle of Man.

EU: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St-Barth, Saint Maarten, St Martin, Sweden, Vatican City.

A connection fee is applied in UK, EU and Andorra when calling back to Ireland or the local zone. Per minute billing applies to all international and roaming calls unless otherwise stated. *0.22c/MB relates to 3 Prepay 20, 3 Prepay 30, 3 Prepay 20 Welcome & 3 Prepay Hero tariff plans. For 3 Prepay 15 Data Roaming rate will be 0.43c/MB.

Roaming rates continued



Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.22c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99

Roam1: Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine. Roam2: Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, , Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia.
 Roam3: Anguilla, Antigua and Barbuda, Argentina, Aruba, Bermuda, Bahamas, Barbados, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Saint Kitts and Nevis, Saint Lucia, Samoa, Uruguay, Venezuela.
 Roam4: Afghanistan, Algeria, Papua New Guinea.
 Per minute billing applies to all international and roaming calls unless otherwise stated.

Roam5: Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan.

Roam6: Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria.

Roam7: Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswanti, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe.

Roam8: Antarctica, Ascension, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan.

Satellite: INMARSAT, IRIDIUM, Aeromobile, Maritime Communications Partners, Onair.

Standard International rates

Per minute billing applies to all international and roaming calls unless otherwise stated.

International rates		
Region	Voice (per min)	SMS
UK	23c	7.38c
EU	23c	7.38c
Andorra	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Morocco	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c

UK: United Kingdom, Channel Islands, Gibraltar, Isle of Man.
EU: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City.
Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine. Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.
Band 3: Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands.
Band 4: Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba,

International rates		
Region	Voice (per min)	SMS
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicara-gua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen. Band 5: Angola, Ascension, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia. Band 6: American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.
Satellite: INMARSAT, IRIDIUM, Aeromobile, Maritime Communications Partners, Onair.

Roaming and International MMS (per message)

Photo	50c
Video	50c



All You Can Eat Data

All You Can Eat Data.	
Minimum Top up required	As per plan details P2
Validity period	28 Days
EU roaming data allowance	19GB 3Prepay 20 / 28GB 3Prepay 30 / 14GB 3Prepay Hero
Surcharge applicable if EU allowance exceeded	0.22c* per MB

All You Can Eat Data is available only in the Republic of Ireland.
EU roaming data allowance calculated in accordance with EU fair usages policy.
EU fair use policy applied in respect of All You Can Eat Data. Surcharge applicable if EU allowance is exceeded is 0.22c per MB.
All You Can Eat Data is available at no additional charge for prepay customers on 3 Prepay 20 and 3 Prepay 20 Welcome who top up by €20 every 28 days, 3 Prepay 30 who top up by €30 every 28 days and 3 Prepay Hero who top up by €15 every 28 days.
*0.22c/MB relates to 3 Prepay 20, 3 Prepay 30, 3 Prepay 20 Welcome & 3 Prepay Hero tariff plans. For 3 P epay 15 Data Roaming rate will be 0.43c/MB.
For full terms of the All You Can Eat Data service please see <http://www.three.ie/termsconditions/services/all-you-can-eat-data-terms-conditions/>

Boost it!

Need more calls, texts or data?
Our boosters have you covered.

Some boosters can be set to repeat every 28 days once you have enough credit.

Roaming Day Pass 1

€3.99 per Day (recurring) 1 GB of data per day + free local and calls to home
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB.
Allowances expire at 11:59PM Irish Time.
Countries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa

Roaming Day Pass 2

€3.99 per Day (recurring) 1 GB of data per day + free local and calls to home
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB.
Allowances expire at 11:59PM Irish Time.
Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India

Prepay Roaming Day Pass

€3.99 per Day (recurring) 1 GB of data per day
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB.
Allowances expire at 11:59PM Irish Time.
Countries included: Albania, Andorra, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

Boosters

Booster Name	Cost	Allowance	Type	Available with plan
USA/Canada Roam Mins Booster 28 Day	€5	100 mins	Once Off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero
USA/Canada Data Booster 28 Day	€5	500MB	Once Off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero
Rest of World Roam Mins Booster 28 Day	€10	100 mins	Once Off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero
Rest of World Data Booster 28 Day	€10	250MB	Once Off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero

Add a **booster** anytime



On the My3 app

- Log in to the My3 app
- Click 'Add-ons' on the bottom navigation bar
- Tap 'Add' to select the booster you want
- Click 'Continue' and you're done!



On the My3 app

- Log in to My3 online
- Click 'Manage Services'
- Pick the booster you want
- Click 'Continue' and you're done!



3 Prepay 15 is not compatible with Voice boosters as it has Unlimited Any network minutes. Customers on 3 Prepay 15 can purchase International and/or Roaming Minutes and/or Roaming Data Boosters.

3 Prepay 20 and 3 Prepay 20 Welcome are not compatible with Data Boosters and Text Boosters as it has Unlimited Any network Texts and All you Can Eat Data. Customers on 3 Prepay 20 and 3 Prepay 20 Welcome can purchase International and/or Roaming Minutes and/ or Roaming Data Boosters.

Customers on 3 Prepay 30 & 3 Prepay Hero can purchase International and/or Roaming Minutes and/or Roaming Data Boosters. The International Minutes Booster is for use only for calls from ROI for calls to the countries listed below:
EU member states, UK, USA, Canada, Andorra, Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New

Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, Ukraine, United Arab Emirates, Vietnam. It excludes other international calls, premium rate calls and directory enquiries calls.

The USA/Canada Roam minutes Booster 28 Day is for use only while customer is Roaming in the US or Canada. Minutes can be used for calls to any network in the Roaming country only and toward Irish numbers. i.e. if you are roaming in Canada then you can use the minutes from this Booster to call any network in Canada and in Ireland. If you call US numbers, then this will be treated as a normal roaming call and will be charged with standard Roaming rates. The USA/Canada Data Booster 28 Day is for use only while Roaming in US or Canada. The Rest of World Roam Minutes Booster 28 Day is for use only while roaming in any of the following countries: Andorra, Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam.

Minutes can be used for calls to any network in the roaming country only and to Irish numbers. i.e. if you are roaming in Japan then you can use the minutes from this Booster to call any network in Japan and in Ireland. If you call numbers of the other countries that are included in this Booster (or any other number), then this will be treated as a normal roaming call and will be charged with OOB Roaming rates. It excludes international, premium rate and directory enquiries calls.

Rest of World Data Booster 28 Day is for use only while roaming in any of the following countries: Andorra, Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam.

Boost it!

Need more calls, texts or data?
Our boosters have you covered.

Some boosters can be set to repeat every 28 days once you have enough credit.

Boosters				
Booster Name	Cost	Allowance	Type	Available with plan
Voice Booster	€5	100 mins	Recurring	3 Prepay 20 3 Prepay 20 Welcome
Voice Booster 28 Day	€5	100 mins	Once Off	3 Prepay 20 3 Prepay 20 Welcome
Text Booster	€5	100 texts	Recurring	3 Prepay 15
Text Booster 28 Day	€5	100 texts	Once Off	3 Prepay 15
Data Booster	€5	1GB	Recurring	3 Prepay 15
Data Booster 28 Day	€5	1GB	Once Off	3 Prepay 15
International Mins Booster 28 Day	€5	100 mins	Once Off	3 Prepay 15 3 Prepay 20 3 Prepay 20 Welcome 3 Prepay 30 3 Prepay Hero

3 Prepay 15 is not compatible with Voice boosters as it has Unlimited Any network minutes. Customers on 3 Prepay 15 can purchase International and/or Roaming Minutes and/or Roaming Data Boosters.

3 Prepay 20 and 3 Prepay 20 Welcome are not compatible with Data Boosters and Text Boosters as it has Unlimited Any network Texts and All you Can Eat Data. Customers on 3 Prepay 20 and 3 Prepay 20 Welcome can purchase International and/or Roaming Minutes and/ or Roaming Data Boosters.

Customers on 3 Prepay 30 & 3 Prepay Hero can purchase International and/or Roaming Minutes and/or Roaming Data Boosters. The International Minutes Booster is for use only for calls from ROI for calls to the countries listed below:

EU member states, UK, USA, Canada, Andorra, Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, Ukraine, United Arab Emirates, Vietnam. It excludes other international calls, premium rate calls and directory enquiries calls.

Special calls

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific number

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850	Landline rate
0818, 1890, 076	Landline rate
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see footnotes.

Directory services

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 4.26 per call per connection (up to 1 min)
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)
Value Added SMS shortcodes	
Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services

You'll find the charges associated with unlocking your handset and changing your phone number below.

Charges for other services	
Charges for	Price
Handset Unlock fee	Existing customers who have signed up to Three or upgraded before 1st November 2018: For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25

Credit balance refund request when porting out your number

When a customer switches from Three to another operator, the customer can request a refund of their remaining prepay credit balance. To process the refund request, an administration fee of €10.45 (inclusive of VAT) will be applied and deducted from the credit balance. The remaining credit balance minus the administrative fee will be the refund a customer is eligible for. The request for a credit refund must be made within three months from the date of switching.

Footnotes

All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see <http://www.three.ie/termsconditions/services/all-you-can-eat-data-terms-conditions/>

Fair Usage

Any Network minutes have a fair usage policy limit of 10,000 minutes for use within Republic of Ireland and the EU (when roaming in the EU), for the 28 day Plan Benefit period succeeding your Top Up.

Any Network Texts have a fair usage policy limit of 3,000 texts for use within the Republic of Ireland and the EU (when roaming in the EU) for the 28 day period succeeding your Top Up. Three to Three minutes have a fair usage policy limit of 3,000 minutes for use on the Three network for calls to another Three customer in the Republic of Ireland only. These allowances apply for the 28 day period succeeding your Top Up. International calls in your allowance must be made in Republic of Ireland

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.
3. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

All reference to Ireland means Republic of Ireland.

Three Customer Services
Three Ireland (Hutchison Limited
28/29 Sir John Rogerson's Quay,
Dublin 2.

Three.ie

©Three Ireland (Hutchison Limited. A Hutchison Whampoa company.

Published by Three Ireland (Hutchison Limited trading as 'Three'. All rights in this publication are reserved and no part may be reproduced without the prior written permission of the publisher. 'Three' and its related images, logos and names used in this publication are trademarks of the Hutchison Whampoa group of companies. The contents of this publication are believed to be correct at the time of going to press, but any information, products or services mentioned may be modified, supplemented or withdrawn.

The provision of any products and services by Three Ireland (Hutchison Limited is subject to Three's customer terms (available at Three.ie. The customer terms will take precedence if there is any discrepancy with this publication.

July 2023