The real deal.

The Prepay price guide.



When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

Prepay
Special calls
Directory services
Other services
Footnotes

Prepay Plans.

Charges for calls and messages.	
	Prepay
Voice Calls ROI & EU	**38c***
Voicemail ROI & EU	**15c**
Video Calls ROI & EU	**35.58c**
Text message ROI & EU	**15c**
MMS ROI & EU	**24.60c**
Data ROI	**€1.01 per MB**
Data EU	**0.37c per MB**

All prices include VAT. For terms and conditions, see footnotes. *All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU are subject to a call set up fee of 9.15c. Rates shown are billed per minute.

All You Can Eat Data.

All You Can Eat Data.	
Minimum Top up required	**€20**
Validity period	**28 Days**
EU roaming data allowance	**11GB**
Surcharge applicable if EU allowance exceeded	**0.37c per MB**

All you can eat Data is available only in the Republic of Ireland
EU fair use policy applied in respect of All You Can Eat Data.
EU roaming data allowance (above) calculated in accordance with EU fair usages policy.
All you can eat Data is available at no additional charge for prepay customers who top up by €20 every 28 days.

Prepay Internet Add-on.

Get something extra with this great value add-on which gives you 500MB of data for use in Ireland and EU.

Internet Add-ons.	
Mobile Surfing 500MB. 500MB internet surfing for Prepay mobile.	**€4.99** per month

Standard International & Roaming rates

Visit three.ie to see where we currently have roaming services.

For charges that apply for usage (denoted by † symbol in the table below) when you are roaming in the EU, please refer to your plan information above .

International and roaming voice calls

Call type	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	23.37c	23.37c	35.58c	€1.78	€2.49	50.82c
Calls received in this band	Free	Free	€1.01	€1.78	€2.02	€1.78
Calls made to countries in the same band or back to Ireland	†	†	€1.78	€1.78	€2.80	€1.78
Calls made from this band to EU countries	†	†	€2.80	€2.80	€2.80	€2.80
Calls made to countries in other bands	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80

Per minute billing applies to all international and roaming calls unless otherwise stated.

Band 1: Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland.
Band 2: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City.
Band 3: Canada, and USA.
Band 4: Albania, Armenia, Azerbaijan, Belarus, Bosnia & Herzogovnia, Georgia, Macedonia,Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine.
Band 5: Rest of the world.
Band 6: Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen.

Texts (per message)

Message format	Sent from Ireland to EU	Sent from Ireland to outside EU	Sent within EU	Sent from or to countries outside of EU
Text	7.38c	25.41c	†	35.58c
Photo	50.82c	50.82c	50.82c	50.82c
Video	50.82c	50.82c	50.82c	50.82c

Data Roaming

Please see three.ie for the current list of our roaming partner networks in each country.

Data Roaming	
Data Roaming within EU	†
Data Roaming Band 2	€5.08 per MB
Data Roaming in other countries	€7.12 per MB

Rates are listed per MB but are charged per KB.
EU countries: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, United Kingdom.
Band 2 countries: Australia, Israel, Japan, Puerto Rico, South Africa, Taiwan, Thailand, Turkey, USA

Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850	Landline rate
0818, 1890, 076	Landline rate
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see footnotes.

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890 - 1 number search	**€4.26 per call** (incl. 1st minute), **€2.14 per minute** (for each subsequent minute)
International 11860 / 11818 – up to 2 number searches	€1.32 per call + €1.22 per minute

Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

Charges for other services

Charges for	Price
Handset Unlock fee	**Existing customers who have signed up to Three or upgraded before 1st November 2018:** For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). **New customers signing up to Three or customers upgrading on or after 1st November 2018:** . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25

Footnotes

All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see http://www. three.ie/termsconditions/services/all-you-can-eat-data-terms-conditions/

Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

• Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

In accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation"), an EU fair use policy is applied in respect of the All you Can Eat Data service and the applicable EU roaming data allowance is calculated in accordance with the EU fair use policy at http://www. three.ie/termsconditions/services/new/bill-pay-price-planterms-conditions/ for Bill Pay customers and for Prepay customers at http://www.three.ie/termsconditions/services/new/prepay-price-planterms-conditions/.

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.

2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.

3. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

All reference to Ireland means Republic of Ireland.

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