

## Three Ireland (Hutchison) Limited Three Prepay Matched Bonus Credit Promotion 2023-2024 (the “Promotion”)

The following Terms and Conditions for the Matched Bonus Credit Promotion are in addition to the General Terms for the Small Print Terms of service for Three Ireland (Hutchison) Limited (“Three”).

The Promotion forms part of the Three Prepay promotion for inactive customers from November 2023.

Your right to received and avail of the Promotion (eligibility) is based on receiving a communication from Three by either Email or SMS, and promotion application is dependent on meeting the requirements of (below

- (1) Receiving an Email or SMS from Three Ireland inviting you to the promotion.
- (2) You are a Three prepay customer on one of 3 Prepay, 3 Prepay 15, 3 Prepay 20, 3 Prepay 20 Welcome or 3 Prepay 30 plans.
- (3) Promotional credit can be redeemed by making a top up of €10 or more within 15 days of receiving the first communication (invite date). Promotional credit will be matched based on your first (1<sup>st</sup>) top up of at least €10 after the invite date. Only one promotional credit will be applied.
- (4) Application will happen within 7 days of your top up by at least €10, in the unlikely event of service issues being experienced your Bonus Credit may be applied later than the advised time frame.

Bonus Credit will not satisfy minimum top up requirements for other offers.

- You will start to use your Bonus Credit once it is allocated to your balance and you will continue to use your Bonus Credit when you use Three services.
- Bonus Credit will expire as it is used but if it is not used it will be expired 30 days after the date it is allocated to you.
- Your existing Top Up balance or any further Top Ups will not be used again until your Bonus Credit is all used or, (where Three expires unused Bonus Credit 30 days after the date it is allocated), the 30 day period expires.
- Bonus Credit does not have any cash value and will be non-refundable where the customer transfers or ports from Three.
- Bonus Credit **cannot** be used towards price plan activation.
- Bonus Credit can be used towards out of bundle calls, SMS and Data, as well as in the Google Play Store and IOS Store.

Three reserves the right to modify these terms and conditions or discontinue this Promotion (or any part of it) for valid commercial technical or operational reasons, subject to reasonable notice being provided. Except as clearly stated in these terms and conditions all terms, conditions, warranties and representations (whether written or implied) in relation to the provision of the Promotion are excluded to the fullest extent allowed.