The real deal. The Bill Pay price guide.

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Bill Pay Price Guide – Introduction

Introduction

Welcome to the Three Bill Pay Price Guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Bill Pay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- Three Loyalty 150 5G
- Three Loyalty 300 5G
- Three Loyalty Unlimited 5G



Three Bill Pay

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Three Lovalty 200 5C *	Three Levelty Unlimited 5C*
Three Loyany 500 5G	Three Loyalty Unlimited 5G*
Chat, share and stream with the essentials.	Get the essentials with extra calls, texts and international minutes
€49 * a month 24-month minimum term	€64.99* a month 24-month minimum term
*Increases under this contract Effective from every April See Annual Charge Increase page for detail	*Increases under this contract Effective from every April See Annual Charge Increase page for detail
Data (ROI) All You Can Eat	Data (ROI) All You Can Eat
	EU data** 100GB
EU data** 76GB	Three to Three calls*** Unlimited
Three to Three calls*** Unlimited	Minutes for use in ROI & EU** Unlimited
Minutes/Texts^ for use in ROI & EU** 300	Texts for use in ROI / EU** 10,000
5G anablady	International Minutes/Texts [†] 300
Sternabled.	56 enabled ^v
es include VAT	Domestic Out of allowance charg
	Bill Pa
hown are billed per minute. Rates applicable for plan out of a	Illowance Voice Calls 38c***
	essentials. €49* a month 24-month minimum term *Increases under this contract Effective from every April See Annual Charge Increase page for detail Data (ROI) All You Can Eat EU data** 76GB Three to Three calls*** Unlimited

Symbols are explained on Pages 16		Bill Pay	
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance	Voice Calls	38c****
Annual Price Increase (CPI)	Annual Charge Increase page click here		
Connection Fee	*****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c	Voicemail ROI	15c
Terms & conditions (Pricing)	T&Cs click here	Text message	18c
Roaming countries & bands	Roaming countries click here	MMS	25c
International countries & bands	International countries click here		

Roaming rates

Roaming Call = Call made while roaming in a foreign country .

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

Roaming Rates								
egion	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	38c	38c	€2.80	€0.00	15c	18c	35c	0.13c
EU	38c	38c	€2.80	€0.00	15c	18c	35c	0.13c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.13c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirate	s €2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99



Additional information in links below

Roaming Add Ons

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

Roaming rates contd. Roaming Call = Call made while roaming in a foreign country .

Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

Standard International rates

International call = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

International rates			
Region	Voice (per min)	SMS	
UK	23c	7.38c	
EU	23c	7.38c	
Australia	30c	25c	
Brazil	30c	25c	
Canada	25c	25c	
China	2.46c	25c	
Egypt	€2.50	25c	
Hong Kong	2.46c	25c	
India	30c	25c	
Israel	59c	25c	
Japan	30c	25c	
Mexico	59c	25c	
Могоссо	€1.00	25c	
New Zealand	30c	25c	
Pakistan	30c	25c	
Philippines	30c	25c	
Russia	59c	25c	
Saudi Arabia	30c	25c	
Singapore	59c	25c	
South Africa	30c	25c	
Switzerland	€1.00	25c	
Thailand	59c	25c	
Turkey	30c	25c	
UAE	€2.50	25c	
USA	25c	25c	
Vietnam	59c	25c	

egion	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
and 6	€3.99	25c
atellite	€7.38	25c

Roaming and International MMS (per message)		
Photo	50c	
Video	50c	

Additional information in links below

International Add Ons

International Countries & Bands

Terms & Conditions (Pricing)

Bill Pay Add-ons

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions <u>click here</u>

Roaming Data Passes	
Bill pay Roaming Day Pass	
2 GB of data per day Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB (incl. VAT) will apply when your 2GB allowance is consumed . Allowances expire at 11:59PM Irish Time.	€5.99 Per day recurring
2 Dev Beerrien Beer	
 3 Day Roaming Pass 6 GB of roaming data Data allowance applies to your account for up to 3 days once successfully purchased. Allowance expires at 11:59PM Irish Time on 3rd day or where you have used your 6GB allowance, whichever occurs first. Once your 6GB allowance is consumed your plan out of bundle roaming rate will apply	€14.99
 7 Day Roaming Pass 14 GB of roaming data Data allowance applies to your account for up to 7 days once successfully purchased. Allowance expires at 11:59PM Irish Time on 7th day or where you have used your 14GB allowance, whichever occurs first. Once your 14GB allowance is consumed your plan out of bundle roaming rate will apply. 	€34.99
Countries included in roaming data passes	

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

Bill Pay Add-ons

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions <u>click here</u>

ROI/EU Calls & Texts	Monthly Cost
100 minutes 100 minutes to call landlines and mobiles in ROI & while roaming in EU **. Recurring or once-off.	€5
Unlimited Minutes Unlimited minutes to call landlines and mobiles in ROI & while roaming in EU.	€8
Unlimited Texts Unlimited texts to any Republic of Ireland network. These texts can also be used for EU roaming.	€5
nternational	Monthly Cost
30 International Mins 30 international minutes from Republic of Ireland to EU, UK and 25 other countries. Recurring or once-off.	€5
200 International Mins 200 international minutes from Republic of Ireland to EU, UK and 25° other countries. Recurring or once-off.	€10
100 international Mins to EU 100 international minutes to EU countries**. Recurring or once-off. ∝	€5
100 Mins to US & Canada 100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.	€5
nsurance	Monthly Cost
Insurance 2 (inc. Gov levy)	€4
Insurance 3 (inc. Gov levy)	€7
Insurance 1 (inc. Gov levy)	€13
3 Smartwatch share	Monthly Cost
You can enjoy your Three mobile allowances on your smartwatch. Access your minutes and data with our monthly recurring eSIM Add-On. You can use your smartwatch to make calls, send texts via Bluetooth and browse the web. International roaming not supported.	€4.99

Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)				
lumber prefix Rates				
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)			
1800, 00800	Free			
0818	38c (out of allowance)			
1512 (per call)	50c			
1513 (per call)	70c			
1514 (per call)	90c			
1515 (per call)	€1.20			
1516 (per call)	€1.80			
1517 (per call)	€2.50			
1518 (per call)	€3.50			
1520	30c			
1530	50c			
1540	70c			
1550, 1559, 1560	€1.20			
1570	€2.40			
1580	€2.95			
1590, 1598, 1599	€3.50			

Terms & Conditions (Pricing)

Directory services.

Services	Enquire charge (includes text msg delivery)		
National 11811 / 11850 / 11890	€ 3.26 per call per connection (up to 1 min)		
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)		
Value Added SMS shortcodes			
Range	Cost €		
50000 - 50998	Free		
51000 - 51998	Up to 16c		
53000 - 53998	Up to 80c		
57000 - 57998	80c or above		
59000 - 59998	Adult services (prices will vary)		

Other services.

What we charge you for a whole range of other activities - from late payment to reconnection

Charges for other services			
Charges for	Price		
Additional copy of bill	€7.62 per copy		
Electronic copy of bill	€2.54 per email		
Non-direct debit charge	€4.57 per month		
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.		
Change of phone number	€15.25		
Cancellation Fee - all plans other than 24-month SIM Only plans	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).		
Cancellation Fee Three Sim Essentials 24M/Three SIM Freedom 24M	Lump sum equivalent to the total of all the monthly charges due for any remainder of the period up to the expiry of 14 months from the date of connection. As an example, if you are on Three SIM Essentials 24M and you cancel after 11 months your Cancellation Fee would be calculated as follows: $\leq 25 \times 3 = \leq 75$ ".		
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.		

Roaming Band to Country List

EU (inc UK)

Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin , St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia&Herzegovina, Indonesia, Jordan, Lebanon, Malaysia, Moldova, Montenegro, North Macedonia, Oman, Serbia, Sri Lanka, Ukraine

Roam 2

Angola, Bahrain, Botswana, Cambodia, Caribbean Netherlands, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Ivory Coast, Kazakhstan, Kenya, Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), Nicaragua, Nigeria, North Korea, Paraguay, Qatar, South Korea, Taiwan, Tunisia, Vanuatu, Zambia

Roam 3

American Samoa, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Lucia, Saint Vincent and the Grenadines, St Kitts, Trinidad&Tobago, Turks&Caicos Islands, Uruguay, Venezuela, Western Samoa

Roam 4

Afghanistan, Algeria, Papua New Guinea

Roam 5

Belize, Brunei, Guam, Iran, Iraq, Northern Mariana Islands, Senegal, South Sudan, Sudan

Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

Roam 7

Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe

Roam 8

Bhutan, British Virgin Islands, Cayman Islands, Comoros, Cook Islands, East Timor, Falkland Islands, Fiji, Kiribati, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia (Federated States of), Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Norfolk Island, Palestine, Sao Tome&Principe, Seychelles, Solomon Islands, St Helena&Ascension Island, St Pierre&Miquelon, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, US Virgin Islands, Uzbekistan, Wallis&Futuna

Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

International Band to Country List

EU (inc UK)

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin ,St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, St Pierre&Miquelon, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

Individual Bands

Alaska, Australia, Brazil, Canada, China, Egypt, Hawaii, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

Band 1

Albania, Bangladesh, Moldova, North Macedonia, Taiwan, Ukraine

Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sint Maarten, South Korea, Sri Lanka, Zimbabwe

Band 3

Anguilla, Antigua&Barbuda, Bahamas, Barbados, Bermuda, Bosnia&Herzegovina, Cayman Islands, Dominica, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyzstan, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Lucia, San Marino, Serbia, St Kitts, Tajikistan, Trinidad&Tobago, Tunisia, Turkmenistan, Turks&Caicos Islands, US Virgin Islands

Band 4

Afghanistan, Angola, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Kosovo, Laos, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao), Nicaragua, North Korea, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

Band 5

Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Sao Tome&Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, St Helena&Ascension Island, Sudan, Suriname, Tanzania, Uganda, Zambia

Band 6

American Samoa, Brunei, Cook Islands, Diego Garcia, Fiji, Guam, Kiribati, Marshall Islands, Micronesia (Federated states of), Nauru, New Caledonia, Niue, Norfolk Island, Northern Mariana Islands, Palau, Papua New Guinea, Solomon Islands, Togo, Tonga, Tuvalu, Wallis&Futuna, Western Samoa

Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

Annual Charge increase

Terms & Conditions (Pricing)

*Subject to annual price increase of €2 in April each year



Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

General

All prices include VAT All You Can Eat Data for use in Republic of Ireland only.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- v 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").
- * Annual Charge Increase applies to MRC
- ** EU countries found here
- *** Three to Three calls are for use on the Three network for calls to other Three customers in the Republic of Ireland only.
- ***** All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee.

ADD-Ons

General

Add-ons are either recurring or non-recurring. Recurring add-ons are reapplied at the start of your bill cycle. Non-recurring add-ons will expire after 30 days, unless you consume all of your Add-on allowance before the 30-day expiry. Some add-ons are not available on certain plans. Fair usage policy of 10,000 minutes, 3,000 texts applies. Roaming 1,3 & 7 day pass allowances expire at 11:59pm Irish time

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam

Terms & Conditions Cont.

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : www.three.ie/legal

Plan Allowances

Minutes/ Texts units allowance applies to:

ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three-to-Three calls, these will be used first

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

EU/ UK (calls made/texts sent while roaming in the EU/ UK)

Calls made while roaming in EU/UK to other EU/UK numbers and back to Republic of Ireland Texts sent while roaming in EU/UK to other EU/UK numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

Minutes/Texts units' allowance does NOT include:

ROI / UK/ EU

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers Texts to ROI premium rate numbers, directory inquiries numbers MMS (Multimedia messages) Any call/text types other than those outlined in Plan Allowances table above

† International

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month. International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

Three.ie

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