



Broadband Staff Affinity price guide



Broadband Affinity Price Guide -Introduction

Introduction

Welcome to the Three Broadband Staff Affinity price guide. In here you will find all you need to know about your Broadband plan. Explore your data and more.

Price Plans

This Three Broadband Staff Affinity Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Affinity Broadband 5G Gold
- 3 Affinity Broadband 5G Silver
- 3 Affinity Broadband 4G

Three Broadband Staff Affinity Plans

| | Affinity Broadband 5G Gold | Affinity Broadband 5G Silver | Affinity Broadband 4G |
|--------------------------------------|----------------------------|------------------------------|-----------------------|
| Monthly charges | €29 | €29 | €25 |
| Inclusive Data | Unlimited (ROI Only) | Unlimited (ROI Only) | Unlimited (ROI Only) |
| 5G Enabled | 5G | 5G | 4G |
| Installation Type | Technician (outdoor) | Self install (indoor) | Self install (indoor) |
| Roaming Allowed | No | No | No |
| Out of bundle charge (per MB) | - | - | - |
| Text (per message) | 18c | 18c | 18c |
| Minimum Term (months) | 24 months | 24 months | 24 months |

Broadband Price Guide

Other Services

What we charge you for a whole range of other activities - from late payment to reconnection

| Charges for other services | |
|----------------------------|---|
| Charges for | Price |
| Additional copy of invoice | €7.62 per copy |
| Electronic copy of invoice | €2.54 per email |
| Non- direct debit charge | €4.57 per month |
| Cancellation fee | Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable) |

Points to note. Footnotes

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month and no refund or credit is applied for any unused portion of the monthly allowance.

Prepay Broadband

If you have enabled 'out of bundle usage' on your account and you exceed these limits, your usage will be charged at 6.15c per MB out of your available top-up credit.

Changing price plans

If you join Three on a Bill Pay price plan, you're making a Minimum Term commitment. If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by Three).

For more details

Call Three Customer Services on 1913 for free from any ROI network.

- It is a condition of you signing up to these plans that you agree to make payments to Three by direct debit. An additional charge applies for payments which are not made by direct debit.
- Three reserves the right to amend its fair use policy for use of Three services while roaming in accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation")

- If you are a new customer your first bill will comprise a charge for a partial first month taking you from your joining date to the end of the first month plus the charge for the first full month. You will also have your allowance of inclusive minutes and/or messages adjusted to cover one full and one partial month. From the second bill onwards you will be billed as normal with one monthly charge per bill.

General

1. Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.
2. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.
3. Cancellation fee: Bill Pay customers only –there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.

Billing and Rounding of Charges

Three calculates (i) the VAT exclusive usage and monthly recurring charges and (ii) the VAT payable thereon to three decimal places. In accordance with standard mathematical rounding, Three rounds up or rounds down these charges to the nearest cent (€0.01) for the purpose of issuing the final billed amount.

Examples:

A charge of €24.756 would become €24.76 when rounded to the nearest cent.

A charge of €26.444 would become €26.44 when rounded to the nearest cent.

If you exceed this limit on 3 Broadband Unlimited SIMO, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

Three Customer Services
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Dublin 2.

Three.ie

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The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at [Three.ie](https://www.three.ie)).

The customer terms will take precedence if there is any discrepancy with this publication.

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