The real deal.

The Bill Pay price guide.

Bill Pay Price Guide – Introduction

Introduction

Welcome to the Three Bill Pay Price Guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Bill Pay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Classic Flex Max
- 3 Mini Flex Max
- 3 Unlimited Flex Max
- 3 Classic Flex Max SIMO
- 3 Unlimited Flex Max SIMO
- 3 Unlimited Select SIMO

When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

Bill Pay
Add Ons
International Calls
Special calls
Directory services
Other services
Monthly Charge Increase
Terms & Conditions
Points to note
Footnotes

Bill Pay that suits you

Have it all with Bill Pay Flex-Max price plans from Three. Just pick a plan that suits, and you can call, text and surf the web in whatever combination you like within your plan. Depending on your plan, you get a certain number of flexi-units to play with each month. You can use these flexi-units however you want on either calls or texts.

Flex-Max & Select Plans.

	3 Mini Flex Max	3 Classic Flex Max	3 Unlimited Flex Max	3 Classic Flex Max SIMO	3 Unlimited Flex Max SIMO	3 Unlimited Select SIMO
Minimum Term	24 months	24 months	24 months	30 Day	30 Day 6 months 12 months	12 months
Monthly charge	**€30.00***	**€44.99***	**€60.00***	**€30.49**	**€37.49**	**€24.99***
	*Increases under this contact effective from every April thereafter See Pages 10 & 11 for detail					
Flex-Units ROI & EU	100	350	Unlimited**	350	Unlimited**	Unlimited**
Three to Three minutes ROI Only	Unlimited*	Unlimited*	Unlimited*	Unlimited*	Unlimited*	Unlimited*
All You Can Eat Data +	✔	✔	✔	✔	✔	✔
EU Roaming data allowance	60GB	55GB	70GB	49GB	61GB	55GB
Surcharge applicable if EU roaming data allowance exceeded **0.12c** (inc VAT) per MB across all plans						

Flex-Max & Select plans out of bundle rates

	3 Mini Flex Max	3 Classic Flex Max	3 Unlimited Flex Max	3 Classic Flex Max SIMO	3 Unlimited Flex Max SIMO	3 Unlimited Select SIMO
Voice ROI & EU (per min)	34.56c	34.56c	34.56c	34.56c	34.56c	34.56c
Text ROI & EU (per message)	17.28c	17.28c	17.28c	17.28c	17.28c	17.28c
MMS ROI & EU (per message)	24.6c	24.6c	24.6c	24.6c	24.6c	24.6c
Voicemail ROI & EU (per min)	15.25c	15.25c	15.25c	15.25c	15.25c	15.25c
Video calls (Three to Three ROI only)	34.56c	34.56c	34.56c	34.56c	34.56c	34.56c
Video calls (Other ROI mobiles)	50.82c	50.82c	50.82c	50.82c	50.82c	50.82c

Bill Pay Add-Ons

More minutes, more texts and more data. Tailor your plan now with our add-ons.

Roaming Data Passes

Bill pay Roaming Day Pass

2 GB of data per day
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB (incl. VAT) will apply when your 2GB allowance is consumed .
Allowances expire at **11:59PM Irish Time**.

€5.99
Per day recurring

3 Day Roaming Pass

6 GB of roaming data
Data allowance applies to your account for up to 3 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 3rd day** or where you have used your 6GB allowance, whichever occurs first.
Once your 6GB allowance is consumed your plan out of bundle roaming rate will apply.

€14.99

7 Day Roaming Pass

14 GB of roaming data
Data allowance applies to your account for up to 7 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 7th day** or where you have used your 14GB allowance, whichever occurs first.
Once your 14GB allowance is consumed your plan out of bundle roaming rate will apply.

€34.99

Countries included in roaming data passes

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

Bill Pay Add-Ons

International Add-Ons

Calls & Texts UK 300 Flexi Units to make calls and send texts to the UK	**€2.99** per month
Call Europe Only 18.45c per minute to call landlines and mobiles in Europe ‡	**€3.04** per month
Calls North America Only 20.33c per minute to call landlines and mobiles in USA and Canada §	**€3.04** per month
Calls Down Under Only 38.62c per minute to call landlines and mobiles in Australasia ☼	**€3.04** per month

Talk Add-Ons

Landlines Unlimited Unlimited** calls to all ROI landlines. These minutes can also be used to call ROI landlines from the EU	**€6.99** per month
Free-time Calls ~ 150 evening & weekend minutes ~. These minutes can also be used for EU roaming ^	**€6.99** per month
Voicemail Unlimited Unlimited access to your voicemail in the ROI and EU +	**€1.99** per month

Text Add-Ons

Text Anytime Unlimited*** texts to any ROI network. These texts can also be used for EU roaming ^	**€6.99** per month

3 Smartwatch share

You can enjoy your Three mobile allowances on your smartwatch. Access your minutes and data with our monthly recurring eSIM Add-On. You can use your smartwatch to make calls, send texts via Bluetooth and browse the web. International roaming not supported.	**€4.99** per month

Legacy Add-Ons

Not available for sale from July 31st, 2024.

Roaming Day Pass 1

1GB of data per day + free local and calls to home
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.
Countries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa

€3.99 per day recurring

Roaming Day Pass 2

1 GB of data per day + free local and calls to home
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.
Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India

€3.99 per day recurring

Bill Pay Roaming Day Pass

1 GB of data per day
Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

Countries included: Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

€3.99 per day recurring

Standard International & Roaming rates

Call Three Customer Services to enable international roaming. Visit three.ie to see where we currently have roaming services.

For charges that apply for usage (denoted by † symbol in the table below) when you are roaming in the EU, please refer to your plan information above (P3)

Calls & texts to UK add-on for €2.99

With the UK calls & texts add-on you get 300 flexi-units that can be used for making calls or sending texts to the UK. FU ratio: 1FU = 1 minute or 2 texts

International and roaming voice calls

Call type	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	23.37c	23.37c	35.58c	€2.04	€2.87	58.95c
Calls received in this band	Free	Free	€1.01	€1.78	€2.02	€1.78
Calls made to countries in the same band or back to Ireland	†	†	€1.78	€1.78	€2.80	€1.78
Calls made from this band to EU countries	†	†	€2.80	€2.80	€2.80	€2.80
Calls made to countries in other bands	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
Calls to voicemail while roaming	†	†	€2.80	€2.80	€2.80	€2.80

Per minute billing applies to all international and roaming calls unless otherwise stated.

Texts (per message)

Message format	Sent from Ireland to EU/UK	Sent from Ireland to outside EU	Sent within EU/UK	Sent from or to countries outside of EU
Text	7.38c	25.41c	†	35.58c
Photo	50.82c	50.82c	50.82c	50.82c
Video	50.82c	50.82c	50.82c	50.82c

Data Roaming

Please see three.ie for the current list of our roaming partner networks in each country

Data Roaming

Data Roaming within EU/UK	†
Data Roaming in other countries	€4.99 per MB

Rates are listed per MB but are charged per kb.

International and roaming bands

Band 1	United Kingdom (incl. Northern Ireland, Isle of Man & Channel Islands)
Band 2	Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinque, St Martin ,St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Moldova, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Ukraine
Band 3	Canada, USA
Band 4	Albania, Armenia, Azerbaijan, Belarus, Bosnia&Herzegovina, Georgia, Montenegro, North Macedonia, Russia, Serbia, Switzerland, Turkey
Band 5	Afghanistan, Algeria, American Samoa, Angola, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Belize, Benin, Bermuda, Bolivia, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Caribbean Netherlands, Cayman Islands, Central African Republic, Chad, Chile, Colombia, Comoros, Congo, Cook Islands, Costa Rica, Cuba, Democratic Republic of Congo, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Falkland Islands, Faroe Islands, Fiji, French Polynesia, Gabon, Gambia, Ghana, Greenland, Grenada, Guam, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Ivory Coast, Jamaica, Kazakhstan, Kenya, Kiribati, Kosovo, Laos, Lesotho, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Mauritania, Mauritius, Mexico, Micronesia (Federated States of), Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), New Caledonia, Nicaragua, Niger, Nigeria, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Puerto Rico, Qatar, Rwanda, Saint Lucia, Saint Vincent and the Grenadines, Sao Tome&Principe, Satellite In Flight, Satellite Ship/Ferry, Satellite Land, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, South Africa, South Korea, South Sudan, St Helena&Ascension Island, St Kitts, St Pierre&Miquelon, Sudan, Suriname, Syria, Tanzania, Togo, Tonga, Trinidad&Tobago, Tunisia, Turks&Caicos Islands, Tuvalu, UAE, Uganda, Uruguay, US Virgin Islands, Vanuatu, Venezuela, Wallis&Futuna, Western Samoa, Zambia, Zimbabwe
Band 6	Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyzstan, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen

Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Please call Customer Service for details of specific numbers

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	34.56c (out of allowance)
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	**€ 3.26 per call** (incl. 1st minute) **€ 2.14 per minute** (each subsequent minute)
International 11860 / 11818	**€ 1.32 per call** (up to 1 minute) **€ 1.22 per minute** (each subsequent minute)

Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

Charges for other services

Charges for	Price
Additional copy of bill	€7.62 per copy
Electronic copy of bill	€2.54 per email
Non-direct debit charge	€4.57 per month
Handset Unlock fee	**Existing customers who have signed up to Three or upgraded before 1st November 2018:** Lump sum equivalent to the total of all the monthly charges remaining on your minimum term (where applicable) for handset unlock code to be provided. **New customers signing up to Three or customers upgrading on or after 1st November 2018:** Minimum account spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged **€3.49** per bill.

Monthly Charge increase

If your contract began between November 30th, 2021, and January 19th, 2023, inclusive, a flat rate increase of 4.5% applies to your Bill Pay plan and your monthly charge will increase as outlined below

	3 Mini Flex Max	3 Classic Flex Max	3 Unlimited Flex Max
Minimum Term	24 months	24 months	24 months
Monthly charge	**€30.00***	**€44.99***	**€60.00***
*From first bill of Minimum term until March Y1 bill +	**€30.00**	**€44.99**	**€60.00**
*From April Y1 bill until March Y2 bill	**€31.35**	**€47.02**	**€62.71**
*From April Y2 bill until March Y3 bill	**€32.76**	**€49.14**	**€65.52**

*The annual price increase of 4.5% for the plan monthly charge is as set out above and, in the agreement, issued to you and increases by an additional 4.5%, effective from every April thereafter

+ Where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following April by 4.5%

If your contract began on or after January 20th, 2023, your monthly charge increases under this contract by Consumer Price Index (CPI) rate + 3%, effective from every April thereafter

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%.

+ Where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (*CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above*)

Y1 CPI = 7% therefore increase = 10%
Y2 CPI = 8% therefore increase = 11%

	3 Mini Flex Max	3 Classic Flex Max	3 Unlimited Flex Max
Minimum Term	24 months	24 months	24 months
Monthly charge	**€30.00***	**€44.99***	**€60.00***
*From first bill of Minimum term until March Y1 bill +	**€30.00**	**€44.99**	**€60.00**
*From April Y1 bill until March Y2 bill	**€33.00**	**€49.49**	**€66.00**
*From April Y2 bill until March Y3 bill	**€36.63**	**€54.93**	**€73.26**

Monthly Charge increase

All price plans listed below will be subject to an annual price increase. If your contract began on or after 30 July 2025 or if you have not previously had an annual price increase applied due to earlier operational rules, you will be subject to a fixed annual price adjustment, applied each April, of €3 for non SIM Only plans or €2.50 for SIM Only plans.

	3 Mini Flex Max	3 Classic Flex Max	3 Unlimited Flex Max	3 Unlimited Select SIMO
Minimum Term	24 months	24 months	24 months	12 months
Monthly charge	**€30.00***	**€44.99***	**€60.00***	**€24.99***
*From first bill of Minimum term until March Y1 bill +	**€30.00**	**€44.99**	**€60.00**	**€24.99**
*From April Y1 bill until March Y2 bill	**€32.99**	**€47.98**	**€62.99**	**€27.49**
*From April Y2 bill until March Y3 bill	**€35.98**	**€50.97**	**€65.98**	

+ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year

Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

All prices include VAT

Per minute billing applies to all calls unless otherwise stated

Call set up charge of **5.08c** applies to all domestic, UK and EU roaming voice out of bundle calls to landlines and mobiles

Voicemail is always charged out of bundle

Add-on bundles have a monthly expiry period

5G access subject to you having a 5G ready device and being in a 5G coverage area

* Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use within Republic of Ireland only. Calls from Republic of Ireland to EU not included

** Fair Usage Policy of 10,000 Flexi-Units per month applies.

\+ All You Can Eat Data is available only in the Republic of Ireland. EU fair use policy applied in respect of All You Can Eat Data, EU roaming data allowance calculated in accordance with EU fair use policy.

~ Free-Time calls - 150 minutes can be used at the specified times (6pm - 8am Mon to Thurs, 6pm Fri to 8am Mon). Please note that if you have selected the Free-Time calls add-on and you make a call to another Three number at the specified times, any such calls will be deducted from your Free-Time Calls allowance, provided you have minutes remaining in your Free-Time allowance. Where you have used your Free-Time Calls allowance and you make a call to another Three number, such calls will be taken from your Three-to-Three calls allowance

^ EU roaming includes calls/sms made from another EU country. It includes calls/sms: (1) back to Republic of Ireland from a visited EU country, (2) to numbers in the EU country you are visiting and, (3) to other EU countries from a visited EU country. It DOES NOT INCLUDE calls/sms made from Republic of Ireland to another EU country/ Rest of World.

± Voicemail Unlimited - Only applicable in the Republic of Ireland and EU.

*** Text Anytime - Subject to Fair Usage Policy of 3,000 texts per month available to use within Republic of Ireland, and whilst roaming in the EU. Texts from Republic of Ireland to EU not included. If purchased before 4th June 2013, 150 texts apply.

‡ Call Europe - Calls to following countries: Austria, Belgium, Bulgaria, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Netherlands, Poland, Portugal, Romania, Slovakia, Spain, Sweden

§ Call North America - Calls to following countries: USA, Canada.

¤ Call Down Under - Calls to following countries: Australia, China, India, Malaysia, New Zealand, Pakistan, Philippines, Thailand.

Points to note.

Inclusive allowances
On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month and no refund or credit is applied for any unused portion of the monthly allowance.

Changing price plans
If you join Three on a Bill Pay price plan, you're making a Minimum Term commitment. If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by Three).

For more details Call Three Customer Services on 1913 for free from any ROI network.

Footnotes

Bill Pay Flex-Max Price Plans
Your plan comes with an allowance of Flexi-units where each Flexi-unit equals 1 voice minute or 2 text messages.

Flexi-unit allowance applies to:
- Voice calls made to landlines and mobiles within the Republic of Ireland
- Calls made while roaming in EU to other EU numbers and back to Republic of Ireland
- Texts sent to Irish mobile numbers and Irish landline numbers while in the Republic of Ireland.
- Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

Your allowance doesn't include:
- Calls to voicemail
- Roaming calls (other than the mentioned above)
- International calls
- Calls to premium rate numbers and directory enquiries.
- Any other call types
- Texts to premium rate numbers, directory enquiries numbers
- MMS (Multimedia messages)
- International texts
- Texts sent while roaming outside of the EU
- Any other texts

These events are charged at rates published in the Price Guide.

- Unused Flexi-units within the Bill Pay price plans and unused Add-ons do not carry over from month to month. Therefore, if you only use 300 of your 350 Flexi-units, the remaining 50 Flexi-units will not rollover to the following month. After your monthly allowance is used up, prices for additional use are shown in our service prices table (for applicable rates see the Price Guide).

- All calls within your Flexi-units within Republic of Ireland are charged per second. If you have used up your flexi-units, any calls outside your flexi-units and calls which are not included in your Flexi-unit allowance are charged per minute (unless otherwise stated).

- Free Three to Three usage applies within the Republic of Ireland only, and where under your Price Plan, Three to Three are unlimited, it is subject to fair usage policy of 3000 minutes per month. Free Three to Three excludes calls to voicemail.

- It is a condition of you signing up to these plans that you agree to make payments to Three by direct debit. An additional charge applies for payments which are not made by direct debit.

- Three reserves the right to amend its fair use policy for use of Three services while roaming in accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation")

- If you are a new customer your first bill will comprise a charge for a partial first month taking you from your joining date to the end of the first month plus the charge for the first full month. You will also have your allowance of inclusive minutes and/or messages adjusted to cover one full and one partial month. From the second bill onwards you will be billed as normal with one monthly charge per bill.

All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see http://www. three.ie/termsconditions/ services/all-you-can-eat-data-terms-conditions/

Add-Ons

1. Unless specified otherwise as condition of availing of an Add-on Plan or availing of a bundled or other promotional offer (e.g. see Tablet bundle offer term and conditions on page 12), Add-ons have no minimum term and can be cancelled and renewed at any time. Bill Pay Add-ons must be used within the period from the date of purchase until the end of the then current billing cycle. Bill Pay Add-ons automatically renew each subsequent monthly billing cycle unless you cancel the Add on. Promotional Add-ons may have a different expiry period

2. Customers cannot purchase two or more of the same Add-ons in the same month. However there is no limit on the number of unique Add-ons which may be purchased in a particular month.

3. Should you wish to cease an Add-on the cessation will be effective from the commencement of your next billing cycle.

Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

In accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation"), an EU fair use policy is applied in respect of the All you Can Eat Data service and the applicable EU roaming data allowance is calculated in accordance with the EU fair use policy at http://www.three.ie/termsconditions/services/ new/bill-pay-price-planterms-conditions/ for Bill Pay customers and for Prepay customers at http://www. three.ie/termsconditions/services/new/prepay-price-planterms-conditions/.

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.

2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.

3. Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.

4. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

5. Cancellation fee: Bill Pay customers only – there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.

Billing and Rounding of Charges

Three calculates (i) the VAT exclusive usage and monthly recurring charges and (ii) the VAT payable thereon to three decimal places. In accordance with standard mathematical rounding, Three rounds up or rounds down these charges to the nearest cent (€0.01) for the purpose of issuing the final billed amount.

Examples:
A charge of €24.756 would become €24.76 when rounded to the nearest cent.
A charge of €26.444 would become €26.44 when rounded to the nearest cent.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

Three Customer Services
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Three.ie
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November 26th 2026