



## **Learn with Three offer FAQ and T&Cs**

### Frequently asked questions

#### **Who is this schools offer open to?**

This is open to every primary and secondary school in the country.

#### **I am a parent. Can I place an order for my child's school?**

No. Unfortunately, only the school can place the order with us directly.

#### **How long is this available for?**

The orders must be placed between 4 February 2021 & 5 March 2021.

#### **How many SIM cards can a school order?**

There is a minimum order of 20 and a maximum order of 200 per school.

#### **Can I make multiple orders?**

No. Unfortunately, it is a maximum of 1 order per school.

#### **What devices are compatible with these SIMs?**

Any Three router or LTE tablet will be compatible with these SIMs.



### **How long will the data last?**

The SIM card will expire on the 30 June 2021. If you wish to continue the service, please buy a new SIM card online at [three.ie](https://three.ie).

### **I've lost my promo code. Who do I contact?**

Please contact us in Care on 1913 or contact Samsung directly.

### **How do I order my discounted Samsung tablet?**

Go to <https://shop.samsung.com/ie/3Schools> and use the code on the letter that came with your SIM to order your tablet.

### **I have an issue with my order from Samsung. What do I do?**

If you have an issue with your order from Samsung, please contact Samsung directly.

### **Free data for school pupils terms and conditions ("the Offer").**

1. Three Ireland will offer All You Can Eat or truly unlimited data SIM cards ("Data SIM(s)") for use by pupils in Republic of Ireland ("ROI") to help them access and carry out schoolwork from home. There is unlimited data on the Data SIMs for use within the ROI from the date of supply until the 30th of June 2021 (the "Offer Period"). The Offer is available to up to 10,000 students in the Republic of Ireland.
2. The Offer is available for order by schools within the ROI via the nominated school representative on a first come first served basis and will be capped at 10,000 Data SIMs.
3. To benefit from the Offer, the nominated school representative from the schools must complete the order form between 4th of February 2021 and the 5th of March 2021 or the date when the cap of 10,000 Data SIMs is reached, whichever occurs first.

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4. Only one order can be placed per school. Multiple orders will not be accepted.
  5. Once the Data SIMs are received, it is each nominated school's representative's responsibility to ensure the SIM packs are distributed to the relevant parents/guardians.
  6. The Data SIM will provide data until the 30th June 2021, at which point the Data SIM will be disconnected from the Three network.
  7. Upon activation of the Data SIM, the user, being the parent/guardian of the pupil(s), acknowledges acceptance of the Three terms of service available at <https://www.three.ie/pdf/Small-Print.pdf> and also the Offer terms at <https://www.three.ie/pdfs/legal/3schools.pdf>
  8. There will be no charge for data usage in Republic of Ireland on the Data SIMs during the Offer Period provided the Data SIMs are used for personal use only.
  9. The Data SIM is for data only use and for use in SIM compatible tablets or routers. Use of Data SIMs is subject to being in a Three coverage area. It is always possible that the quality or coverage may be affected at times.
  10. There is a minimum order quantity of 20 Data SIMs per school and a maximum of 200 Data SIMs per school, with only one order transaction per school permitted.
  11. The Data SIMs are not to be transferred to any third party and there is no cash alternative.
  12. Three will send email communication to the school circa two weeks prior to the expiry of the Offer Period to advise schools to remind parents/guardians that the Data SIMs will expire on the 30th of June 2021.
  13. Three will use reasonable endeavours to fulfil the Offer but will not be responsible for events outside its reasonable control.
  14. Use of the Data SIMs is at all times subject to the Three terms of service at <https://www.three.ie/pdf/Small-Print.pdf> and users of Data SIMs shall have their personal data processed in accordance with Three's Privacy Notice at <https://www.three.ie/legal/privacy/privacy-notice.html>
  15. Three reserves the right to disconnect any Data SIMs used for inappropriate, including commercial, use.