

3Business Talk and Text ROI and 3Business Talk Text ROI SIM

1. The following terms and conditions for each of the 3Business Talk and Text ROI & 3Business Talk Text Republic of Ireland (ROI) SIM only price plans (each the "Price Plan") are in

addition to and form part of the terms and conditions of the Three Ireland (Hutchison) Limited

("Three") terms of service available at <https://www.three.ie/pdfs/legal/three-telecommunications-services-tihl-terms-and-conditions.pdf>

2. In the event of any conflict these terms shall prevail. Capitalised terms in these Terms have the same meaning as used in the General terms of Service, unless specifically defined in these Terms.

3. The Price Plan includes a unlimited per-billing-cycle of minutes and texts, subject to a monthly fair usage limit of 10,000 minutes and 10,000 text messages. Your inclusive allowance for voice minutes can be used for calls made in Ireland to Irish mobile or landline numbers only. There are no roaming services available with the Price Plan. Calls to international numbers SIM premium rate numbers, directory enquiries and all other call types including non-geographic numbers are charged at rates as set out on our website at <https://www.three.ie/legal/pricing.html>

If you exceed any part of your allowance or you use a service which is not included in your allowance, you agree to pay additional amounts on top of your monthly recurring charge.

4. ROI data can be added to price plans via Add-ons. However these Add-ons will be at an additional cost.

5. A 24 month Minimum Term applies to 3Business Talk and Text ROI. A 12 month Minimum Term applies to 3Business Talk Text ROI SIM .

6. Where you wish to terminate your Three agreement during the 24 month or 12 month Term you must pay an early termination fee. This fee is calculated by multiplying the number of remaining months in the Minimum Term by the monthly recurring charge of the price plan on a per individual connection per account subscriber basis.

7. Where you are permitted to upgrade before your existing Minimum Term has expired, your upgrade Minimum Term will not commence until you have completed your existing Minimum Term.

8. On the Price Plan out of allowance minutes will be charged on a per minute basis.

9. You cannot move to another Three Business price plan with a lower value monthly recurring charge until your Minimum Term has ended.

10. Where you move from another price plan to 3Business Talk and Text ROI or 3Business Talk Text ROI SIM, you will be unable to move back to the initial price plan.

11. The authorised account contact who has the authority to act for the customer acknowledges that

the customer is liable to pay all charges incurred on their account including but not limited to where an account subscriber requests an Add-on.

12. You acknowledge that data speeds vary and depend on factors such as device capabilities, location and network congestion.

13. It is your responsibility to ensure that your SIM is compatible with the handset intended for use.

14. The Price Plan cannot be used in conjunction with any device connected to a PBX, such as a mobile line device, mobile gateways and SIM Boxes and Three reserves the right to terminate the Service without notice where it appears to Three that any customer uses, or has used, the Service in this or in any related mobile.

15. The Three Text feature cannot be used in conjunction with any device connected to a PC for the purposes of sending or receiving large volumes of text messages, or through desktop text applications and Three reserves the right to terminate the Service without notice where it appears to Three that any customer uses, or has used, the Service in this or in any related manner.

16. If you do not use up your allowance in a billing cycle, you lose the unused portion of your allowance and it does not roll over to the next billing cycle and no refund or credit is applied for any unused portion of the allowance.

17. Call and text usage will be applied in the following manner:

- i. Price plan allowance
- ii. Purchased Add-ons
- iii. Out of bundle rates

18. Data usage will be applied in the following manner:

- ii. Purchased Add Ons
- iii. Out of bundle rates

19. Where your Price Plan has an unlimited element it is subject to a fair usage allowance of 10,000 minutes and/or texts per month.

20. Inclusive voice minutes apply to calls to Irish mobile numbers, Irish landline numbers and voicemail while in the Republic of Ireland only. This feature is subject to the fair use allowance of 10,000 minutes per month. There are no roaming services available with the Price Plan. Calls to international numbers, premium rate numbers, directory enquiries and all other call types are charged calls.

21. Inclusive text messages apply to texts sent to Irish mobile numbers while in the Republic of Ireland only This feature is subject to the fair use allowance of 10,000 text messages per month.

In addition, texts to premium rate numbers, directory enquiries numbers, MMS and other texts are

charged.

See <https://www.three.ie/legal/pricing/> for charges for data usage in excess of your allowance.

All calls to other numbers including satellite and special numbers are excluded. Standard credit management procedures will apply. A minimum one minute is used for any International call. The standards rates for international calls and text apply when Price Plan allowances are used.

27. The Price Plans include 10,000 minutes and 10,000 texts which can be used to call/text in the Republic of Ireland only.