

Three Ireland (Hutchison) Limited (“Three”) Prepay Plan – 3 Prepay 20 Welcome (the “Plan”) Terms & Conditions

1. The following terms and conditions of the Plan are in addition to and form part of the terms and conditions of the Three Ireland (Hutchison) Limited (“Three”) terms of service available in the Small print Guide which is available on three.ie. In the event of any conflict the terms and conditions below shall prevail.
2. You must Top Up by €20 or more in one go to trigger the Plan by means of any of the methods made available by Three from time to time and may thereafter use the Service for a certain fixed period as advised by Three from time to time. If you Top Up by less than €20, credit will be applied to your account. This credit can be used for services not represented in the Plan allowances. Plan allowances are as set out at section 4 below. The amount of the credit will reduce as a result of the Service being used according to charges as set out at [//www.three.ie/price-guide](http://www.three.ie/price-guide). No Services may be made once all credit has been used (with the exception of calls to the emergency services). Prepay Top-up vouchers must be activated within 90 days of purchase.
3. Any unused credit shall expire 180 days following voucher activation or application of credit to your account. However, any promotional bonus credit applied to your account as a bonus for customers who meet eligibility criteria as provided by Three for various promotions will have an expiry period of 30 days, unless otherwise advised by Three in a particular promotion.
4. The 3 Prepay 20 Welcome Plan includes 60 minutes to Other Networks for use within Republic of Ireland and the EU (when roaming in the EU), unlimited Three to Three calls, unlimited Any Network Texts for use within Republic of Ireland and the EU (when roaming in the EU), All You Can Eat Data for use in Republic of Ireland and 11GB of data for use in EU (when roaming in the EU) (collectively called the “ Plan Benefits”) for €20 Top Up.
5. Unlimited elements of the Plans are subject to a Fair Usage Policy. Any Network Texts have a fair usage policy limit of 3,000 texts for use within the Republic of Ireland and the EU (when roaming in the EU) for the 28 day period succeeding your Top Up. Three to Three minutes have a fair usage policy limit of 3,000 minutes for use on the Three network for calls to another Three customer in the Republic of Ireland only. These allowances apply for the 28 day period succeeding your Top Up. You will be contacted by Three if your usage exceeds our Fair usage policy. Three reserves the right to charge customers who persist in using the service where such usage has been deemed excessive or to suspend, at its absolute discretion, modify or restrict your use of the service or to disconnect you from the Three network. Any usage over these limits will be charged at standard 3 Prepay rates set out at <https://www.three.ie/legal/pricing/>
6. Included 60 Other Network Minutes apply to calls to any network mobile and landlines numbers in the Republic of Ireland. It excludes Three to Three calls, international calls, premium rate calls and directory enquiries calls.
7. Included texts apply to Text messages to any network mobile numbers in the Republic of Ireland. Excludes texts to landlines, international texts, premium rate texts & picture messages.
8. When you Top Up by €20 or more in one transaction the Plan will activate. This €20 charge will apply each time you Top Up by €20 or more in one transaction.
9. If you need to Top Up again during your 28 day Plan Benefit period, it is recommended that you Top Up by less than the minimum amount if you want to retain the Plan Benefits for your existing 28 days Plan period. i.e. €5, €10, or €15 Top Up. A top up by €20 or more within an existing 28 Plan Benefit period will re-activate the Plan and a new 28 day Plan period will commence.
10. The Plan Benefits will only be applied once you Top Up by €20 or more in one transaction.
11. Plan Benefits will expire after 28 days if unused.

12. You must Top Up by the minimum €20 amount, as specified above, every 28 days in order to receive the Plan Benefits, otherwise standard 3 Prepay base rates set out at <https://www.three.ie/legal/pricing/> will apply.
13. You may only avail of one set of Top Up Plan benefits at a time.
14. There is no carry over of unused Plan Benefits if you complete a new minimum amount Top Up before or after your 28 day Plan period expires.
15. If you switch from 3 Prepay 20 Welcome Plan to 3 Bill Pay, no part or element of this Plan will be carried over.
16. Access to 4G is strictly subject to a customer's handset 4G capability and 4G network coverage. Access to 5G is strictly subject to a customer's handset 5G capability and 5G network coverage and purchasing a 5G Add-on.
17. A reminder will be sent via SMS to customers on the Plan close to the end of the 28 day period to advise that your Plan benefit Period is nearing expiry. Three does not warrant or represent that it shall send such a reminder and it shall not be responsible for any liability incurred by Customers as a result of its failure to do so.
18. It is not possible to purchase a Top Up or to trigger the Plan from any Three Prepay credit you may have on your account balance.
19. All you Can eat Data terms are available at <https://www.three.ie/legal/terms/all-you-can-eat-data/>