

SINGLE LINE TERMS

3Business Affinity 3 (the "Price Plan").

1. These Price Plan terms are in addition to your Three General Terms for Services https://www.three.ie/web/uploads/pdfs/terms/consumer/The_General_Terms_Three_Service.pdf and any other terms provided to you. Please note that your agreement to the Price Plan may be provided in writing or recorded during a telephone or online sales process.
2. In the event of any conflict these terms shall prevail. Capitalised terms in these Terms have the same meaning as used in the Three terms of Service, unless specifically defined in these Terms.
3. Your Price Plan includes a per-billing-cycle allowance (of minutes/text messages and data to varying amounts) as set out below and for Data Roaming allowances at the Business Pricing pages at <https://www.three.ie/legal/pricing/>. If you exceed any part of your allowance or use a service which is not included in your allowance, you agree to pay additional amounts on top of your monthly recurring charge.
4. The Business Global Day Pass Add-ons ("Passes") *** comes with 3Business Affinity 3 Price Plan- To opt out of a Pass you should contact your account manager, Three Customer Care or visit My3.
5. A 24-month Minimum Term applies to 3Business Affinity 3.
6. Where you wish to terminate the contract during the 24-month Minimum Term of your Price Plan, or migrate to a plan that has lower monthly recurring charge, you must pay a Termination Charge. This Termination Charge is calculated by multiplying the number of remaining months or part thereof in the Minimum Term by the monthly recurring charge of the Price Plan.
7. Where you are permitted to upgrade your handset before your existing Minimum Term has expired, your Price Plan Minimum Term will not commence until you have completed your existing Minimum Term.
8. Out of allowance minutes will be charged on a per minute basis on the Price Plan.
9. You cannot move to another Business price plan with a lower value monthly recurring charge until your existing plan Minimum Term with Three has expired.

10. Where you move from another price plan to this Price Plan, you will be unable to move back to the initial price plan.

11. You, the customer, acknowledge and accept that the authorised account contact has authority to act on behalf of the business customer in relation to the account. You are responsible for all charges incurred on the account, including charges arising where the authorised account contact or account subscriber requests or uses an Add-on.

12. You acknowledge that data speeds vary and depend on factors such as device capabilities, location and network congestion.

13. This Price Plan is 5G enabled. It is your responsibility to ensure that your SIM is compatible with the handset intended for use. If your handset is not a 5G compatible handset, it will not support 5G access. For further details and Three 5G coverage see www.three.ie/5G.

14. Your Price Plan cannot be used in conjunction with any device connected to a PBX, such as a mobile line device, mobile gateways and SIM Boxes and Three reserves the right to terminate the Service without notice where it appears to Three that any customer uses, or has used, the Service in this or in any related manner.

15. For the avoidance of doubt your data allowance for use in the EU* under your Price Plan will not be counted towards the data roaming spend cap provided for under the EU* Roaming Regulations.

16. If you do not use up your Price Plan allowance in a billing cycle, you lose the unused portion of your allowance, and it does not roll over to the next billing cycle. No refund or credit is applied for any unused portion of the allowance.

17. Call and text usage will be applied in the following manner: ie. Price Plan allowance ii. Purchased Add-ons iii. Out of allowance rates

18. EU* Data usage will be applied in the following manner: i. Price Plan inclusive data ii. Purchased Add-Ons iii. Out of bundle rates

19. Subject to paragraph 21 below, the Price Plan comes with unlimited minutes per-billing cycle.

20. Subject to paragraph 22 below, for 3Business Affinity 3 includes a per-billing cycle allowance of 10,000 texts.

21. Your inclusive allowance for voice minutes can be used for calls made in Republic of Ireland to Irish mobile or landline numbers, calls to Republic of Ireland non-geographic numbers (0818) and calls made in the EU* to Irish or EU* landline or mobile numbers. Roaming calls outside the EU* and call and texts to international numbers are charged at published rates at <https://www.three.ie/legal/pricing>. All other premium rate numbers including satellite, special numbers and non-geographic numbers are excluded from all allowances. Directory enquiries and all other call types are charged at rates as set out on our website at <https://www.three.ie/legal/pricing/>

22. Inclusive text messages apply to texts sent to Irish mobile numbers while in the Republic of Ireland only and texts sent while roaming in the EU* to other EU* numbers and back to Republic of Ireland. All texts sent whilst roaming outside the EU* and international texts are charged at published rates <https://www.three.ie/legal/pricing/>. All texts to premium rate numbers including satellite, special numbers and non-geographic numbers and MMS are excluded from all allowances. Directory enquiries and all other text types are charged at rates as set out on our website at <https://www.three.ie/legal/pricing/>.

23. Text messages cannot be used in conjunction with any device connected to a PC or any other device for the purposes of sending or receiving large volumes of text messages, or through desktop text applications and Three reserves the right to terminate your service without notice where it appears to Three that any customer uses, or has used, the service in this or in any related manner.

24. Your Price Plan comes with the All You Can Eat Data service in the Republic of Ireland (ROI). The EU* fair use policy is applied in respect of the All You Can Eat Data service and your EU* Roaming Allowance is calculated in accordance with the EU* fair use policy at <http://www.three.ie/legal/>. For EU Roaming plan allowances and the surcharge which applies if you exceed your roaming fair usage limit or other allowances, please see the Price Guide at <https://www.three.ie/legal/pricing/> For full terms of the All You Can Eat Data service please see <http://www.three.ie/legal/business/> Please note that neither clause 3 nor clause 4 of the All You Can Eat Data terms apply to these Price Plan terms. There is no limitation on the use of terminal equipment with this Price Plan.

25. These Price Plan data allowances are suitable for use while you are in the Republic of Ireland and EU* only and data usage while roaming outside the EU* is charged at published rates at <https://www.three.ie/legal/pricing/> See <https://www.three.ie/legal/pricing/> for charges for data usage in excess of your allowance.

26. All other EU* roaming usage such as calls/texts to international mobiles and landlines outside the EU* (for example France to Canada), premium rate usage, directory enquiries and all other usage types (for example non-geographic calls) are charged. All data roaming outside the EU* is charged at a per MB level (except where there is an Add-on which comes with the Price Plan e.g. Global Day Pass add-on*** providing 1GB of data per day included on the 3Business Affinity 3 Price Plan. For Business Global Day Pass Add-on terms see <https://www.three.ie/pdfs/legal/three-business-global->

[day-pass-add-on-terms.pdf](#). See <https://www.three.ie/legal/pricing/> for all other roaming rates.

Three will endeavour to ensure all roaming records are captured at time of billing however there is a dependency on third parties to provide roaming usage details in a timely manner.

27. *EU allowances include the following destinations only: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Moldova, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Switzerland, U.K.^, Ukraine, Vatican City.^ U.K. includes Gibraltar, the Channel Islands and the Isle of Man. See [three.ie/roaming](https://www.three.ie/roaming).

28. **International allowances are for calls to international mobiles and landlines and texts to international mobiles in the following destinations only: UK^, EU*, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Taiwan, Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe. Subject to availability to destination networks which may change. All calls and texts to premium rate numbers including satellite, special numbers and non-geographic numbers are excluded. Directory enquiries and all other call & text types are charged at rates as set out on our website at <https://www.three.ie/legal/pricing/> You should request for any barring of international services to be lifted from your account if you wish to use this feature. Standard credit management procedures will apply. A minimum one minute is charged for any International call. The standard rates for international calls and text apply when Price Plan allowances are used.

29. ***Global Day Pass Add-on terms can be found here <https://www.three.ie/pdfs/legal/three-business-global-day-pass-add-on-terms.pdf>

30. †Unlimited Data Allowances are unlimited for normal use. However, if your data usage adversely affects network performance or other network users, we may apply traffic management measures and/or limit the Service in accordance with our network management policy.