

# The real deal.

The Bill Pay and 3Pay  
price guide.



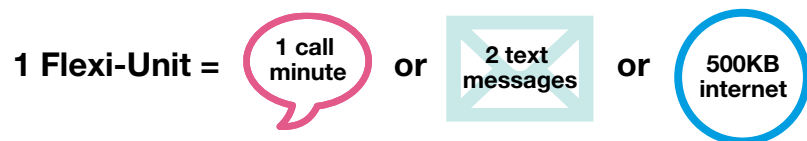
Three.ie

**When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.**

**Bill Pay  
FlexiFix (Best of Both)  
3Pay  
Planet 3  
International charges  
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# Bill Pay that suits you.

Have it all with Bill Pay price plans from Three. Just pick a plan that suits and you can call, text and surf the web in whatever combination you like within your plan. Depending on your plan, you get a certain amount of flexi-units to play with each month. You can use these flexi-units however you want, on calls, texts and surfing the internet on your mobile.



## Flex Plans

	Mini Flex 300	Classic Flex 500
<b>Flex (12 month contract)</b>	€25.41	€40.66
<b>Flex SIM Only (30 day contract)</b>	€20.33	€35.58
<b>Flexi-Units</b>	300	500
<b>Three to Three minutes</b>	Unlimited*	Unlimited*

### Flex plans out of bundle rates

	Mini Flex 300	Classic Flex 500
<b>Voice (per min)</b>	34.56c	34.56c
<b>Text (per message)</b>	17.28c	17.28c
<b>MMS (per message)</b>	30.49c	30.49c
<b>Internet (per 500KB)</b>	34.56c	34.56c
<b>Voicemail (per min)</b>	Free	Free

\* Fair Usage Policy of 3,000 minutes per month applies. Call set up charge of 5.08c applies to all domestic out of bundle calls to Irish landlines and mobiles. As per the terms and conditions a call set up charge for in bundle domestic calls will equal to one quarter of a flexi-unit.

# Add Ons

<b>Text All</b> <sup>1</sup> 150 texts per month to any ROI mobile network.	€5.07
<b>Unlimited Landline Calls</b> <sup>1</sup> Unlimited calls to all ROI landlines.*	€5.07
<b>Down Time Calls</b> <sup>1</sup> 150 evening and weekend minutes to other ROI mobiles or landlines. <sup>‡</sup>	€5.07
<b>Call Europe</b> Only 26.43c per minute to call landlines and mobiles in Europe. <sup>‡</sup>	€3.04
<b>Call North America</b> Only 20.33c per minute to call landlines and mobiles in the USA and Canada. <sup>^</sup>	€3.04
<b>Call Down Under</b> Only 38.62c per minute to call landlines and mobiles in Australasia. <sup>‡</sup>	€3.04
<b>Internet Mini</b> <sup>1</sup> 500MB of Data	€5.07
<b>Text Anytime</b> Unlimited texts per month to any ROI mobile network <sup>**</sup>	€6.99
<b>Free Time Calls</b> 150 evening and weekend minutes to other ROI mobiles or landlines. <sup>‡</sup>	€6.99
<b>Landlines Unlimited</b> Unlimited calls to all ROI landlines.*	€6.99
<b>Mobile Internet 500MB</b> 500MB of Data.	€6.99

<sup>1</sup> These add-ons can no longer be purchased.

\*FUP 3,000 minutes per month applies.

\*\* 150 texts if purchased before 4th June 2013

<sup>‡</sup> Call Europe. Calls to following countries: Austria, Belgium, Bulgaria, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Netherlands, Poland, Portugal, Romania, Slovakia, Spain, Sweden.

<sup>‡</sup> 150 minutes can be used at the specified times (6pm - 8am Mon to Thu + 6pm Fri to 8am Mon). Please note that if you have selected the Down Time Calls add-on and you make a call to another Three number at the specified times, any such calls will be deducted from your Down Time Calls allowance, provided you have minutes remaining in your Down Time allowance. Where you have used your Down Time allowance and you make a call to another Three number, such calls will be taken from your Three to Three calls allowance.

<sup>^</sup> Call North America. Calls to following countries: USA, Canada.

<sup>‡</sup> Call Down Under. Calls to following countries: Australia, China, India, Malaysia, New Zealand, Pakistan, Philippines, Thailand.

<b>Mobile surfing 1GB</b>	1GB of data	€10.15
<b>Mobile Broadband 10GB</b>	10GB of data	€20.32
<b>Blackberry Email &amp; internet</b>	1GB of data	€0.00
<b>EU roaming add-on.</b> See international section for details		€0.00
<b>MMB Device Add on</b>	150 SMS	€20.33
<b>Message device Add on</b>	70 MMS	€20.33

All prices include VAT. Add-on bundles have a monthly expiry period. Terms and conditions apply - see Footnotes - page 11

# Flex-Max Plans

	Mini Flex Max 100	Classic Flex Max 350	Ultimate Flex Max
<b>Flex-Max</b> (18/24 month contract)	€25.41	€40.66	€55.00
<b>Flex-Max SIM Only</b> (30 day contract)	n/a	€20.33	€39.75
<b>Flexi-Units</b>	100	350	Unlimited**
<b>Three to Three minutes</b>	Unlimited*	Unlimited*	Unlimited*
<b>Data Allowance</b>	All you can eat	All you can eat	All you can eat

\* Fair Usage Policy of 3,000 minutes per month applies. \*\*Ultimate Flex Max Unlimited: Fair Usage Policy of 10,000 Flexi-Units per month applies.

## Flex-Max plans out of bundle rates

	Mini Flex Max 100	Classic Flex Max 350	Ultimate Flex Max
<b>Voice</b> (per min)	34.56c	34.56c	30.49c
<b>Text</b> (per message)	17.28c	17.28c	15.25c
<b>MMS</b> (per message)	30.49c	30.49c	30.49c
<b>Voicemail</b> (per min)	15.25c	15.25c	15.25c

Voicemail is always charged out of bundle. Call set up charge of 5.08c applies to all domestic out of bundle calls to Irish landlines and mobiles. As per the terms and conditions a call set up charge for in bundle domestic calls will equal to one quarter of a flexi-unit.

# Surf the web with Three Broadband

	Broadband Light	Broadband Discover	Broadband Active	Broadband Pro	NBS Broadband	NBS Satellite
<b>Monthly charges</b>	€7.99	€12.99	€21.99	€34.99	€20.32	€20.32
<b>Inclusive Data</b>	1GB	2GB	15GB	60GB	40GB	11GB
<b>Out of bundle charge</b> (per MB)	5.08c	5.08c	5.08c	5.08c	5.08c	n/a
<b>Text</b> (per message)	10.16c	10.16c	10.16c	10.16c	n/a	n/a
<b>Minimum Term</b> (months)	12/18	12/18	12/18	12/18	12/18	12

**NBS Broadband:** Dongle and Repeater users. All prices include VAT. For terms and conditions see page 22. Mobile Broadband SIM cards are provisioned for data use only. Mobile Broadband can be used where Three has HSPA or HSPA+ coverage.

Note: Any unused allowance at the end of the month will not be carried over to the next month.

\* Note: The effective per Mb price in bundle is as follows: Broadband Light .78027c, Broadband Discover .63428c, Broadband Active.14316c, Broadband Pro .05695c, NBS Broadband .04961c, NBS Satellite .18040c.

# FlexiFix. (Best of Both)

Best of Both has changed its name. Its now called FlexiFix.

But that's all that's changed! FlexiFix still offers you the same great deal with unlimited free texts to any network and the ability to cap your monthly bill and top up just like 3Pay if you want more.



## Get the perks of Bill Pay and the peace of mind of 3Pay – with FlexiFix only with Three.

You like prepay because you don't want to be tied into a long contract and you don't want scary bills but you'd love the latest mobiles for less and the better rates you'd get from Bill Pay. With Three's FlexiFix you can get the best bits of Bill Pay with no scary bills and a minimum term 30 days contract.

# FlexiFix Plans

	FlexiFix 60	FlexiFix 200	FlexiFix 45
<b>FlexiFix</b>	€15.25	€25.41	€45.74
<b>FlexiFix SIM Only</b> (30 day contract)	€15.25	€20.33	€40.66
<b>Flexi-Units</b>	60	200	400
<b>Three to Three minutes</b>	Unlimited*	Unlimited*	Unlimited*
<b>Any ROI network texts</b>	Unlimited**	Unlimited**	Unlimited**

\* Fair Usage Policy of 3,000 minutes per month applies.

\*\* Fair Usage Policy of 3,000 texts per month applies.

## Check out what you get:

- The latest mobiles for less.
- A big bundle of talk and text to any network, anywhere in Ireland.
- If you need more, top up, just like prepay – you're in control.

Your flexi-units can be used on any mix of talk and internet on your mobile. You can choose from a price of €15.25, €25.41 or €45.74, depending on which usage level suits you best. If you need more calls or data once your flexi-units are gone, or if the service you want is not included in your flexi-units, you can top up. You can use top-up for voice calls (including international ones), text messaging, football highlights, music videos, games and much more.

# Charges if using top-up.

Charges for calls and messages if you are using top-up on a FlexiFix plan.

Per minute/message	FlexiFix 60	FlexiFix 200	FlexiFix 45
Voice & Fax Calls	30.49c	30.49c	30.49c
Voicemail	15.25c	15.25c	Free
Video Calls	30.49c	30.49c	30.49c
Text message	10c*	10c*	10c*
MMS	30.49c	30.49c	30.49c

\* This rate only applies if you send more than 3,000 text messages within a billing period.

All prices include VAT. For terms and conditions, see page 20. Data is charged at 30.49c per MB (megabyte). Rates are shown per minute and billed per second.

Minimum contract term on FlexiFix SIM Only Plans is 30 days. The Minimum contract term on FlexiFix 200 and FlexiFix 45 is 12 months if you have bought a handset with your Plan. Service limitations apply. Direct debit is required. Flexi-units apply to voice calls within ROI to ROI mobiles and landlines excluding premium numbers. They can also be used on video calls within ROI to other Three Ireland mobiles. Your flexi-units can be used on any mix of talk and internet on your mobile. 1 flexi-unit is 1 call minute or 1 MB of internet. If you are on FlexiFix 45 50% of your flexi-units may be used to make voice calls to the UK from ROI. Any unused flexi-units at the end of the month will not be carried over to the next month. Once your flexi-units are used up or if you want to use call types or services not in the bundle, all additional usage must be paid for out of your top-up credit at the above rates. Terms and conditions apply.

# 3Pay.

## Charges for calls, fax and messages

	Three Ireland mobiles	Ireland mobiles	Ireland landlines
Voice & Fax Calls	35c	35c	35c
Voicemail	15c	-	-
Video Calls	35.58c	35.58c	-
Text message	15c	15c	-
MMS	30.49c	30.49c	-

All prices include VAT. For terms and conditions, see page 20. Dialling 171 from your mobile from Republic of Ireland. \*All chargeable calls to Irish landlines and mobiles are subject to a call set up fee of 9.15c. Data is charged at €1.01 per MB (megabyte). Rates are shown per minute and billed per second.

## 3Pay Internet Add-on.

Mobile Surfing 500MB

Get something extra with this great value add-on which gives you 500MB of data for use in Ireland.

500MB internet surfing for your 3Pay mobile

€4.99 per month

## Surf the web with 3Pay Broadband

	Broadband Time	Price	Fair Use Limit
Broadband Daily	1 day	€3	500MB
Broadband Weekly	7 days	€10	2GB
Broadband Monthly 1GB	30 day	€15	1GB
Broadband Monthly 7.5GB	30 day	€25	7.5GB
Broadband Monthly 20GB	30 day	€35	20GB
Out of Bundle Rate		2.03c per MB	

All prices include VAT. For terms and conditions see page 22. 3Pay Broadband can be used where Three has HSDPA coverage.

# Planet 3

**Planet 3 is free to browse and is your gateway for easy access to the mobile internet, mobile downloads and your account details on your Three mobile.**

## How do I get to Planet 3?

Simply choose the 'Planet 3' key on the homescreen of your mobile or access it via Favourites. If you're an iPhone user, simply go to 'Safari Browser', open 'Bookmarks' & go to 'Planet 3'

Note: All smartphone users must remember to turn their wi-fi off before accessing Planet 3.

## Unleash the internet on your mobile.

Press the Planet 3 key and search your favourite sites or use the links to access some of ours. Search Google, upload photos to facebook, tweet your mates, follow your favourite celebs, get the latest news and much more.

## Get the best value when surfing the web on your mobile

All Flex Max Plans now come with all you can eat data, which means you can check your mails and surf all of your favourite sites and it's included in your bill. You don't pay extra for it.

Or get an Add-On whether you're a Bill Pay or 3Pay customer on Three. We want you to get the most from your Three mobile. You can buy different add-ons depending on which plan you're on.

Planet 3 is only available for free in Ireland. Access to Planet 3 and associated services may not be available outside Ireland or may be charged

Bill Pay Internet Add-ons.	Cost
Mobile Internet 500MB.	500MB of data. €6.99 per month
Mobile Surfing 1GB. This Add-on required for Email on Three.	1GB of data. €10.15 per month
Mobile Broadband 10GB. This Add-on required for Email on Three.	10GB of data. €20.32 per month

3Pay Internet Add-ons	Cost
Internet on your mobile.	500MB usage allowance. €4.99 per month

Out of bundle cost per MB			
	Flex Plans	FlexiFix plans	3Pay Plan
Data Charge	69.13c*/60.98c**	30.49c	€1.01

\* applies to Mini Flex 300, Classic Flex 500, Mini Flex - Max 100 and Classic Flex - Max 350

\*\* applies to Ultimate Flex - Max.



**With all you can eat data you can browse for free\*. And check out all of your favourite sites like Facebook, YouTube, Twitter and much more.**

## Mobile Downloads

Browse Planet 3 for Free\* for some of the top downloads on your mobile. Get Music, Games, Mobile TV, wallpapers, tones & more. You only pay for the price of the download – there are no data charges to download to your mobile.



### 3MusicStore™

Tracks €1.51,  
Video €2.02  
Ringtones from €1.51



### Mobile TV

Get Sky TV pass for €1.01 daily access and €2.02 weekly access  
Get best of TV3 Programmes incl. Xpose, Ireland AM, Nightly News for €1 per week  
Geek TV & FHM TV per week for €5.07 per week



### Games

From €1.01 on compatible handsets



### Personalise & Download

Wallpapers from €1.01

Check out Service Pricing on [Three.ie](http://Three.ie) for further info on Mobile Downloads

### What's Free?

1. News Headlines - Stay in touch with what's going on.
2. Entertainment News - See what the A-listers are up to.
3. Daily Horoscopes - Do some star-gazing.
4. Competitions - Free to enter and win.
5. Three's Twittersphere - Follow all the top tweeters.

**Just press the Planet 3 button on your mobile to get going.  
Or find Planet 3 in the bookmarks of your web browser.**

**Happy browsing!**

\* Planet 3 is only available for free in Ireland. Access to Planet 3 and associated services may not be available outside Ireland or may be charged.

# Standard International & Roaming rates

Bill Pay customers need to call Three Customer Services to enable international roaming. Visit [three.ie](http://three.ie) to see where we currently have roaming services. Calls made from Ireland and from participating Three Like Home networks (Three Austria, Three Denmark, Three Italy, Three Hong Kong, Three Sweden, Three United Kingdom) are normally charged by the second.

## Calls & texts to UK add-on for €2.99

With the UK calls & Texts add-on you get: 300 flexi-units that can be used for making calls or sending texts to the UK. FU ratio: 1FU = 1 minute = 2 texts.

Only available to FlexiFix 60, FlexiFix 200, Mini Flex 300, Classic Flex 500, Mini Flex - Max 100, Classic Flex - Max 350.

## International and roaming voice calls

Call type	Priceplan	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	Bill Pay	30.49c* / 44.72c**	44.72c	35.58c	€2.04	€2.87	58.95c
	FlexiFix	30.49c* / 44.72c**	30.49c	30.49c	€1.78	€2.49	50.82c
	3Pay	35.58c	35.58c	35.58c	€1.78	€2.49	50.82c
Calls received in this band	Bill Pay	8.61c	8.61c	€1.01	€1.78	€2.02	€1.78
	FlexiFix	8.61c	8.61c	€1.01	€1.78	€2.02	€1.78
	3Pay	8.61c	8.61c	€1.01	€1.78	€2.02	€1.78
Calls made to countries in the same band or back to Ireland	Bill Pay	29.52c	29.52c	€1.78	€1.78	€2.80	€1.78
	FlexiFix	29.52c	29.52c	€1.78	€1.78	€2.80	€1.78
	3Pay	29.52c	29.52c	€1.78	€1.78	€2.80	€1.78
Calls made from this band to EU countries	Bill Pay	29.52c	29.52c	€2.80	€2.80	€2.80	€2.80
	FlexiFix	29.52c	29.52c	€2.80	€2.80	€2.80	€2.80
	3Pay	29.52c	29.52c	€2.80	€2.80	€2.80	€2.80
Calls made to countries in other bands	Bill Pay	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
	FlexiFix	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
	3Pay	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80

\* applies to Ultimate Flex Max, FlexiFix 45.

\*\* applies to FlexiFix 60, FlexiFix 200, 300 Mini Flex, Classic Flex 500, Flex Mini - Max 100 Classic Flex - Max 350. All rates are shown per minute and inclusive of VAT. Calls made within EU and from EU back to Ireland are subject to a minimum call charge of 30 seconds, per second billing applies afterwards. Per minute billing applies to all calls made from countries outside of EU. Call from Ireland to abroad and calls received while roaming are charged per second.

## Texts (per message)

Message format	Sent from Ireland to abroad	Sent within EU	Sent from or to countries outside of EU
Text	25.41c	9.84c	35.58c
Photo	50.82c	50.82c	50.82c
Video	€1.02	50.82c	50.82c

## Data Roaming

Please see [three.ie](http://three.ie) for the current list of our roaming partner networks in each country.

Data roaming within EU - 55.35c per MB

Data roaming Band 2 - €5.08 per MB

Data roaming in other countries - €7.12 per MB

Rates are listed per MB but are charged per KB.

EU countries:

Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, United Kingdom

Band 2 countries:

Australia, Israel, Japan, Puerto Rico, South Africa, Taiwan, Thailand, Turkey, USA

## Three Like Home add-ons (optional)

Make sure you get the best value when roaming.

Our Three Like Home add-ons for €2.99 offers you the best value for calls and texts to Ireland when you're roaming on a participating Three network abroad.

The Three Like Home add-on gives you a bundle of: 300 flexi units - which you can use to make calls and send texts to Ireland while you're away. . FU ratio 1FU = 1 minute = 2 texts = 512kB of data. Only available to FlexiFix 60, FlexiFix 200, Mini Flex 300 and Classic Flex 500

The Three Like Home 2Gb Internet add-on gives you a bundle of: 300 flexi units - which you can use to make calls and send texts to Ireland while you're away, and 2GB of data for internet browsing while roaming on a 3LH network. FU ratio 1FU = 1 minute = 2 texts = 512kB of data. Only available to Mini Flex - Max 100 and Classic Flex - Max 350.



# Three Like Home

If you are on any of the following priceplans please refer to the Three Like Home add-on section: Mini Flex 300, Classic Flex 500, Mini Flex Max 100, Classic Flex Max 350, FlexiFix 60 and FlexiFix 200/

If you are on Ultimate Flex Max you can use your inclusive minutes to call standard Irish numbers when you are on any of the participating networks while abroad. The participating networks for Bill Pay are Three Austria, Three Denmark, Three Italy, Three Hong Kong, Three Sweden and Three United Kingdom, The participating networks for 3Pay are Three Austria, Three Denmark, Three Italy, Three Sweden and Three United Kingdom.

EU Roaming Add On: This add-on is optional. Customers who subscribe to this add-on will avail of the standard roaming rates (see previous page for the respective rates) instead of the preferential Three Like Home rates.

## Three Like Home – Voice Calls made when abroad (per minute)

Priceplan	to Ireland	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
3Pay	29.48c	29.52c	29.52c	35.58c	€1.78	€2.49	50.82c
Bill Pay	30.49c	30.49c	35.60c	35.58c	€2.04	€2.87	58.95c
FlexiFix	30.49c	30.49c	30.49c	30.49c	€1.78	€2.49	50.82c

Voice calls received when abroad are free

## Video calls (per minute)

Countries	Calls received when abroad	Video calls made when abroad		Calls made from ROI to
		To Ireland	To other countries	
Band 1	€1.52	€1.52	€1.52	€1.52
Other countries	€3.05	€3.05	€3.05	€3.05
3Like Home participating networks	Free	30.49c (Bill Pay) 50.82c (3Pay) 30.49c (FlexiFix)	€1.52 to UK €3.05 to other countries	-

All prices include VAT. For terms and conditions, see page 22.

**Band 1:** Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland. **Band 2:** Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City. **Band 3:** Canada, and USA. **Band 4:** Albania, Andorra, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Croatia, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine. **Band 5:** Rest of the world. **Band 6:** Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen

## Texts (per message)

Message format	Three Like Home Networks		
	Sent back to Ireland	Sent to EU	Sent to other countries
Text	15.25c (Bill Pay) 9.84c (Prepay) 9.84c (FlexiFix, Broadband)	9.84c	25.41c
Photo	30.49c (Bill Pay, FlexiFix) 50.82c (Prepay)		
Video	30.49c (Bill Pay, FlexiFix) 50.82c (Prepay)		

# Data Roaming - Three Like Home

If you are on Ultimate Flex Max, you can use your domestic flexi-units or data allowance (where applicable) while roaming on one of the participating Three Like Home networks below. If you exceed your allowance, your domestic data rates will apply.

If you are on any of our mobile broadband tariffs (except Broadband Discover) you can use your domestic data allowance while roaming on one of the participating Three Like Home networks below. If you exceed your allowance, your domestic data rates will apply.

## Three Like Home networks

## Rate per MB

Three Austria, Three Denmark, Three Hong Kong, Three Italy, Three Sweden, Three United Kingdom

Domestic (RoI) rates apply

## Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

### Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850 (per call)	30.49c
0818, 1890 (LoCall), 0700	(same as the landline rate)
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see page 22.

## Directory services.

Services	Enquire charge
National 11811 / 11850 / 11890 - 1 number search	Flex, Flex-Max & FlexiFix 86.41c per call, 76.24c per minute (includes text msg delivery)  Prepay €4.26 per call (incl. 1st minute), €2.14 per minute (for each subsequent minute) (includes text msg delivery)
International 11860 / 11818 - up to 2 number searches	€1.32 per call + €1.22 per minute

### Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

## Other services.

What we charge you for a whole range of other activities – from late payment to reconnection.

### Charges for other services

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per email
Non-direct debit charge	€4.57 per month
Failed / late payment	€7.62
Handset Unlock fee	Lump sum equivalent to the total of the monthly charges still remaining months of your minimum term (where applicable). For handset unlock code to be provided, 3Pay customers must have topped up by €130(excluding any free credit).
Change of phone number	€15.25
Cancellation fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).

# Points to note.

## Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month.

## 3Pay Broadband

If you have enabled 'out of bundle usage' on your account and you exceed these limits, your usage will be charged at 2.03c per MB out of your available top-up credit.

## Changing price plans

If you join Three on a Bill Pay price plan, you're making a Minimum Term commitment. If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by Three).

## For more details

Call Three Customer Services on 1913 for free from any ROI network.

# Footnotes

## Bill Pay Price Plans

1. All Bill Pay price plans from Three are subject to a minimum term contract, determined at point of purchase,
2. Each flexi-unit equals 1 voice minute, or 2 text messages, or 500 KB of internet surfing on your mobile. Flexi-unit voice calls apply to voice calls made within the Republic of Ireland to other standard Republic of Ireland mobiles and landlines. Flexi-unit voice calls also apply to video calls made to other Three users within the Republic of Ireland. Flexi-unit texts apply to texts made within Republic of Ireland to Republic of Ireland mobile numbers only. Premium rate numbers and other 'special numbers' such as directory enquiries and non-geographic numbers (see page 13 and 14 of this Price Guide for examples) are excluded from your flexi-unit monthly allowance. Flexi-unit internet surfing on your mobile relates to usage within the Three's 3G coverage area in the Republic of Ireland only.
3. If you are on Ultimate Flex Max you may use up to 50% of your flexi-unit voice minutes to make voice calls to the United Kingdom from the Republic of Ireland. For all bill pay customers all other usage, i.e. (i) when calling from Republic of Ireland to outside of Republic of Ireland, or, (ii) making calls when outside Republic of Ireland (including calls to Republic of Ireland), or (iii), receiving calls when outside Republic of Ireland, are charged at out of flexi-unit rates.
4. If you are on Ultimate Flex Max you may use your flexi-unit voice and video minutes to call home when you are roaming on other selected Three networks abroad ( 3Like Home) (see page 12 of this Price Guide for examples).
5. Unused flexi-units within the Bill Pay price plans and Add-ons etc do not carry over from month to month. Therefore, if you only use 80 of your 90 flexi-units, the remaining 10 flexi-units will not roll over to the following month. After your monthly allowance is used up, prices for additional use are shown in our service prices table (see page 3).
6. All calls within Republic of Ireland are charged per second, unless otherwise stated.
7. Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.
8. If you are a new customer your first bill will comprise a charge for a partial first month taking you from your joining date to the end of the first month plus the charge for the first full month. You will also have your allowance of inclusive minutes and/or messages adjusted to cover one full and one partial month. From the second bill onwards you will be billed

as normal with one monthly charge per bill.

## Mobile Broadband Price Plans

1. All Mobile Broadband price plans (except Broadband Discover) can be used on Three's network of Three Ireland and other participating 3Like Home networks. Exclusions apply - see your plan for details.

## Add-Ons

1. Unless specified otherwise as condition of availing of an Add-on Plan or availing of a bundled or other promotional offer (e.g. see Tablet bundle offer terms and conditions on page 12), Add-ons have no minimum term and can be cancelled and renewed at any time. Bill Pay Add-ons must be used within the period from the date of purchase until the end of the then current billing cycle. Bill Pay Add-ons automatically renew each subsequent monthly billing cycle unless you cancel the Add on. Promotional Add-ons may have a different expiry period.
2. Mobile Broadband Add-on – For Bill Pay, for a fixed price each month you can get 10GB allowance to enable you to use your mobile as a modem so you can surf the internet on your PC as well as on your mobile. For Bill Pay Mobile Broadband Add-on users, if you go over the included allowance, your usage will be charged out of your available flexi-units and then at the applicable out of bundle rate for your plan.
3. Customers cannot purchase two or more of the same Add-ons in the same month. However there is no limit on the number of unique Add-ons which may be purchased in a particular month.
4. Should you wish to cease an Add-on the cessation will be effective from the commencement of your next billing cycle.
5. The MBB Device Add On at €20 per month has a minimum term of 24 months and includes 150 SMS per month that can be used to message any Republic of Ireland mobile network from the Republic of Ireland or to message any Republic of Ireland mobile network from a Three Like Home mobile network (premium rate services and shortcodes are excluded) and may not be available as a stand-alone Add On purchase. Unused SMS in any month cannot be carried forward to subsequent months will not be refunded or credited against any payment due to Three. Payment by direct debit is mandatory.
6. The Messaging Device Add-on at €20 per month has a minimum term of 24 months and includes 70 MMS per month that can be used to message any Irish mobile network from the Republic of Ireland (premium rate services and shortcodes are excluded) and may not be available as a stand-alone Add On purchase. Unused MMS in any month cannot be carried

forward to subsequent months will not be refunded or credited against any payment due to Three. Payment by direct debit is mandatory.

## Skype

1. Free calls and chatting between Skype members only. The Skype service is Skype-enabled mobile dependent.
2. Cash top-up required every 30 days (applies to 3Pay only).
3. Service limitations and fair usage policy apply.
4. Standard roaming rates apply when using your Skype-enabled mobile abroad.

Free Skype refers only to Skype software supplied by Three either preloaded on a device or for download directly from Planet 3. The Skype software available for download directly from Skype, from iTunes, Google Play or any other App stores consume data and therefore will be chargeable for customers who are not on All You Can Eat data tariffs. Free Skype is not available when roaming. Other Skype software may work when roaming but will incur the applicable roaming data charges.

## Windows Live Messenger

Free WLM refers only to WLM client software supplied by Three either preloaded on a device or for download directly from Planet 3. WLM software available for download directly from iTunes, Google Play or any other App stores consume data and therefore will be chargeable for customers who are not on All You Can Eat data tariffs. Free WLM is not available when roaming. Any other messenger software will not be free in Ireland and other WLM software may work when roaming but will incur the applicable roaming data charges.

## Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Windows Live Messenger: 6,000 instant messages  
Skype: 5,000
- Skype minutes and 10,000 Skype chat messages.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair

usage policy of 3000 minutes per month.

## General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.

2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.

3. Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.

4. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

5. Cancellation fee: Bill Pay customers only – there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.

## FlexiFix Price Plans.

1. The following terms and conditions (“Terms”) apply to Three's FlexiFix price plan (the “Plan”) and are in addition to and form part of the terms of the Three Services that are contained in the Small Print (provided with your SIM card and also available at [www.three.ie](http://www.three.ie)) and the applicable Price Plan set out in the Price Guide (see [www.three.ie/products\\_services/priceplans](http://www.three.ie/products_services/priceplans)). In the event of any conflict, these Terms shall prevail. Capitalised terms in these Terms have the same meaning as used in the Glossary of Terms contained in the Small Print, unless specifically defined in these Terms.

2. The Plan is subject to the Minimum Term selected and agreed by you.

3. Subject to these additional Terms, your use of the Three Services is governed by the terms and conditions set out in the Small Print, and in particular those that apply to Bill Pay Customers.

4. It is a condition of making Three Services available to you under the Plan, that you set up and maintain a direct debit with your financial institution to pay the monthly recurring fixed charges (“Fixed Charge”) (see [www.three.ie/products\\_services/priceplans](http://www.three.ie/products_services/priceplans)). In the event that you cancel your direct debit, or payment of the Fixed Charge by the direct debit is rejected by your financial institution, then Three may suspend your access to the three Services, even where you

have top-up credit on your account at that time in excess of the unpaid Fixed Charges.

5. Where your direct debit is cancelled by you or if the direct debit is repeatedly declined by your financial institution, we may terminate your access to Three Service. You will then be responsible for payment to us of a Cancellation Fee, and any top-up credit contained on your account will be forfeited and may not be used to set off any liability to us for the Cancellation Fee.

6. Full details of the Three Services that may be accessed and paid for using the Fixed Charge and those other Three Services that may be accessed using your pre-paid credit, and the applicable rates for these Three Services depending on which method is used to pay, are set out in Price Plan (see [www.three.ie/products\\_services/priceplans](http://www.three.ie/products_services/priceplans)).

7. Not all Three Services may be accessed and paid for by means of the Fixed Charges payable under the Plan. Those services that may be accessed and paid for by means of the Fixed Charges include, without limitation, voice, text and in 3G coverage areas only, internet browsing in the Republic of Ireland. You may only use your mobile phone for internet surfing on this Plan in 3G coverage areas.

8. Other Three Services may only be accessed where these are paid for using the top-up credit purchased by you. These Three Services include, without limitation, access to premium rate services, downloaded content, international roaming, International calls, texts and messages. If you do not have any or sufficient top-up credit, you will not be able to access all of the Three Services and you will be limited to those Three Services that may be paid for out of the Fixed Charges of the Plan.

9. Where your use of those Three Services that may be paid for by means of the Fixed Charge exceeds the amount of the Fixed Charges paid by you in any billing cycle, then all further uses of the Three Services in that billing cycle are payable out of your pre-paid credit at the rates applicable to such payment method (see [www.three.ie/products\\_services/priceplans](http://www.three.ie/products_services/priceplans)).

10. Three FlexiFix free text messages are subject to a Fair usage policy. Three have developed a threshold by reference to average high text users and estimated usage. The threshold is regularly reviewed against average high users and is currently set at 3000 text messages every 30 day period. You will be contacted by Three if your usage exceeds our Fair usage policy. Three reserves the right to charge customers who persist in using the service where such usage has been deemed excessive or to suspend, at its absolute discretion, modify or restrict your use of the service or to withdraw your access to the Offer

## Tablet bundle offer

1. The following terms and conditions apply to (i) Three's Samsung Galaxy 10.1 Tablet and Samsung Galaxy SII bundle offer and (ii) its Samsung Galaxy 10.1 Tablet and Huawei E586 MiFi bundle offer, (collectively “the Offers”) and are in addition to and form part of the terms and conditions of the Three Service set out in the Smallprint and in this Price Guide including the Bill Pay terms and conditions of service, the terms and conditions of the applicable Flex-Max (Classic Flex Max or higher) plan, or the pay monthly broadband (Broadband Active or Broadband Pro) plans and terms and conditions relating to the use of Add-ons. More detailed terms and conditions relating to the Offers are available on [Three.ie](http://Three.ie). In the event of any conflict, the detailed terms and conditions on [Three.ie](http://Three.ie) shall prevail.

2. In addition to the payment of the applicable up front price customers must meet Three's pay monthly eligibility criteria and sign up for a 24 month minimum term on direct debit to the applicable Flex-Max plan, or, as the case may be, the pay monthly broadband plan and to Three's Messaging Device Add-on plan or as the case may be MBB Device Add On (the “Plan”).

3. Customers will receive one bill for the Plan and are not permitted to cancel the Plan, in whole or in part within the 24 month minimum term. Customers will be subject to an early termination fee if the Plan is terminated by Three within the 24 month minimum term (“Cancellation Fee”).

4. It is a condition of Three making available the Offers and the Plans that customers set up and maintain payment by direct debit. In the direct debit is cancelled, or payment is rejected by the financial institution, Three may suspend access to the Services. Where the direct debit is cancelled or if repeatedly declined by the financial institution, Three may terminate your access to Services and the customer must a Cancellation Fee in addition to outstanding amounts due to under the Plan.

5. Distance sales customer (telesales and three.ie purchases) who cancel under statutory seven-day cooling-off period, must return, at their cost, both devices forming part of the bundle unused and otherwise in accordance with the terms and conditions of purchase of Three's distance sales channels. Customers who cancel the Plan under Three's 14 day money back guarantee policy, must return, at their cost, both devices to Three. Any limitations or restrictions solely relating to use or adequacy of wi-fi signal is not subject to Three's 14 day money back guarantee policy.

6. Three does not give any warranty or undertaking that accessing data services using wi-fi capability will meet customers' requirements. Three excludes to the extent permitted by law any liability, for any failure or inability to use the Tablet or other device using wi-fi. Customers acknowledge that the

standard and speed of service experienced by the Tablet (or any other device) served by wi-fi will vary due to factors including, without limitation, proximity to the wi-fi transmitter, number of devices served by the wi-fi, number of wi-fi channels available and the power supply to the wi-fi transmitter. Three has no responsibility for these factors outside of its control. The exclusions in this paragraph do not affect customers' statutory rights.

7. Data Roaming on Three Like Home Networks at domestic rates on (i) your Huawei E586 MiFi and (ii) by tethering your SII to the Tablet or other device is included in the Plan as a promotion until 30 April 2012. For details of Three Like Home Networks, see page 9. Three may amend or extend this promotional part of the Plans.

8. The Offers are not available with any other promotion, offer or discount with the exception of the Samsung Galaxy 10.1 Tablet and Samsung Galaxy SII bundle offer where discounts under qualifying Three affinity schemes will apply in respect of the applicable Flex-Max component of the Plan only and not to Three's Messaging Device Add-on component of the Plan.

9. Three reserves the right to withdraw the Offers either generally or in respect of any particular Customer at anytime and to vary or amend any element of the Offers at any time without further notice. These terms and conditions may be varied or amended by Three for any valid commercial, technical or operational reason.

## Billing and Rounding of Charges

Three calculates (i) the VAT exclusive usage and monthly recurring charges and (ii) the VAT payable thereon to three decimal places. In accordance with standard mathematical rounding, Three rounds up or rounds down these charges to the nearest cent (€0.01) for the purpose of issuing the final billed amount.

Examples:  
A charge of €24.756 would become €24.76 when rounded to the nearest cent.  
A charge of €26.444 would become €26.44 when rounded to the nearest cent.



**Three.ie**

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