

The real deal.

The Pay Monthly, Best of Both and 3Pay **Price guide.**



3 Customer Services
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three.ie

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The customer terms will take precedence if there is any discrepancy with this publication.

Designed by Duttons, Bristol.

DD0934101 June10 v11



When it comes to what you pay for 3's services, we think three things matter most. Giving you **simple** clear price plans. Treating you **fairly**, with no unfair penalties. And providing **great value**, with some of the lowest-cost voice calls and texts you can find.

3 = great value

When you're with 3, you've got big flexibility. This guide talks about what we do charge for.


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Break free with Relax.

Have it all with Relax pay monthly price plans from 3.

Just pick a plan that suits and you can call, text and surf the web in whatever combination you like within your plan. Depending on your plan, you get a certain amount of flexi-units to play with each month. You can use these flexi-units however you want, on calls, texts and surfing the internet on your mobile. All Pay Monthly price plans are subject to a minimum term of 12 months. When you initially join 3 or if you buy an Add-on we will bill you for a part month in the first month and pro-rate your allowance for the partial month period depending on the number of days in the partial month period.

What is a flexi-unit?

 1 flexi-unit is
1 call minute

 1 flexi-unit is
3 text messages

 1 flexi-unit is
1MB internet

Relax 90	Relax 150	Relax 350	Relax 650	Relax 950
€19	€29	€49	€79	€99
90 flexi-units	150 flexi-units	350 flexi-units	650 flexi-units	950 flexi-units
And 90 free minutes	And 150 free minutes	And Unlimited free minutes	And Unlimited free minutes	And Unlimited free minutes
to call your friends on 3 Plus free	to call your friends on 3 Plus free	to call your friends on 3 Plus free	to call your friends on 3 Plus free	to call your friends on 3 Plus free
 	 	 	 	 

To check how many flexi-units you have left for the month, just go to My3 on your mobile. For terms and conditions, see page 20.

Personalise your plan.

Get something extra with these great value add-ons.

Mobile Surfing 1GB	Mobile Broadband 10GB
Additional 1GB of internet surfing on your mobile. €9.99 per month.	Allows you to use your mobile as a modem so you can get broadband on your PC. €19.99 per month.

Out of bundle rates

	Relax 90 • Relax 150	Relax 350 • Relax 650 • Relax 950
Voice (per minute)	30c	18c
Text (per message)	10c	6c
MMS	30c	30c
Internet (per MB)	30c	18c

All prices include VAT. For terms and conditions see page 20.

With your 3mobile you can also access the following



Music mad?

Search, preview and download all the music you could possibly desire. Choose from full audio, music, video and much more.



Telly addict?

Get your favourite TV shows and keep up to speed with the news as it breaks on Sky News.



Games player?

Play the latest and greatest games, brain training game or even some retro classics like Pac-man.



And that's just scratching the surface...

- Get all the latest sporting action straight to your 3 mobile.
- Transform your mobile with your favourite realtone.
- Glam up your mobile with the latest pix.



Windows Live Messenger - Get unlimited free messages on your mobile.*



Skype - 3 brings you closer to family and friends with free Skype to Skype calls on your 3 mobile.

How do you get inside Planet 3?

Easy. Just press  on your mobile.

Surf the web with 3 USB Modem

	Mobile Broadband 3000	Broadband Light	Broadband Active	Broadband Pro
Monthly charges	€39.99	€9.99	€19.99	€34.99
Inclusive Data	3000MB	1GB	15GB	30GB
Out of Bundle charge (per MB)	49c	5c	5c	5c
Minimum Term	12 months	12/18 months	12/18 months	12/18 months

All prices include VAT. For terms and conditions see page 20.

Mobile Broadband SIM cards are provisioned for data use only.

Mobile Broadband can be used where 3 has HSDPA coverage.

Best of Both.

Get the perks of pay monthly and the peace of mind of prepay – the Best of Both only with 3.

You like prepay because you don't want to be tied into a long contract and you don't want scary bills but you'd love the latest mobiles for less and the better rates you'd get from pay monthly. With 3's Best of Both you can get the best bits of pay monthly with no scary bills and a minimum term 30 days contract.

Best of Both 15	Best of Both 25	Best of Both 45
<p>€15</p> <p>40 flexi-units</p> <p>And</p> <p>40 free minutes to call your friends on 3 Plus free</p> 	<p>€25</p> <p>100 flexi-units</p> <p>And</p> <p>100 free minutes to call your friends on 3 Plus free</p> 	<p>€45</p> <p>300 flexi-units</p> <p>And</p> <p>300 free minutes to call your friends on 3 Plus free</p> 

Check out what you get:

- The latest mobiles for less.
- A big bundle of talk and text to any network, anywhere in Ireland.*
- If you need more, top up, just like prepay – you're in control.

Your flexi-units can be used on any mix of talk, text and internet on your mobile*.

You can choose from a price of €25 or €45, depending on which usage level suits you best.

If you need more calls, texts or data once your flexi-units are gone, or if the service you want is not included in your flexi-units, you can top up. You can use top-up for voice calls (including international ones), text messaging, football highlights, music videos, games and much more.

What is a flexi-unit?



1 flexi-unit is
1 call minute



1 flexi-unit is
3 text messages



1 flexi-unit is
1 MB internet

*Excludes calls to Tesco Mobile

Charges if using top-up.

Charges for calls and messages if you are using top-up.

Per minute/ message	3 Ireland mobiles	Ireland mobiles	Ireland landline
Voice and fax calls	30c	30c	30c
Voicemail	Free		
Video calls	30c	30c	
Text message	10c	10c	
MMS	30c	30c	

All prices include VAT. For terms and conditions, see page 20 *Dialling 171 from your mobile from Republic of Ireland. Data is charged at 30c per MB (megabyte). Rates are shown per minute and billed per second.

*Minimum contract term on Best of Both SIM Only Plans is 30 days. The Minimum contract term on Best of Both 25 and Best of Both 45 is 6 months if you have bought a handset with your Plan. Service limitations apply. Direct debit is required. Flexi-units apply to voice calls within ROI to ROI mobiles and landlines excluding premium numbers. They can also be used on video calls within ROI to other 3 Ireland mobiles. Flexi-unit texts apply to texts made within ROI to other ROI numbers. Your flexi-units can be used on any mix of talk, text and internet on your mobile. 1 flexi-unit is 1 call minute or 3 text messages or 1 MB of internet. 50% of your flexi-units may be used to make voice calls to the UK from ROI. Any unused flexi-units at the end of the month will not be carried over to the next month. Once your flexi-units are used up or if you want to use call types or services not in the bundle, all additional usage must be paid for out of your top-up credit at the above rates. Terms and conditions apply.

The following call types are excluded from your flexi-unit bundle:

- International calls (except to UK) and texts
 - Roaming calls made or received (except when roaming on another 3 network)
 - Roaming texts sent
 - Content such as football, music videos, games etc.
- See three.ie.

3Pay.

Pay as you go with **3** gives you great value. Plus a lot of flexibility. No peak or off peak charge.

3Pay top up credit can be used for voice calls (including international ones), text messaging, football highlights, music videos, games, and much more.

Charges.

Charges for calls, fax and messages

Per minute/ message	3 Ireland mobiles	Ireland mobiles	Ireland landline
	35c	35c	35c
	10c		
	35c	50c	
	12c	12c	
	30c	30c	

All prices include VAT. For terms and conditions, see page 20 *Dialling 171 from your mobile from Republic of Ireland. Minimum call charge of 9c applies. Data is charged at 99c per MB (megabyte). Rates are shown per minute and billed per second.

3Pay Broadband Add-on.

Get something extra with this great value add-on.

Mobile Surfing 1GB

1GB internet surfing for your
3Pay mobile

 **€9.99** per month

All prices include VAT. For terms and conditions, see page 20.

Surf the web with 3Pay Broadband.

	Broadband time	Price	Fair Use Limit
Broadband Daily	1 day	€5	500MB
Broadband Weekly	7 days	€10	2GB
Broadband Monthly 1GB	30 days	€15	1GB
Broadband Monthly 7.5GB	30 days	€25	7.5GB
Broadband Monthly 20GB	30 days	€35	20GB
Out of Bundle rate		99c per MB	

All prices include VAT. For terms and conditions see page 20. 3Pay Broadband can be used where 3 has HSDPA coverage.




3 brings you closer to family and friends with unlimited free calls and chat anywhere in the world with Skype on your **3**mobile. You can also get unlimited free messages with Windows Live Messenger on your mobile.

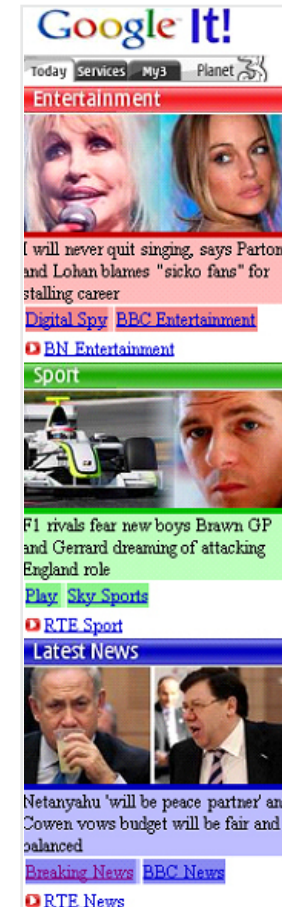
€20 top up required for Skype access every 30 days For pricing terms and conditions, see page 20.


What's on Today on 3?

Get the latest from **3** every day on just one screen.
And it's free to browse. Today on 3.

One press of  and you're straight into Today on 3 - the fastest way to find exactly what's new in **Planet 3**.

With a few clicks you can check out all of your favourite websites, download music, watch Sky Sports, play brain training games and ... much more.



It is Free to browse  .
With your 3 mobile you can also access the internet for as little as 49c a MB and check out all of your favourite sites like Bebo, Facebook, Youtube and much more.

Additional Services

There are a few new concepts to grasp.

The range of Additional Services available (such as certain messaging, email, Games, Online services, Quickplay and Save & play content) are set out in the table on the opposite page.

New Additional Services

We're constantly looking to expand and revise our content offerings to bring you new services. Whenever we introduce new Additional Services, we'll show the price on three.ie

and usually give you an indication of cost on your handset. So you'll know what you're in for before you actually start using each service.

Quickplay content

This is a faster way of watching video. You start watching while the rest of the video is streaming to your mobile. The video won't be stored on your mobile.

Save & play content

Video content that's downloaded and stored on your mobile for you to watch whenever you want.

Games content

Games you can download onto your mobile to play them.

Games

We bring you the best games at the most flexible prices. You need to read the instruction pages for each specific game to find out its charging details. There are two types ('Buy games' and 'Try before you buy games'):


Buy games

These games can be downloaded to your mobile to keep for a one-off charge.

Try before you buy games

In the 'Try before you buy' section of the games store, you can choose between 20 different games to try for FREE. With even more games to be added.

- > Try a game for free
- > 25c for 1 Play
- > 49c for 1 Day
- > €2.49 for a Month
- > €4.99 to buy

	News & Info	Keep up with what's going down. Get news headlines from RTÉ, as well as weather, horoscopes, magazines and more.
	Internet	Surf the internet and use all your favourite websites without breaking the bank. Bebo, Youtube, eBay, and many more.
	Social Networks	Meet friends, chat or check out each other's pics and videos with Bebo, Facebook, Windows Live Messenger and more.
	Communicate	Keep in touch with your mates anytime, anywhere with Skype, Messenger, Hotmail and Google mail at your finger tips.
	3MusicStore™	Fill your phone with full tracks and videos with the 3MusicStore™.
	Games & Puzzles	Whether it's brain(s) training, old arcade favourites or all-action adrenaline fests - we've got the latest releases.
	Tunes & Pix	Glam up your mobile with the latest tunes and funky wallpapers.
	Sport	Get all of the action across all the major sports, with updates from Sky Sports, Barclays Premier League, Champions League and more.
	Entertainment & TV	Never miss your favourite shows, including live sporting occasions, from Ireland and around the world.

All this plus news, showbiz, comedy and more through **Planet 3**.

International charges.

Now use your inclusive minutes abroad when you call Ireland.

Pay monthly customers need to call 3 Customer Services to enable international roaming. Approval is subject to a credit check. Visit three.ie to see where we currently have roaming services. Calls made from Ireland and from participating 3 Like Home networks (3 Austria, 3 Australia, 3 Denmark, 3 Italy, 3 Hong Kong, 3 Sweden, 3 United Kingdom) are normally charged by the second.

International and roaming voice calls

Call type	Priceplan	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	Pay Monthly	30c*/18c**	44c	35c	€2.01	€2.82	58c
	Best of Both	30c	30c	30c	€1.75	€2.45	50c
	3Pay	35c	35c	35c	€1.75	€2.45	50c
Calls received in this band	Pay Monthly	18c	18c	€0.99	€1.75	€1.99	€1.75
	Best of Both	18c	18c	€0.99	€1.75	€1.99	€1.75
	3Pay	18c	18c	€0.99	€1.75	€1.99	€1.75
Calls made to countries in the same band or back to Ireland	Pay Monthly	47c	47c	€1.75	€1.75	€2.75	€1.75
	Best of Both	47c	47c	€1.75	€1.75	€2.75	€1.75
	3Pay	47c	47c	€1.75	€1.75	€2.75	€1.75
Calls made from this band to EU countries	Pay Monthly	47c	47c	€2.75	€2.75	€2.75	€2.75
	Best of Both	47c	47c	€2.75	€2.75	€2.75	€2.75
	3Pay	47c	47c	€2.75	€2.75	€2.75	€2.75
Calls made to countries in other bands	Pay Monthly	€1.49	€1.49	€2.75	€2.75	€2.75	€2.75
	Best of Both	€1.49	€1.49	€2.75	€2.75	€2.75	€2.75
	3Pay	€1.49	€1.49	€2.75	€2.75	€2.75	€2.75

* applies to Relax 90 and Relax 150

** applies to Relax 350, Relax 650 and Relax 950

All rates are shown per minute and inclusive of VAT.

Calls made within EU and from EU back to Ireland are subject to a minimum call charge of 30 seconds, per second billing applies afterwards.

Per minute billing applies to all calls made from countries outside of EU. Call from Ireland to abroad and calls received while roaming are charged per second.

3 Like Home

With 3 Like Home, you can use your inclusive minutes to call standard Irish numbers when you are on any of the participating networks while abroad. The participating networks for **Pay Monthly** are 3 Austria, 3 Australia, 3 Denmark, 3 Italy, 3 Hong Kong, 3 Sweden and 3 United Kingdom. The participating networks for **3Pay** are 3 Austria, 3 Denmark, 3 Italy, 3 Sweden and 3 United Kingdom.

3 Like Home - Voice Calls (per minute)

Networks	Calls made when abroad			Calls received when abroad
	Pay Monthly	Best of Both	3Pay	
To Ireland	18c*/30c**	30c	35c	Free
To Band 1	18c*/30c**	30c	35c	
To Band 2	44c	30c	35c	
To Band 3	35c	30c	35c	
To Band 4	€2.01	€1.75	€1.75	
To Band 5	€2.82	€2.45	€2.45	
To Band 6	58c	50c	50c	

All prices include VAT. For terms and conditions, see page 20.

*Rate applies to Relax 350, Relax 650 and Relax 950. **Rate applies to Relax 90 and Relax 150.

Video calls (per minute)

Countries	Calls from Ireland to an international number	Video calls made when abroad		Calls received when abroad
		To Ireland	To other countries	
	€1.50	€1.50	€1.50	€1.50
Other countries	€3.00	€3.00	€3.00	€3.00
3 Like Home participating networks		18c*/30c** (Pay Monthly) 50c (3Pay) 30c (Best of Both)	€1.50 to UK €3.00 to other countries	Free

All prices include VAT. For terms and conditions, see page 20.

Band 1: Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland

Band 2: Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City

Band 3: Canada, and USA

Band 4: Albania, Andorra, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Croatia, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine

Band 5: Rest of the world

Band 6: Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen

(per message)

3 Like Home Networks						
Message format	Sent from Ireland to abroad	Sent within EU or back to Ireland	Sent from or to countries outside of EU	Sent to Ireland	Sent to EU	Sent to other countries
Text	25c	13c	35c	10c*/6c** (Pay Monthly) 12c (3Pay) 10c (Best of Both)	13c	25c
Photo	50c	50c		30c (Pay Monthly, Best of Both)	50c (3Pay)	
Video			50c	30c (Pay Monthly, Best of Both)	50c (3Pay)	

* applies to Relax 90 and Relax 150

** applies to Relax 350, Relax 650 and Relax 950

All rates are shown per minute and inclusive of VAT. For terms and conditions, see page 20.

Data Roaming - 3 Like Home

Get the most from your 3 mobile and 3 broadband and use it and pay for it just like you would at home.

3 Like Home networks	Rate per MB
3 Australia*, 3 Austria, 3 Denmark, 3 Hong Kong, 3 Italy, 3 Sweden, 3 United Kingdom	Domestic (RoI) rates apply

Data Roaming - other countries

Our roaming destinations are constantly changing so please call 1913 for the latest list of countries in each band.

Special calls.

Certain kinds of calls within Ireland fall outside the main price levels.

Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)¹

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850 (per call), 0818, 1890 (LoCall), 0700	30c
1512 (per call)	45c
1513 (per call)	80c
1514 (per call)	€1.00
1515 (per call)	€1.40
1516 (per call)	€2.00
1517 (per call)	€2.75
1518 (per call)	€4.00
1520	30c
1530	60c
1540	90c
1550, 1559, 1560	€1.50
1570	€2.50
1580	€3.50
1590	€4.00

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see page 20.

Directory services.

There are now a host of directory enquiry services available, all of which have different phone numbers and different charges.

Services	Enquiry charge	Call completion
National 11811 / 11850 / 11890 - 1 number search	85c per call + 75c per minute (includes text msg delivery)	75c per minute
International 11860 / 11818 -up to 2 number searches	€1.30 per call + €1.20 per minute	€1.20 per minute

All prices include VAT. For terms and conditions, see page 20.

Other services.

What we charge you for a whole range of other activities - from late payment to reconnection.

Charges for other services

Charges for	Price
Additional copy of invoice	€7.50 per copy
Non-recurring payment	€4.50 per month
Failed / late payment	€7.50
Unlock admin fee	€25.00 (Pay Monthly) €27.00 (3Pay)
Handset Unlock fee	Lump sum equivalent to the total of the monthly charges still remaining during the initial 12 months of your Minimum Term (where applicable). For handset unlock code to be provided, 3Pay customers must have topped up by €130 (excluding any free credit).
Change of phone number	€15.00
Cancellation fee	Lump sum equivalent to the total of all the monthly charges still remaining on your initial Minimum Term (where applicable)

All prices include VAT. For terms and conditions, see page 20.

Points to note.

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month.

Fair use policy

Some 3 services offered are subject to our fair use policy.

To make sure no one abuses this freedom, we have set monthly limits of:

- Free Email and selected Online content – maximum 20MB per month
- Windows Live Messenger: 6,000 instant messages
- Skype: 4,000 Skype minutes and 10,000 Skype chat messages.
- X-Series Gold:
 - 5,000 Skype to Skype minutes
 - 2GB Data
 - 100 hours Slingbox & / or Orb Access

■ 3Pay Broadband

Broadband Daily 500MB;
Broadband Weekly 2GB;
Broadband Monthly 10GB

If you have enabled 'out of bundle usage' on your account and you exceed these limits, your usage will be charged at 49c per MB out of your available top-up credit.

Changing price plans

If you join 3 on a Pay Monthly price plan, you're making a Minimum Term commitment.

Once you've been with 3 for six months, you can ask to change to a lower available Price Plan than the one you originally joined us on (on such terms as specified by 3).

If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by 3).

For more details

Call 3 Customer Services on **1913** for free from your 3 mobile or **083 3333 333** from any other phone (charged at network rates).

Footnotes

Pay Monthly Price Plans

1. All Pay Monthly price plans from 3 are subject to a minimum term contract, determined at point of purchase.
2. Each flexi-unit equals 1 voice minute, or 3 text messages, or 1 MB of internet surfing on your mobile. Flexi-unit voice calls apply to voice calls made within the Republic of Ireland to other standard Republic of Ireland mobiles and landlines. Flexi-unit voice calls also apply to video calls made to other 3 users within the Republic of Ireland. Flexi-unit texts apply to texts made within Republic of Ireland to Republic of Ireland mobile numbers only. Premium rate numbers and other 'special numbers' such as directory enquiries and non-geographic numbers (see page 13 and 14 of this Price Guide for examples) are excluded from your flexi-unit monthly allowance. Flexi-unit internet surfing on your mobile relates to usage within the 3's 3G coverage area in the Republic of Ireland only.
3. You may use up to 50% of your flexi-unit voice minutes to make voice calls to the United Kingdom from the Republic of Ireland. All other usage, i.e. (i) when calling from Republic of Ireland to outside of Republic of Ireland, or, (ii) making calls when outside Republic of Ireland (including calls to Republic of Ireland), or (iii), receiving calls when outside Republic of Ireland, are charged at out of flexi-unit rates.
4. You may use your flexi-unit voice and video minutes to call home when you are roaming on other selected 3 networks abroad (3 Like Home) (see page 12 of this Price Guide for examples).
5. Unused flexi-units within the Pay Monthly price plans and Add-ons etc do not carry over from month to month. Therefore, if you only use 80 of your 90 flexi-units, the remaining 10 flexi-units will not roll over to the following month. After your monthly allowance is used up, prices for additional use are shown in our service prices table (see page 3).

6. Voicemail retrieval via 171 is free within the Republic of Ireland.
7. All calls within Republic of Ireland are charged per second, unless otherwise stated.
8. Free 3 to 3 applies within the Republic of Ireland only, and where under your Price Plan, 3 to 3 is unlimited, it is subject to fair usage policy of 3000 minutes per month.
9. If you are a new customer your first bill will comprise a charge for a partial first month taking you from your joining date to the end of the first month plus the charge for the first full month. You will also have your allowance of inclusive minutes and/or messages adjusted to cover one full and one partial month. From the second bill onwards you will be billed as normal with one monthly charge per bill.
3. Mobile Surfing Add-on – For 3 Pay and Pay Monthly, for a fixed price each month you can get a 1GB allowance to enable you to surf the internet on your mobile. For pay Monthly, if you go over the included allowance, on X Series or Mobile Surfing Add-ons, your usage will be charged out of your available flexi-units and then at the applicable out of bundle rate for your plan. Mobile surfing Add-on and X Series Gold Add-on may only be used to surf the internet on your mobile. X Series is not available for 3Pay customers.
4. Mobile Broadband Add-on – For Pay Monthly, for a fixed price each month you can get 10GB allowance to enable you to use your mobile as a modem so you can surf the internet on your PC as well as on your mobile. For Pay Monthly Mobile Broadband Add-on users, if you go over the included allowance, your usage will be charged out of your available flexi-units and then at the applicable out of bundle rate for your plan.

Mobile Broadband Price Plans

1. Mobile Broadband 15GB can be used on 3's network of 3 Ireland and other participating 3 Like Home networks.

Add-ons

1. Add-ons have no minimum term and can be cancelled and renewed at any time. Pay Monthly Add-ons must be used within the period from the date of purchase until the end of the then current billing cycle. Pay Monthly Add-ons automatically renew each subsequent monthly billing cycle unless you cancel the Add on. Promotional Add-ons may have a different expiry period - e.g. Talk and Text Add-on expires after 7 days.
2. The use of free or chargeable Add-ons is unavailable while you are roaming abroad with the exception of Mobile Broadband Add-ons which are available on selected 3 Like Home networks abroad.

Skype

1. Free calls and chatting between Skype members only. The Skype service is Skype-enabled mobile dependent.
2. Cash top-up required every 30 days (applies to 3Pay only).
3. Service limitations and fair usage policy apply.
4. Standard roaming rates apply when using your Skype-enabled mobile abroad.

X-Series

1. If you don't use all of the minutes, message or data allowance etc. permitted within the fair use allowance in a month, the unused allowance doesn't roll over to the next month.
2. For Orb and Slingbox you'll need minimum PC software, PC and router specification and broadband at home.
3. Slingbox and Orb are for personal use only and you mustn't breach copyright or get around copyright protection. To watch home TV on your mobile you need to have a TV service that you can legally view.
4. All X-Series services will work where there's 3G coverage on 3's network in Republic of Ireland. X Series will also work abroad where there's 3G coverage on a 3LikeHome partner network.
5. Some email accounts might need a premium service upgrade from your supplier.
6. The X-Series services are for your personal use only and do not include using your mobile as a modem with your PC or laptop.
7. We will consider your use unfair if you use the X-Series services in any way designed to unfairly exploit the unlimited usage or cause us loss, for example, by using the services for commercial purposes, accessing services that are not included or using an unauthorised device.

3Pay

1. **3Pay** Top-up vouchers must be activated within 90 days of purchase.
2. The **3Pay** Broadband SIM card can also be used in a 3 mobile to make calls.
3. **3Pay** Broadband can be used where 3 has HSDPA coverage.
4. Free credit doesn't apply to **3Pay** Mobile Broadband.

5. If you have enabled 'out of bundle usage' on your account and you exceed the relevant daily, weekly or monthly allowance, your excess usage will be charged out of any available top-up credit.
6. Free credit (i.e. credit not purchased by you) expires 30 days after it is provided and may not be used to purchase Add-ons.

Fair Use Policies

Some 3 services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Email and selected Online content - maximum 20MB per month
- Windows Live Messenger: 6,000 instant messages
- Skype: 4,000 Skype minutes and 10,000 Skype chat messages.
- X-Series Gold:
 - 5,000 Skype to Skype minutes
 - 2GB Data
 - 100 hours Slingbox & / or Orb Access

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service in accordance with the Terms for 3 Services.

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.

3. Non-recurring payment: 3's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.
4. Reconnection charge: If we have to suspend or disconnect you from the 3 network, we reserve the right to charge you for reconnecting your mobile.
5. Cancellation fee: Pay monthly customers only - there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.

Best of Both

1. The following terms and conditions ("Terms") apply to 3's Best of Both price plans, Best of Both 25 and Best of Both 45 (the "Plans") and are in addition to and form part of the terms of the 3 Services that are contained in the Small Print (provided with your SIM card and also available at www.three.ie) and the applicable Price Plan set out in the Price Guide (see www.three.ie/priceplans). In the event of any conflict, these Terms shall prevail. Capitalised terms in these Terms have the same meaning as used in the Glossary of Terms contained in the Small Print, unless specifically defined in these Terms.
2. The Plans are subject to the Minimum Term set out in the Price Guide.
3. Subject to these additional Terms, your use of the 3 Services is governed by the terms and conditions set out in the Small Print, and in particular those that apply to Pay Monthly Customers.
4. It is a condition of making 3 Services available to you under the Plans, that you set up and maintain a direct debit with your financial institution to pay the monthly recurring fixed charges ("Fixed Charge") (see www.three.ie/priceplans). In the event that you cancel your direct debit, or payment of the Fixed Charge by the direct debit is rejected by your financial institution,

then 3 may suspend your access to the 3 Services, even where you have top-up credit on your account at that time in excess of the unpaid Fixed Charges.

5. Where your direct debit is cancelled by you or if the direct debit is repeatedly declined by your financial institution, we may terminate your access to 3 Service. You will then be responsible for payment to us of a Cancellation Fee, and any top-up credit contained on your account will be forfeited and may not be used to set off any liability to us for the Cancellation Fee.
6. Full details of the 3 Services that may be accessed and paid for using the Fixed Charge and those other 3 Services that may be accessed using your pre-paid credit, and the applicable rates for these 3 Services depending on which method is used to pay, are set out in Price Plans (see www.three.ie/priceplans).
7. Not all 3 Services may be accessed and paid for by means of the Fixed Charges payable under the Plans. Those services that may be accessed and paid for by means of the Fixed Charges include, without limitation, voice, text and internet browsing in the Republic of Ireland.
8. Other 3 Services may only be accessed where these are paid for using the top-up credit purchased by you. These 3 Services include, without limitation, access to premium rate services, downloaded content, international roaming, International calls, texts and messages. If you do not have any or sufficient top-up credit, you will not be able to access all of the 3 Services and you will be limited to those 3 Services that may be paid for out of the Fixed Charges of the Plan.
9. Where your use of those 3 Services that may be paid for by means of the Fixed Charge exceeds the amount of the Fixed Charges paid by you in any billing cycle, then all further uses of the 3 Services in that billing cycle are payable out of your pre-paid credit at

the rates applicable to such payment method (see www.three.ie/priceplans).

10. Please note that any references to any network minutes excludes calls to Tesco Mobile.
11. The 3 Best of Both free text messages promotion is subject to a Fair usage policy. 3 have developed a threshold by reference to average high text users and estimated usage. The threshold is regularly reviewed against average high users and is currently set at 3000 text messages every 30 day period. You will be contacted by 3 if your usage exceeds our Fair usage policy. 3 reserves the right to charge customers who persist in using the service where such usage has been deemed excessive or to suspend, at its absolute discretion, modify or restrict your use of the service or to withdraw your access to the offer.