

The real deal.

The Pay Monthly and **3Pay Price guide.**



3 Customer Services
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three.ie

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The customer terms will take precedence if there is any discrepancy with this publication.

Designed by Duttons, Bristol.

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When it comes to what you pay for 3's services, we think three things matter most. Giving you **simple** clear price plans. Treating you **fairly**, with no unfair penalties. And providing **great value**, with some of the lowest-cost voice calls and texts you can find.

3 = great value

When you're with 3, you've got big flexibility. This guide talks about what we do charge for.

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Pay Monthly.

Choose the plan for you.

Select from a range of Pay Monthly price plans all with inclusive minutes and unbeatable text prices. All Pay Monthly price plans are subject to a minimum term of 12 months.†

Talk 100 Anytime		
	Inclusive call minutes	What else is included?
19 per month	100 minutes to any network, anytime	FREE voicemail Unbeatable text rate - only 9c per text

Talk 200 Anytime		
	Inclusive call minutes	What else is included?
29 per month	200 minutes to any network, anytime	FREE voicemail Unbeatable text rate - only 9c per text

Talk 400 Anytime		
	Inclusive call minutes	What else is included?
49 per month	400 minutes to any network, anytime	FREE voicemail Unbeatable text rate - only 9c per text Talk for FREE - unlimited 3 to 3 calls

Talk 750 Anytime		
	Inclusive call minutes	What else is included?
79 per month	750 minutes to any network, anytime	FREE voicemail Unbeatable text rate - only 9c per text Talk for FREE - unlimited 3 to 3 calls

Talk 1000 Anytime		
	Inclusive call minutes	What else is included?
99 per month	1000 minutes to any network, anytime	FREE voicemail Unbeatable text rate - only 9c per text Talk for FREE - unlimited 3 to 3 calls

Charges outside inclusive bundle	
3 to 3 calls, anytime	20c per minute/FREE*
Calls to any Irish network, anytime	30c per minute
Text to any Irish network, anytime	9c per message
Picture/Video messages to any Irish network anytime	30c per message

*Applies to Talk 400 Anytime, Talk 750 Anytime and Talk 1000 Anytime.

All prices include VAT. For terms and conditions, see page 17. † See Fair use policy on page 18.

Personalise your plan.

Get something extra with these great value add-ons.

Talk for Free
Unlimited chat time to all your friends on 3* 3.99 per month

More Message
Message 100 100 text, picture or video messages (6c per message) 5.99 per month
Message 200 200 text, picture or video messages (5c per message) 9.99 per month

More Mobile Broadband
Mobile Broadband 100 100MB internet surfing on your mobile 5.99 per month
Mobile Broadband 250 250MB internet surfing on your mobile 9.99 per month
Mobile Broadband Unlimited Unlimited internet surfing on your mobile* 19.99 per month

3MusicClub
3 free audio downloads plus weekly "What's Hot" music alerts 4.99 per month

X X-Series
X-Series Silver Unlimited skype calls, web surfing, email and much more* 14.99 per month
X-Series Gold Watch your home TV and access your PC on your mobile, plus all benefits of X-Series Silver* 19.99 per month

With your 3mobile you can also access the following

- Football** - Barclays Premiership & UEFA Champions goals, previews and highlights.
- Sports** - Horse Racing, Rugby, F1, Tennis, Golf, Cricket and much more.
- ShowBiz** - Latest of A-list celebrities gossip and news.
- News** - Breaking stories and weather.
- Horoscope** - Weekly and monthly horoscopes from celebrity astrologer Claire Petulengro.
- Windows Live Messenger** - Get unlimited free messages on your mobile.*
- Skype** - 3 brings you closer to family and friends with unlimited free calls to anywhere in the world with Skype on your 3 mobile.

* For terms and conditions, see page 18.

Surf the web with HSDPA 3G DataCard or DataModem

	Mobile Broadband 10GB	Mobile Broadband 3000
Monthly charges	€ 19.99	€ 39.99
Inclusive Data	10GB	3000MB
Out of Bundle charge per MB	5c	49c
Minimum Term	12 months	12 months

All prices include VAT. For terms and conditions, see page 17.

The Mobile Broadband 3000 SIM card can also be used in a 3 Mobile which gives instant access to other 3 services. Just put the SIM card into your handset to make calls, send messages and access content.

[Click here](#) for Call Charging Information.

The Mobile Broadband 10GB SIM card is provisioned for data use only.

Mobile Broadband 10GB can be used where 3 has HSDPA coverage - currently covering more than 85% of ROI population.

3Pay.

Pay as you go with 3 gives you great value. Plus a lot of flexibility. No peak or off peak charge. You get € 10 credit to get started*. You can use the € 10 on any 3 services you like.

When this credit runs out, you'll need to buy a Top-on which you can use for voice calls (including international ones), text messaging, football highlights, music videos, games, and much more.

Top-up.

Get more from 3 when you Top-up by €20 or more

Top-up	Credit
€ 10	10
€ 20	22 (10% more)
€ 30	35 (16.70% more)
€ 40	48 (20% more)

All prices include VAT. For terms and conditions, see page 17.
* Valid for 60 days from the date of activation.

Charges.

Charges for calls, fax and messages

Per minute/ message	3 Ireland mobiles/ VideoMail	Ireland mobiles	Ireland landline
Voice and fax calls	18c	35c	18c
Voice mail*	Free		
Video calls	18c	50c	
Text message	5c	5c	
Photo message	5c	5c	
Video message	5c	5c	

All prices include VAT. For terms and conditions, see page 17 *Dialling 171 from your mobile from Republic of Ireland.

3Pay Broadband Add-on.

Get something extra with this great value add-on.



All prices include VAT. For terms and conditions, see page 17.

Surf the web with 3Pay Broadband.

	Broadband time	Price	Fair Use Limit
Broadband Daily	1 day	€ 5	500MB
Broadband Weekly	7 days	€ 10	2GB
Broadband Monthly	30 days	€ 25	10GB
Out of Bundle rate		49c per MB	



All prices include VAT. For terms and conditions see page 18. The 3Pay Broadband SIM card can also be used in a 3 mobile to make calls. 3Pay Broadband can be used where 3 has HSDPA coverage - currently covering 87% of ROI population. € 10 free credit does not apply.

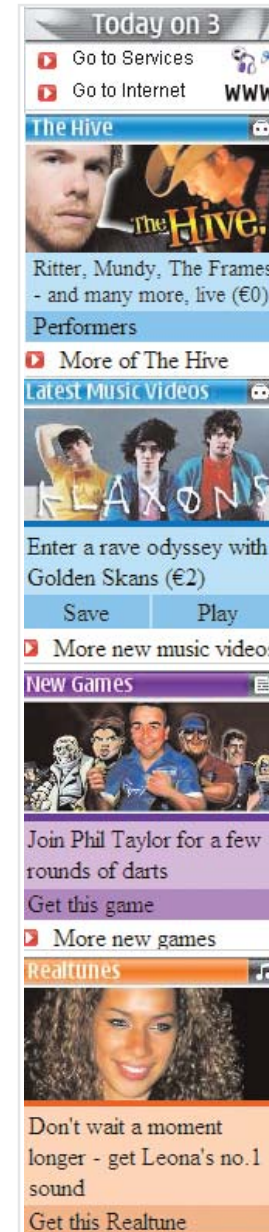



3 brings you closer to family and friends with unlimited free calls and chat anywhere in the world with Skype on your 3mobile. You can also get unlimited free messages with Windows Live Messenger on your mobile.

For pricing terms and conditions, see page 18.

What's on Today on 3?

Beyond voice and video calls, fax and messaging, the key to 3 services is the  Planet 3 on your mobile. Press the  Planet 3 and watch full length music videos, download ringtones, watch Barclays Premiership goals, shoot aliens and... much more.



It is free to browse 3 services behind the  Planet 3. You only pay a fixed amount when an indication of price is shown on your mobile's screen, letting you know the cost before you do anything.

With your 3 mobile you can also access the latest Football, Sports, Comedy, Music, games, showbiz, News and Horoscope.

Additional Services

There are a few new concepts to grasp.

The range of Additional Services available (such as certain messaging, email, Games, Online services, Quickplay and Save & play content) are set out in the table on the opposite page.

New Additional Services

We're constantly looking to expand and revise our content offerings to bring you new services. Whenever we introduce new Additional Services, we'll show the price on three.ie and usually give you an indication of cost on your handset. So you'll know what you're in for before you actually start using each service.

Quickplay content

This is a faster way of watching video. You start watching while the rest of the video is streaming to your mobile. The video won't be stored on your mobile.

Save & play content

Video content that's downloaded and stored on your mobile for you to watch whenever you want.

Games content

Games you can download onto your mobile to play them.

Games












We bring you the best games at the most flexible prices. You need to read the instruction pages for each specific game to find out its charging details. [Click here](#) for general information on the current charges for Games. There are two types ('Rent games' and 'Buy games'):

Rent games

With most 'Rent games', you pay for three days' use from activation. 'Online games' are charged per play. You will need to be in the video service area to play an 'Online game'. Multiplayer games are a one-off charge per session. Please read the Game instruction page for each specific game to find out its charging details.

Buy games

These games can be downloaded to your mobile to keep for a one-off charge.

	Football	News, Fixture lists, League tables, Match reports, Live Scores & Text Commentary, Audio bulletins, Highlights, Action clips, Previews, Archive footage, Interviews, text, multimedia and video alerts
	Sport	News, Results, Action, News & Video alerts, Audio bulletins, Highlights, Interviews, Archive footage, Previews, text, multimedia and video alerts
	Comedy	Father Ted, Little Britain and The Office
	Music	MTV News video, What's Hot, Best of MTV, Live Lounge, Pete Tong Fast Trax, Zane Lowe's Revolution and full length music track and video
	Showbiz	Showbiz Celebrity Interviews
	Tunes & Pix	Ringtunes, Wallpapers and Themes
	Games	Games Playing Statistics and Alerts, Rent and Buy games, and Multiplayer games available.
	News	World, National, RTE Headline bulletins, RTE Special Reports, Business News, Finance, Weather
	Mail	Mail Send small / medium / large email, Read small / medium / large email
	Horoscopes	Weekly / Monthly audio
	Mobile TV	Xpose, Dunply Show, RTE, Sin, Aardman, Setanta

International charges.

Now use your inclusive minutes abroad when you call Ireland.

Pay monthly customers need to call 3 Customer Services to enable international roaming. Approval is subject to a credit check. Visit three.ie to see where we currently have roaming services. Calls made from Ireland and from participating 3 Like Home networks (3 Austria, 3 Australia, 3 Denmark, 3 Italy, 3 Hong Kong, 3 Sweden, 3 United Kingdom) are normally charged by the second. Calls made when abroad are normally charged per minute. [Click here](#) for details.

Voice calls (per minute)

Band	Countries	Calls from Ireland to an international number		Calls received when abroad		Calls made when abroad				
		Pay Monthly	3Pay	Pay Monthly	3Pay	To Ireland and to countries within the same band		To EU		To countries in a different band
						Pay Monthly	3Pay	Pay Monthly	3Pay	
1	Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland	30c	35c	19c	19c	30c	35c	39c	€ 1.49	
2	Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City	30c	35c	19c	19c	39c	39c	39c	€ 1.49	
3	Canada, and USA	30c	35c	99c	99c	€ 1.75	€ 1.75	€ 2.75	€ 2.75	
4	Albania, Andorra, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Croatia, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine	€ 1.75	€ 1.75	€ 1.75	€ 1.75	€ 1.75	€ 1.75	€ 2.75	€ 2.75	
5	Rest of the world	€ 2.45	€ 2.45	€ 1.99	€ 1.99	€ 2.75	€ 2.75	€ 2.75	€ 2.75	
6	Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen	50c	50c	€ 1.75	€ 1.75	€ 1.75	€ 1.75	€ 2.75	€ 2.75	

All prices include VAT. For terms and conditions, see page 17.

3 Like Home

With 3 Like Home, you can use your inclusive minutes to call standard Irish numbers when you are on any of the participating networks while abroad. The participating networks for Pay Monthly are 3 Austria, 3 Australia, 3 Denmark, 3 Italy, 3 Hong Kong, 3 Sweden and 3 United Kingdom, The participating networks for 3Pay are 3 Austria, 3 Italy and 3 United Kingdom.

3 Like Home - Voice Calls (per minute)

Networks	To Ireland		Calls made when abroad (To other countries)		Calls received when abroad
	Pay Monthly	3Pay	Pay Monthly	3Pay	Pay Monthly 3Pay
Calls made from 3 Like Home participating networks	30c	35c	To Ireland = 30c To Band 1 = 30c To Band 2 = 30c To Band 3 = 30c To Band 4 = € 1.75 To Band 5 = € 2.45 To Band 6 = 50c	To Ireland = 35c To Band 1 = 35c To Band 2 = 35c To Band 3 = 35c To Band 4 = € 1.75 To Band 5 = € 2.45 To Band 6 = 50c	Free

All prices include VAT. For terms and conditions, see page 17.

Video calls (per minute)

Countries	Calls from Ireland to an international number	Calls made when abroad		Calls received when abroad
		To Ireland	To other countries	
United Kingdom	€ 1.50	€ 1.50	€ 1.50	€ 1.50
Australia, Austria, Hong Kong, Italy and Sweden	€ 3.00	€ 3.00	€ 3.00	€ 3.00
Japan	€ 3.00	N/A	N/A	N/A
Calls made from 3 Like Home participating networks		30c Pay Monthly 50c 3pay	€ 1.50 to UK € 3.00 to other countries	Free

All prices include VAT. For terms and conditions, see page 17.

Messaging (per message)

Message format	Send from Ireland to abroad	Send from abroad	Receive when abroad	From 3 Like Home networks		
				Send to Ireland	Send to other countries	Receive
Text	25c	35c	Free	9c (Pay Monthly) 5c (3Pay)	25c	Free
Photo	50c	N/A	N/A	30c (Pay Monthly) 5c (3Pay)	50c	Free
Video	€ 1.00	N/A	N/A	30c (Pay Monthly) 5c (3Pay)	€ 1.00	Free

All prices include VAT. For terms and conditions, see page 17.

Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)¹

Number prefix	Price in video service area and voice & picture service area	Included in all price plan allowances
1800, 00800 333 - 3 Customer Services	Free	No
400	15c	Yes
1850 per call, 0818, 1890 (Local)	30c	No
1520	25c	No
1512 (per call), 0700	45c	No
1530	60c	No
1513	80c per call	No
1540	85c	No
1515 (per call), 1559, 1550 and 1560	€ 1.40	No
1516	€ 2.00 per call	No
1517 per call, 1570	€ 2.30	No
1580	€ 3.00	No
1518 per call, 1590	€ 3.50	No
0087 and 0088 (satellite phones)	€ 2.45	No

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see page 17.

Directory services.

There are now a host of directory enquiry services available, all of which have different phone numbers and different charges.

Charges for 3 directory services

Services	Enquiry charge	Call completion
National 118 11 / 118 50 / 118 90 - 1 number search	74c per call plus 45c per min (includes text msg delivery)	45c per min
International 118 60 / 118 18 - Up to 2 number searches	€ 1.20 per call plus € 1.20 per min (includes text msg delivery)	€ 1.20

All prices include VAT. For terms and conditions, see page 17.

Other services.

What we charge you for a whole range of other activities - from late payment to reconnection.

Charges for other services

Charges for	Price
Additional copy of invoice	€ 7.50 per copy
Non-recurring payment	€ 4.50 per month
Failed / late payment	€ 7.50
Unlock admin fee	€ 25.00 (Pay Monthly) € 27.00 (3Pay)
Handset Unlock fee	Lump sum equivalent to the total of the monthly charges still remaining during the initial 12 months of your Minimum Term (where applicable). For handset unlock code to be provided, 3Pay customers must have topped up by € 130 (excluding any free credit).
Change of phone number	€ 15.00
Cancellation fee	Lump sum equivalent to the total of all the monthly charges still remaining on your initial Minimum Term (where applicable)

All prices include VAT. For terms and conditions, see page 17.



Points to note.

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month.

Fair use policy

Some **3** services offered are subject to our fair use policy.

To make sure no one abuses this freedom, we have set monthly limits of:

- Free Email and selected Online content - maximum 20Mb per month
- Mobile Broadband Unlimited: 2GB
- Talk for Free: 1,000 minutes
- Windows Live Messenger: 6,000 instant messages
- Skype: 4,000 Skype minutes and 10,000 Skype chat messages.
- X-Series Silver:
 - 5,000 Skype to Skype minutes
 - Windows Live Messenger
 - 6,000 instant messages
 - 2GB Data

■ X-Series Gold:

- 5,000 Skype to Skype minutes
- Windows Live Messenger
- 6,000 instant messages
- 2GB Data
- 100 hours Slingbox & / or Orb Access

■ 3Pay Broadband Daily 500MB; Broadband Weekly 2GB; Broadband Monthly 10GB

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service in accordance with the Terms for **3** Services.

Changing price plans

If you join **3** on a Pay Monthly price plan, you're making a Minimum Term commitment.

Once you've been with **3** for six months, you can ask to change to a lower available Price Plan than the one you originally joined us on (on such terms as specified by **3**).

If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by **3**).

For more details

Call **3** Customer Services on 333 from your mobile or 083 3333 333 from any other phone. Calls to 333 are free.

Footnotes

Pay Monthly Price Plans

1. All Pay Monthly price plans from **3** are subject to a minimum term contract, determined at point of purchase,
2. Inclusive minutes apply to voice calls made within the Republic of Ireland to other standard Republic of Ireland mobiles and landlines. You may use your inclusive voice allowance to make video calls to other **3** Ireland numbers. Premium rate numbers and other 'special numbers' such as directory enquiries and non-geographic numbers (see page 3 of this Price Guide for examples) are excluded from your monthly allowance.
3. You may use up to 50% of your inclusive voice minutes to (i) call the United Kingdom; or (ii) make calls within the United Kingdom and receive calls when you are in the United Kingdom; or (iii) call the Republic of Ireland when you are in the United Kingdom.
4. As a further benefit, you may use your inclusive voice and video minutes to call home when you are roaming on other selected **3** networks abroad (see page 12 of this Price Guide for examples). You will need to contact customer services first to enable international roaming on your SIM card.
5. The allowance provided each month within the Pay Monthly price plans and Add-ons etc do not carry over from month to month. Therefore, if you only use 725 minutes of your 750 minute allowance, the remaining 25 minutes will not rollover to the following month. After your monthly allowance is used up, prices for additional use are shown in our service prices table (see page 3)
6. Voicemail retrieval via 171 is free within the Republic of Ireland.
7. All calls within Republic of Ireland are charged per second, unless otherwise stated.

Mobile Broadband Price Plans

1. Mobile Broadband 10GB can be used on the network of **3** Ireland and other participating **3** networks.

Add-Ons

1. Add-ons have no minimum term and can be cancelled and renewed at any time. There will be no pro-rata refunds for cancelling an add-on part way through a month.
2. The use of free or chargeable Add-ons is unavailable while you are roaming abroad with the exception of Mobile Broadband Add-ons which are available on selected **3** networks abroad.
3. With Talk For Free you can make unlimited **3** ROI to **3** ROI calls. If you are on Talk 400 Anytime or a higher tariff, then this add-on will automatically be included within your price plan free of charge. Fair usage policy applies (see below).
4. Mobile Broadband – For a fixed price each month you can get a certain MB allowance to enable you to surf the internet on your mobile. If you go over the included allowance, you will be charged at 0.49c per MB. With Mobile Broadband Unlimited a fair usage policy applies. (see below).
5. With Message 100 & 200 all inclusive messages apply to messages sent within the Republic of Ireland to other standard Republic of Ireland mobiles. Premium rate messages, shortcodes and other 'special numbers' are excluded from your message allowance.

Skype

1. Free calls and chatting between Skype members only.
2. Cash top-up required every 30 days (applies to **3Pay** only).
3. Service limitations and fair usage policy apply.
4. Standard roaming rates apply when using your Skype-enabled phone abroad.

X-Series

1. If you get a Slingbox, you'll need to take X-Series Gold for a minimum of 12 months, regardless of whether you are a new or existing customer. Otherwise, X-Series Silver and X-Series Gold are for a minimum period of 1 month when bought on connection to **3**.
2. If you don't use your monthly fair use allowance it doesn't roll over to the next month.
3. For Orb and Slingbox you'll need minimum PC software, PC and router specification and broadband at home.
4. Slingbox and Orb are for personal use only and you mustn't breach copyright or get around copyright protection. To watch home TV on your mobile you need to have a TV service that you can legally view.
5. All X-Series services will work when there's video coverage on **3**'s networks in Ireland or overseas and, except for Skype, Orb and Sling, will work in our Ireland standard coverage as well.
6. Some email accounts might need a premium service upgrade from your supplier.
7. The X-Series services are for your personal use only and do not include using your mobile as a modem with your PC or laptop.
8. We will consider your use unfair if you use the X-Series services in any way designed to unfairly exploit the unlimited usage or cause us loss, for example, by using the services for commercial purposes, accessing services that are not included or using an unauthorised device.

3Pay

1. **3Pay** Top-up vouchers must be activated within 90 days of purchase.
2. The **3Pay** Broadband SIM card can also be used in a **3** mobile to make calls.
3. **3Pay** Broadband can be used where **3** has HSDPA coverage – currently covering 87% of ROI population.
4. The €10 free credit doesn't apply to **3Pay** Mobile Broadband.

Fair Use Policies

Some **3** services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Email and selected Online content – maximum 20Mb per month
- Mobile Broadband Unlimited: 2GB
- Talk for Free: 1000 minutes
- Windows Live Messenger: 6,000 instant messages
- Skype: 4,000 Skype minutes and 10,000 Skype chat messages.
- X-Series Silver:
 - 5,000 Skype to Skype minutes
 - 2GB Data
 - Windows Live Messenger 6,000 instant messages
- X-Series Gold:
 - 5,000 Skype to Skype minutes
 - Windows Live Messenger 6,000 instant messages
 - 2GB Data
 - 100 hours Slingbox & / or Orb Access
- **3Pay** Broadband Daily 500MB
- **3Pay** Broadband Weekly 2GB
- **3Pay** Broadband Monthly 10GB

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service in accordance with the Terms for **3** Services.

General

1. Each text / photo / video message can accommodate 160 characters. Some handsets allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.
3. Non-recurring payment: **3**'s preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.
4. Reconnection charge: If we have to suspend or disconnect you from the **3** network, we reserve the right to charge you for reconnecting your handset.
5. Cancellation fee: Pay monthly customers only – there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.