

The real deal.

The Pay Monthly and 3Pay **Price guide.**

Legacy Pay Monthly **Price guide.** for reference only



3 Customer Services
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The customer terms will take precedence if there is any discrepancy with this publication.

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When it comes to what you pay for 3's services, we think three things matter most. Giving you **simple** clear price plans. Treating you **fairly**, with no unfair penalties. And providing **great value**, with some of the lowest-cost voice calls and texts you can find.

3 = great value

When you're with 3, you've got big flexibility. This guide talks about what we do charge for.

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Pay monthly.

Choose the price plan that gives you the services you want to use the most – and see what great value you get.

- Loads of inclusive any network, any time voice minutes, text messages and cool video content **every month**. All inclusive voice minutes and text messages are for calls and text within the Republic of Ireland (ROI) or for calls or texts to ROI from any participating 3 Like Home network when you are abroad.¹
- Use **50% of your monthly inclusive voice minutes** to call the UK, make and receive calls within the UK and call ROI from UK*
- **30c** per minute outside your monthly inclusive voice minutes to call within the ROI and to the UK, to make calls within the UK and to make calls to ROI from both the UK and from any participating 3 Like Home network when you are abroad .
- Use your monthly inclusive voice minutes to make video calls to any 3 customers within ROI.
- All price plans are for a minimum 12 month term.

	Talk a lot	Talk & Text	Text a lot
€25 a month	Video Talk 200	Video Talk & Text 200	Video Text 500
	200 voice minutes	100 voice minutes 100 text message	500 text message

Need more? Double up & save €5 a month...

	Video Talk 400	Video Talk & Text 400	Video Text 1000
€45 a month	400 voice minutes	200 voice minutes 200 text message	1000 text message

Need more? Triple up & save €15 a month...

	Video Talk 600	Video Talk & Text 600
€60 a month	600 voice minutes	300 voice minutes 300 text message

Need more?

	Video Talk 1000	Video Talk & Text 1000
€100 a month	1000 voice minutes	500 voice minutes 500 text message




All prices include VAT. ¹ For terms and conditions, see page 17.

* Calls include the following destinations Channel Islands, Guernsey, Isle of Man, Jersey, United Kingdom and Northern Ireland

Loads of cool video stuff inclusive every month in all price plans.

You can have unlimited access to Barclays Premiership & UEFA Champions League goals, horse racing, rugby, movies, showbiz, news and much more.

With your monthly cool video stuff allowance you can have access to the following:

-  **Football** - Barclays Premiership & UEFA Champions goals, previews and highlights
-  **Sports** - Horse Racing, Rugby, F1, Tennis, Golf, Cricket and much more
-  **Movies** - Box office chart, news releases, pick of the week and reviews
-  **ShowBiz** - Latest of A-list celebrities gossip and news
-  **News** - Breaking stories and weather.
-  **Horoscope** - Weekly and monthly horoscopes from celebrity astrologer Claire Petulengro

Outside your allowance.

Charges for calls, fax and messages outside inclusive allowance of your pay monthly plan.

Per minute/ message	3 Ireland mobiles/ VideoMail	Ireland mobiles	Ireland landline
Voice and fax calls	30c	30c	15c
Voice mail	15c		
Video calls	30c	50c	
Text message ^{2,3}	9c	9c	
Photo message ^{2,3}	25c	25c	
Video message ^{2,3}	50c	50c	

All prices include VAT. ^{2,3} for terms and conditions, see page 17.

Surf the web with HSDPA 3G DataCard.

	Mobile Broadband 250	Mobile Broadband 3000
Monthly charges	€24.99	€39.99
Inclusive Data	250MB	3000MB
Out of Bundle charge per MB	49c	49c
Minimum Term	12 months	12 months

All prices include VAT.

All 3 DataCards come with a SIM card, this SIM can also be used in a 3 Mobile which gives instant access to other 3 services. Just put the SIM card into your handset to make calls, send messages and access content. [Click here for Call Charging Information.](#)

3Pay.

Pay as you go with 3 gives you great value. Plus a lot of flexibility. No peak or off peak charge. You get €10 credit to get started*. You can use the €10 on any 3 services you like.

When this credit runs out, you'll need to buy a Top-on which you can use it for voice calls (including international ones), text messaging, football highlights, music videos, games, and much more.

Top-up.

Get more from 3 when you Top-up by €20 or more

Top-up	Credit
€10	€10
€20	€22 (10% more)
€30	€35 (16.70% more)
€40	€48 (20% more)

All prices include VAT. ¹ For terms and conditions, see page 17.
^{*} Valid for 60 days from the date of activation.



Charges.

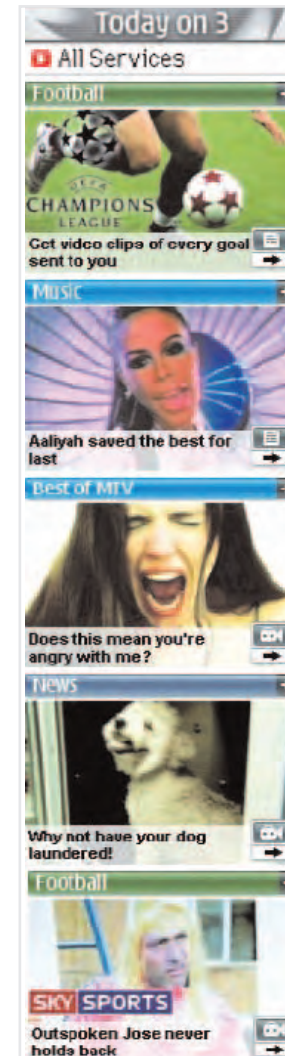
Charges for calls, fax and messages


Per minute/ message	3 Ireland mobiles/ VideoMail	Ireland mobiles	Ireland landline
Voice and fax calls	18c	35c	18c
Voice mail*	Free		
Video calls	18c	50c	
Text message ^{2,3}	9c	9c	
Photo message ^{2,3}	25c	25c	
Video message ^{2,3}	50c	50c	

All prices include VAT. ^{2,3} for terms and conditions, see page 17. ^{*}Dialling 171 from your mobile

What's on Today on 3?

Beyond voice and video calls, fax and messaging, the key to 3 services is the  on your mobile. Press the  and watch full length music videos, download ringtones, watch Barclays Premiership goals, shoot aliens and... much more.



It is free to browse 3 services behind the . You only pay a fixed amount when an indication of price is shown on your mobile's screen, letting you know the cost before you do anything.

With your monthly video content allowance you can have access to the latest Football*, Sports, Movie, ShowBiz, News and Horoscope are included in your monthly price plan.

*Excludes BBC, Football 365 and alert text. Other exclusions apply. [Click here](#) for details.

Additional Services

There are a few new concepts to grasp.

The range of Additional Services available (such as certain messaging, email, Games, Online services, Quickplay and Save & play content) are set out in the table on the opposite page.

New Additional Services

We're constantly looking to expand and revise our content offerings to bring you new services. Whenever we introduce new Additional Services, we'll show the price on 3ireland.ie and usually give you an indication of cost on your handset. So you'll know what you're in for before you actually start using each service.

Quickplay content

This is a faster way of watching video. You start watching while the rest of the video is streaming to your mobile. The video won't be stored on your mobile.

Save & play content

Video content that's downloaded and stored on your mobile for you to watch whenever you want.

Games content

Games you can download onto your mobile to play them.

Games












We bring you the best games at the most flexible prices. You need to read the instruction pages for each specific game to find out its charging details. [Click here](#) for general information on the current charges for Games. There are two types ('Rent games' and 'Buy games');

Rent games

With most 'Rent games', you pay for three days' use from activation. 'Online games' are charged per play. You will need to be in the video service area to play an 'Online game'. Multiplayer games are a one-off charge per session. Please read the Game instruction page for each specific game to find out its charging details.

Buy games

These games can be downloaded to your mobile to keep for a one-off charge.

	Football	News, Fixture lists, League tables, Match reports, Live Scores & Text Commentary, Audio bulletins, Highlights, Action clips, Previews, Archive footage, Interviews, text, multimedia and video alerts
	Sport	News, Results, Action, News & Video alerts, Audio bulletins, Sky news bulletins & Top stories, Highlights, Interviews, Archive footage, Previews, text, multimedia and video alerts
	Comedy	Father Ted, Little Britain and The Office
	Music	MTV News video, What's Hot, Best of MTV, Live Lounge, Pete Tong Fast Trax, Zane Lowe's Revolution and full length music track and video
	Showbiz	Showbiz Celebrity Interviews
	Movies	Box Office Charts, Pick of the Week, New Releases and Reviews
	Tunes & Pix	Ringtunes, Wallpapers and Themes
	Games	Games Playing Statistics and Tips, Rent (online & multiplayer games) and Buy games.
	News	World, National, "Oddly Enough", ITN Headline bulletins, ITN Special Reports, Business News, Finance, Weather
	Mail	Mail Send small / medium / large email, Read small / medium / large email
	Horoscopes	Weekly / Monthly audio

International charges.

Now use your inclusive minutes and text messages abroad when you call or text Ireland.

Pay monthly customers need to call 3 Customer Services to enable international roaming. Approval is subject to a credit check. Visit three.ie to see where we currently have roaming services.

Calls made from Ireland and from participating 3 Like Home networks (3 Austria, 3 Australia, 3 Denmark, 3 Italy, 3 Hong Kong, 3 Sweden, 3 United Kingdom) are normally charged by the second. Calls made when abroad are normally charged per minute.

[Click here](#) for details.

Voice calls (per minute)

Band	Countries	Calls from Ireland to an international number		Calls received when abroad		Calls made when abroad		
		Pay Monthly	3Pay	Pay Monthly	3Pay	To Ireland / to countries within the same band	To countries in a different band	
1	Channel Islands, Guernsey, Isle of Man, Jersey, United Kingdom, Northern Ireland	30c	35c	30c	35c	30c	35c	€1.49
2	Austria, Belgium, Denmark, France, Germany, Greece, Italy, Monaco, Netherlands, Portugal, San Marino, Spain, Sweden, Switzerland, and Vatican City	75c	75c	99c		€1.19		€1.49
3	Australia, Canada, New Zealand and USA	89c	89c	99c		€1.75		€2.75
4	Albania, Belarus, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, Finland, Gibraltar, Hong Kong, Iceland, Liechtenstein, Luxembourg, Macedonia, Malta, Norway, Romania, Singapore, Turkey, and Ukraine	€1.75	€1.75	€1.75		€1.75		€2.75
5	Rest of the world	€2.45	€2.45	€1.99		€2.75		€2.75
6	Czech Rep, Estonia, Hungary, Lithuania, Latvia, Poland, Romania, Slovakia, Slovenia	30c	35c	99c		€1.19		€1.49

All prices include VAT.

3 Like Home

With 3 Like Home, you can use your inclusive minutes and messages to call or text standard Irish numbers when you are on any of the participating networks while abroad. The participating networks for Pay Monthly are 3 Austria, 3 Australia, 3 Denmark, 3 Italy, 3 Hong Kong, 3 Sweden and 3 United Kingdom, The participating networks for 3Pay are 3 Italy and 3 United Kingdom.

3 Like Home - Voice Calls (per minute)

Networks	To Ireland		Calls made when abroad To other countries		Calls received when abroad	
	Pay Monthly	3Pay	Pay Monthly	3Pay	Pay Monthly	3Pay
Calls made from 3 Like Home participating networks	30c	35c	To Band 1 = 30c To Band 2 = 75c To Band 3 = 89c To Band 4 = €1.75 To Band 5 = €2.45 To Band 6 = 30c	To Band 1 = 35c To Band 2 = 75c To Band 3 = 89c To Band 4 = €1.75 To Band 5 = €2.45 To Band 6 = 35c	Free	Free

All prices include VAT.

Video calls (per minute)

Countries	Calls from Ireland to an international number	Calls made when abroad To Ireland	To other countries	Calls received when abroad
United Kingdom	€1.50	€1.50	€1.50	€1.50
Australia, Austria, Hong Kong, Italy and Sweden	€3.00	€3.00	€3.00	€3.00
Japan	€3.00	N/A	N/A	N/A
Calls made from 3 Like Home participating networks		50c	€1.50 to UK €3.00 to other countries	Free

All prices include VAT.

Messaging (per message)

Message format	Send Within Ireland	Send from Ireland to abroad	Send from abroad	Receive when abroad	From 3 Like Home networks		
					Send to Ireland	Send to other countries	Receive
Text ^{2,3,4}	9c	25c	35c	Free	9c (Pay Monthly) 5c (3Pay)	25c	Free
Photo ^{2,3,4}	25c	50c	N/A	N/A	25c (Pay Monthly) 5c (3Pay)	50c	Free
Video ^{2,3,4}	50c	€1.00	N/A	N/A	50c (Pay Monthly) 5c (3Pay)	€1.00	Free

All prices include VAT. ^{2,3,4} for terms and conditions, see page 17.

Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)¹

Number prefix	Price in video service area and voice & picture service area	Included in all price plan allowances
1800, 00800 333 – 3 Customer Services	Free	No
400	15c	Yes
1850 per call, 0818, 1890 (Local)	30c	No
1520	25c	No
1512 (per call), 0700	45c	No
1530	60c	No
1513	80c per call	No
1540	85c	No
1515 (per call), 1559, 1550 and 1560	€1.40	No
1516	€2.00 per call	No
1517 per call, 1570	€2.30	No
1580	€3.00	No
1518 per call, 1590	€3.50	No
0087 and 0088 (satellite phones)	€2.45	No

All prices include VAT. Calls charges per minute other stated.

Directory services.

There are now a host of directory enquiry services available, all of which have different phone numbers and different charges.

Charges for 3 directory services¹

Services	Enquiry charge	Call completion
National 118 11 / 118 50 / 118 90 - 1 number search	74c per call plus 45c per min (includes text msg delivery)	45c per min
International 118 60 / 118 18 - Up to 2 number searches	€1.20 per call plus €1.20 per min (includes text msg delivery)	€1.20

All prices include VAT. ¹ See page 17 for footnotes.

Other services.

What we charge you for a whole range of other activities - from late payment to reconnection.

Charges for other services

Charges for	Price
Additional copy of invoice	€7.50 per copy
Fully itemised bill	€1.50 per bill - free until electronic bill introduced
Non-recurring payment ⁵	€4.50 per month
Failed / late payment	€7.50
Reconnection ⁶	€15.00
Unlock admin fee	€25.00 (Pay Monthly) €27.00 (3Pay)
Handset Unlock fee	Lump sum equivalent to the total of the monthly charges still remaining during the initial 12 months of your Minimum Term (where applicable)
Change of phone number	€15.00
Cancellation fee ⁷	Lump sum equivalent to the total of all the monthly charges still remaining on your initial Minimum Term (where applicable)

All prices include VAT. ^{5,6,7} See page 17 for footnotes.

Points to note.

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month.

Fair use policy

Any 3 services offered for free are subject to our fair use policy.

To make sure no one abuses this freedom, we have set monthly limits of:

- Free Email and selected Online content - maximum 20Mb per month

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service in accordance with the Terms for 3 Services.

Changing price plans

If you join 3 on a Pay Monthly price plan, you're making a Minimum Term commitment.

Once you've been with 3 for six months, you can ask to change to a lower available Price Plan than the one you originally joined us on (on such terms as specified by 3).

If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by 3).

For more details

Call 3 Customer Services on 333 from your mobile or 083 3333 333 from any other phone. Calls to 333 are free.

Footnotes.

- 1 No rollover of monthly allowance to next month for pay monthly customers. 3Pay Top-up vouchers must be activated within 90 days of purchase. After monthly allowance is used up, prices for additional use are shown in our service prices table (see page 7 for pay monthly customers base). All calls within Republic of Ireland are charged per second, unless otherwise stated. Prices for additional use are shown in our service prices table on page 4 .
International calls and messages, calls and messages made and received whilst abroad (except on participating 3 Like Home networks), premium rate calls and messages, message alert services and directory service calls, non-geographic numbers (15, 1850, 1890 and 018) and special numbers (eg 0700) are excluded from any monthly and messaging allowances. See page 9 for details of these charges.
- 2 Monthly allowances for text messages (if any) only apply to messages within Ireland and from participating 3 Like Home networks, Messages sent from the Ireland to international destinations, messages sent and received whilst abroad (except on participating 3 Like Home networks), text messages and alerts received as part of 3's Alerts services are excluded from any monthly allowances for messages.
- 3 Each text / photo/video message can accommodate 160 characters. Some handsets allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
- 4 International messaging functions subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance all price plans.
- 5 Non-recurring payment: 3's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.
- 6 Reconnection charge: If we have to suspend or disconnect you from the 3 network, we reserve the right to charge you for reconnectingR your handset.
- 7 Cancellation fee: Pay monthly customers only - there is no cancellation fee if you wish to cancel after your Minimum Term has finished.

All reference to Ireland means Republic of Ireland