

1. To use the Three prepay Amazon Alexa top up service (the “Service”) you must be a Three prepay customer who has registered for My3 self-service and has a payment card stored in My3.
2. You must log in to your My3 account. Start by adding the Three Top Up skill to your Alexa enabled device and linking your My3 account.
3. The following steps are required in order to add top up through Alexa
 - (a) Try saying “Alexa, ask My3 to top me up.”
 - (b) Alexa will then ask you what card you want to use.
 - (c) Simply reply “Use my default card.”
 - (d) Alexa will ask you by how much you’d like to top up.
 - (e) You should clearly Tell Alexa your desired top up amount, for example “€20”.
 - (f) Alexa will call out the last four digits of your card details to confirm and ask if you wish to proceed.
 - (g) Reply “Yes” if you wish to proceed or “No” to cancel the transaction.
 - (h) If you reply with “Yes” then Alexa will confirm by saying “Thank you, your transaction was successful”.
4. The Three Prepay mobile number which is registered on My3 account will be the one to be topped through this service. Three Alexa Top Up will not work to top up another number other than the one registered on My3 account linked with Alexa account of the user.
5. The Service is subject to the Three prepay terms set out at <https://www.three.ie/legal/terms/> and to Amazon Alexa terms of use.