

Three Ireland (Hutchison) Limited (“Three”) Prepay Plan – 3 Prepay 15 (the “Plan”) Terms & Conditions

1. The following terms and conditions of the Plan are in addition to and form part of the terms and conditions of the Three Ireland (Hutchison) Limited (“Three”) terms of service available in the Small print Guide which is available on [three.ie](https://www.three.ie). In the event of any conflict the terms and conditions below shall prevail.
2. You must select your preferred price plan when connecting to Three. You must Top Up by €15 or more in one go to trigger the Plan by means of any of the methods made available by Three from time to time and may thereafter use the Service for a certain fixed period as advised by Three from time to time. If you Top Up by less than €15, credit will be applied to your account. This credit can be used for services not represented in the Plan allowances. Plan allowances are as set out at section 3 below. The amount of the credit will reduce as a result of the Service being used according to charges as set out at [//www.three.ie/price-guide](https://www.three.ie/price-guide). No Services may be made once all credit has been used (with the exception of calls to the emergency services). Prepay Top-up vouchers must be activated within 90 days of purchase.
3. Any unused credit shall expire 180 days following voucher activation or application of credit to your account. This 180 day expiry period also applies to any credit on your account which has been accumulated on other Three prepay plans if you move to the Plan. However, any promotional bonus credit applied to your account as a bonus for customers who meet eligibility criteria as provided by Three for various promotions will have an expiry period of 30 days, unless otherwise advised by Three in a particular promotion.
4. The 3 Prepay 15 Plan includes Unlimited Any Network Minutes, 1GB of Data for use in Republic of Ireland and the EU (when roaming in the EU) & 60 Any Network Texts (collectively called the “Plan Benefits”) for €15 Top Up. Any Network Minutes and Texts are available for calls and texts to Irish and EU networks (when roaming in the EU).
5. Unlimited elements of the Plans are subject to a Fair Usage Policy. Any Network minutes have a fair usage policy limit of 10,000 minutes for use within Republic of Ireland and the EU (when roaming in the EU), for the 28 day Plan Benefit period succeeding your Top Up. You will be contacted by Three if your usage exceeds our Fair usage policy. Three reserves the right to charge customers who persist in using the service where such usage has been deemed excessive or to suspend, at its absolute discretion, modify or restrict your use of the service or to disconnect you from the Three network. Any usage over these limits will be charged at standard 3 Prepay rates set out at <https://www.three.ie/legal/pricing/>
6. Included Unlimited Minutes apply to calls to any network mobile and landlines numbers in the Rep. Ireland. It excludes international, premium rate and directory enquiries calls.
7. Included texts apply to Text messages to any network mobile numbers in the Republic of Ireland. Excludes texts to landlines, international texts, premium rate texts & picture messages.
8. When you Top Up by €15 or more in one transaction the Plan will activate. This €15 charge will apply each time you Top Up by €15 or more in one transaction.
9. If you need to Top Up again during your 28 day Plan Benefit period, it is recommended that you Top Up by less than the minimum amount if you want to retain the Plan Benefits for your existing 28 days Plan period. i.e. €5 or €10 Top Up. A top up by €15 or more within an existing 28 Plan period will re-activate the Plan and a new 28 day Plan period will commence.
10. The Plan Benefits will only be applied once you Top Up by €15 or more in one transaction.
11. Plan Benefits will expire after 28 days if unused.

12. You must Top Up by the minimum €15 amount, as specified above, every 28 days in order to receive the Plan Benefits, otherwise standard 3 Prepay base rates set out at <https://www.three.ie/legal/pricing/> will apply.
13. You may only avail of one set of Top Up Plan benefits at a time. When you select this Plan, it will replace existing Plan Benefits and the 28 day period for any existing Plan Benefits will immediately come to an end.
14. There is no carry over of unused Plan Benefits if you change Top Up offers or complete a new minimum amount Top Up before or after your 28 day Plan period expires.
15. If you are on a different Plan and change to 3 Prepay 15 Plan, no benefits associated with your previous Plan will be carried over to your new Plan.
16. If you switch from 3 Prepay to 3 Bill Pay, no part or element of this Plan will be carried over.
17. Access to 4G is strictly subject to a customer's handset 4G capability and 4G network coverage.
18. A reminder will be sent via SMS to customers on the Plan close to the end of the 28 day period to advise that your Plan benefit Period is nearing expiry. Three does not warrant or represent that it shall send such a reminder and it shall not be responsible for any liability incurred by Customers as a result of its failure to do so.
19. It is not possible to purchase a Top Up or to trigger the Plan from any Three Prepay credit you may have on your account balance.