

Three mesh helps to improve broadband coverage around your home. Three provides a 30 day 'no quibble' change of mind policy in relation to the mesh Service. To obtain the refund, the Customer must, within 30 days of connection of the mesh unit ("Device"), contact Three Customer Care on 1913 and return the Device to the Freepost address provided by them.

Where you (the "Customer") have entered into a contract for a Device with Three over the phone or via the internet, this 30 day period includes the 14 day cancellation period provided by law. Three retains ownership of the Device at all times, if the Customer does not return the Device in good working order, fair and wear and tear excepted, to Three within 30 days of suspension or termination of the Service, we reserve the right to charge the Customer up to €60 by way of contribution towards the cost of the Device to Three.

1. These Terms and Conditions for the Device are applicable for your use of the Device together with an Add-on(s), either or both of Wi Fi Extender Starter or Wi Fi Extender Add-on, which enables you to use the Device as a means of boosting your Three Fixed Wireless Access service(the "Service") for a monthly charge ("Charges") in addition to your Three Bill Pay 5G broadband monthly recurring charge. The Service is not available on a standalone basis and must be used with a Three Bill Pay 5G broadband service account which is subject to separate terms and conditions and subject to the Three customer terms at <https://www.three.ie/legal/terms.html>

2. By using the Service you agree to follow and be bound by these terms.

3. The Service is only compatible with the Three network in Ireland at your declared home address and the Customer is advised that the Device will not operate on any other telecommunication networks.

4. The Customer must have a Three SIM card which is active on the Three network combined with a Three Bill Pay 5G broadband account in order to access the Service.

5. The Device shall remain the property of Three at all times and shall be returned to Three upon request.

6. Three reserves the right to charge the Customer for the cost of repairing or replacing the Device if damaged whilst in the possession of the Customer.

7. The Customer is solely responsible for installing the Device, and providing a power supply to the Device, as well as maintaining the Three broadband service, and any other equipment, hardware or software that may be required.

8. The Customer is advised to refer to the 'Quick Setup Guide' supplied with the Device concerning installation and safety information and must read all instructions as well as safety and security information before installing the Device. The Service must be used in accordance with the guidelines, instructions and other specifications provided to you from time to time.

9. The Service is subject to certain limitations and the nature of mobile technology means that sometimes the Service could be affected by things like the activities of atmospheric and geographic conditions and other factors that are out of our control. Three does not guarantee that the Service will work all the time and is nor responsible for any personal or business consequences of the Service being unavailable.

10. Three does not represent or warrant that the operation of the Service will be uninterrupted, timely, secure or error-free or that it will meet any Customer's specific requirements.

11. Three reserves the right to issue any such reasonable instructions concerning the use of the Service as may be necessary in the interests of safety, performance, or for any other valid reason Three deems sufficient.

12. The Customer shall be liable for all Charges associated with the Device and the Service.

13. The termination of the Service Add-on does not terminate your primary Three Bill Pay 5G Broadband account or the liabilities under your agreement for same.

14. Upon suspension or termination of the Service, Three shall disconnect the Device from the Three network and the Customer shall return the Device to Three to the Freepost address available from the Customer Care Team. Failure to return the Device within 30 days may result in Three applying a charge of up to €60 to the Customer.

15. The Service is contingent on your Three Broadband connection and service. Any service interruptions or power interruptions to your Three broadband service will impact the Service.

16. Three may immediately, without notice, suspend the Service where the Customer's Three broadband account or other Three account is in arrears.

17. Customers may cancel the Add-on by call 1913