

Three SIM Connect 30 Day

1. The following terms and conditions of the Three SIM Connect 30 Day price plan are in addition to and form part of the terms and conditions of the Three Ireland (Hutchison) Limited ("Three") terms of service available at <https://www.three.ie/pdf/Small-Print.pdf>

In the event of any conflict the terms and conditions below shall prevail.

2. The Three SIM Connect 30 Day price plan (the "Plan") is only available to new customers and is subject to a 30 day minimum term and allowances as set out below, per month.

3. The Plan comes with 1000 Units which can be used for voice calls or text message where each unit equals 1 voice minute or 1 text message ("Units"). These minutes and texts are available for calls and texts to Irish networks (in Republic of Ireland) as follows;

1000 Unit allowance applies to:

- Voice calls made to landlines and mobiles within the Republic of Ireland
- Calls made to non-geographic numbers (0818)
- Texts sent to Irish mobile numbers and any Irish landline numbers while in the Republic of

Ireland but text usage is limited to a maximum of 40 approved contacts which must be approved by the account holder.

1000 Unit allowance doesn't include:

- Calls to voicemail
- Roaming calls (there is no Roaming facility on the Plan)
- International calls (there is no international call facility on the Plan)
- Calls to premium rate numbers, directory enquiries and all other call types
- Any other call types
- Texts to premium rate numbers, directory enquiries numbers
- MMS (Multimedia messages)
- Texts sent while roaming outside of the EU*
- Any other texts

4. The Plan comes with 1GB Data for data use in Republic of Ireland only and is 5G enabled subject to you having a 5G device and being in a Three 5G coverage area.

Out of allowances rates

5. Any usage outside the above allowances will be charged at the Plan out of allowance rates set out at <https://www.three.ie/legal/pricing.html>

6. You should always check your allowances by calling 1913 or visiting My3 before roaming in

the EU. You will be alerted to your usage of the allowances and advised when out of allowance rates will apply.

No carryover

7. Unused allowances within the Plan do not carry over from month to month. For example, if you only use 80 of your 1000 Units, the remaining 920 Units will not carry over to the following month. After your monthly allowance is used up, prices for out of allowance services are as set out at <https://www.three.ie/legal/pricing.html>

Minimum Term

8. The Plan is subject to a minimum term of 30 days. The minimum price for the services provided under your Three agreement is the cost of the Plan monthly recurring charge for the minimum term.

9. If you cancel your Three agreement during the minimum term you agree to pay a cancellation fee as set out in the Price Guide for your plan at <https://www.three.ie/legal/pricing.html>

This cancellation fee will not apply for any cancellation you make within 14 days of entering into your agreement where you have entered into a distance contract, i.e., exclusively via three.ie or over the phone.

10. When the Plan minimum term has expired, we will supply you with Three Services until you advise us that you wish to cancel your Agreement. If you wish to cancel your agreement after the Plan minimum term has expired, you can end your agreement by giving 30 days written or phone notice to us via 1913 and no cancellation fees will apply.

Charging

11. Where you have used up your allowances or make calls or send texts which are not included in your allowance these are charged per minute or per text(unless otherwise stated).

12. Plan out of allowance voice call usage will be charged for the first minute and thereafter rounded up to the next minute. A call set up fee of 9c (inc. VAT) applies to out of allowance calls from Republic of Ireland to numbers within Republic of Ireland Changing price plan

18. Customers can change to another Bill Pay SIMO plan subject to the following rules and credit assessment

a. Where your plan minimum term has not expired, you may only migrate to a

plan of equal or greater monthly recurring charge value to the Plan.

b. Where your plan minimum term has not expired, you are not permitted to move to a plan with a lesser minimum term than the Plan.