Three Refer a Friend rules

Three Refer a Friend scheme - terms and conditions

Participation in the Three Refer a Friend scheme

Terms below apply from: 15.05.24 - 31.05.25.

- 1. These terms and conditions apply to the Three Refer a Friend scheme (the "Scheme") whereby prepay customers of Three Ireland (Hutchison) Limited and Three Ireland Services (Hutchison) Limited (each trading as "Three")(Recruiter(s)") are awarded either a third-party voucher for non-Three services or Three prepay promotional credit, at Three's sole discretion, ("Recruit & Reward Credit") for recruiting new prepay customers who switch to the Three network ("Three") on one of Three Super Surfer, Three Total Talker or Three Complete Connect plans ("Selected Plans") on three.ie only ("Recruitee(s)") using the link provided by the Recruiter, subject to the Recruitee also activating their Three prepay account by topping up at least €20 in one go within 30 days from switching to Three from another mobile operator operating in the Republic of Ireland. Please note, the minimum top-up amount required to activate allowances included in Three Prepay plans vary depending on the Prepay plan selected and can be of €20 or €25.
- 2. The Scheme is only for personal and consumer use. Recruit & Reward Credit is personal to Recruiters and Recruitees and cannot be transferred, sold or in any way traded.
- 3. In order to be eligible to be a Recruiter, participants must satisfy the following criteria:
 - (i) Participants must be an active Three prepay customer; and
 - (ii) Participants must have successfully made a connecting call or SMS using their Three SIM card to any mobile, or used mobile data using their Three SIM card, at least once within the 3-month period immediately preceding the date on which the Recruitee switched to Three Prepay on Selected Plans and activated their Plan
 - (iii) A Recruiter is eligible under these terms and conditions to receive Recruit and Reward Credit for a maximum of five Recruitees.
- 4. In order to accumulate Recruit & Reward Credit, Recruiters and Recruitees must satisfy the eligibility criteria at the time of recruiting and participating in the Scheme.
- 5. The Recruit and Reward Credit is to the value of €20. Recruit and Reward Credit comprising either a third-party voucher for non-Three services e.g. One4all voucher or Three prepay promotional credit, at Three's sole discretion, will be provided by Three to the Recruiter and the Recruitee, subject to the Recruitee switching their number to Three at point of connection on Selected Plans on three.ie only and the top up purchase requirements and the Recruiter remaining an active Three prepay customer. Where Recruit and Reward Credit comprises a promotional voucher for a non-Three service any such voucher shall be subject to third party voucher provider terms including expiry rules. Any non-Three vouchers must be used within 30 days of receipt. Where Recruit and Reward Credit comprises Three prepay promotional credit, this credit cannot be used to activate a Three prepay price plan and can be used for out of allowance usage only. Three prepay promotional credit shall expire after 30 days.
- 6. Recruiters must register for the Scheme at the appropriate Refer a Friend page on three.ie
- 7. Recruiters must only use one or more of the following methods to distribute and promote the Scheme
 - a. promote the Scheme through social media or their own website or a site controlled by

theRecruiter; oremail prospective Recruitees directly at an email address known to belong to the prospective Recruitee and to which the Recruiter is authorised to address communications, but only where such email shall not constitute an unsolicited communication within the meaning of the European Communities (Electronic Communications Networks and Services)(Privacy and Electronic Communications) Regulations 2011, as may be amendedor repealed from time to time.

- 8. Where a Recruiter provides any data identifying a person to Three in connection with the Scheme (including name, phone number, postal address, email address or any other 'personal data' as defined in the Data Protection Acts, 1988 to 2018):
 - a. the Recruiter is solely responsible for compliance with all applicable data protection laws, codes, guidelines and in particular the Data Protection Acts, 1988 to 2018, and the European Communities (Electronic Communications Networks and Services) (Privacy and Electronic Communications) Regulations 2011 (together "Data Protection Legislation");

b.in particular, the Recruiter represents and warrants that they will obtain the prior consent of the Recruitee to the sharing of any personal data with Three and must make the Recruitee aware that his or her data will be processed by Three in connection with the Scheme as outlined in Three's Privacy Policy available at: https://www.three.ie/legal/privacy.html; and

- c. The Recruiter is solely responsible for compliance with this Term 8 and, before participating in the Scheme, particular attention should be paid by Recruiter to the consequence of failing to adhere to this Term.
- 9. Three shall track new Recruitees linked to the referring Recruiter's Refer a Friend registration page and the link provided by the Recruiter to the Recruitee. All Recruit & Reward Credit will be determined by Three and communicated to Recruiters and Recruitees' via email or SMS. Recruit &Reward Credit comprising Three prepay promotional credit shall automatically be added to the Recruiter and Recruitees' prepay account and shall be applied within seven days (ordinarily on the succeeding Friday) of the required Recruitee Plan activating top up within 30 days of switching to Three on three ie on selected plans. Recruit and Reward Credit comprising a voucher for non-Three services e.g. One4all voucher shall be issued by email within seven days (ordinarily on the succeeding Friday).
- 10. Three's decision as to the nature of the Reward & Reward Credit owed to a Recruiter or Recruitee is final and no correspondence will be entered into.
- 11. Recruit & Reward Credit cannot be redeemed as cash,
- 12. Recruiters and Recruitees must remain active Three customers in order to receive all accumulated Recruit & Reward Balance. If either ports their number out from the Three network, their Recruit & Reward Credit balance may be cleared down immediately.
- 13. If any term or condition set out herein is judged to be invalid, illegal or unenforceable, the remaining terms and conditions will not be prejudiced but will be deemed modified to the extentnecessary to render such term or condition enforceable, and the rights and obligations of the Parties will be construed and enforced accordingly.
- 14. Persons participating in the Scheme shall be deemed to have unequivocally accepted these terms and conditions in their entirety.