

Three Business General 5G Access Terms:

5G access for Three Business

- (a) if you have a 5G ready phone (see three.ie/5G for details of devices or ask in a Three store) and;
- (b) are either on one of the following price plans – 3Business Pro, 3Businesss Max, or 3Business Multi-Pro in which case 5G will automatically be available to you subject to these terms or if you are on any of the plans listed below*, you can purchase a 5G Access Recurring Add-on for €4.06 (ex. VAT) per month which provides access to Three’s 5G network subject to these terms and
- (c) subject to you being in a Three 5G coverage area (see three.ie/explore/coverage-checker for coverage details). The coverage checker is a guide and is not a guarantee of signal coverage. Outside of 5G coverage areas you will get 4G coverage in areas with 4G coverage (see three.ie/explore/coverage-checker for coverage details).
- (d) Roaming is not currently available with our 5G services
- (e) Three’s 5G service may be affected by a number of factors including but not limited to the number of people using the 5G service, maintenance and upgrades, faults from other networks, the weather, other environmental factors or degradation.
- (f) Your price plan data allowance or Add-on allowance and any out of allowance data usage will be used for all different types of mobile data available to you (for example 3G/4G/5G/areas)

*List of plans our 5G Access Recurring Add-on is available on:

Plan Name
3Business Select
3Business Multi Select
3 Bus. Multi Extra 24M
3 Business Essential SIM
3 Business Starter SIM
3 Business Starter 24M
3 Bus. Multi Starter 24M
3 Business Multi Plus 24M
3 Business Plus 24M

3 Business Multi Starter SIM
3 Bus. Unlimited 24M
3 Bus. Staff Affinity SIMO
3 Bus. Staff Affinity 24m
3 Bus. Staff Affinity Plus 24m
3 Business Affinity 1 24m
3 Business Affinity 2 24m
3 Enterprise Affin 1 24M
3 Bus. Staff Affinity 24M
3 Business Corporate Starter
Three Corporate Plus 24M
Govt select 2 24Mth
Govt select 3 24Mth
Gov Select Roaming 2
Gov Select Roaming 3
3 Multi Corporate 4
Service Charge 3

5G Addons terms:

5G Add-ons for 3Business Select, 3Business Multi Select, 3Business Multi Extra, 3 Business Starter SIM or 3 Business Essential SIM The following terms and conditions apply to Three's 5G Add-on which are

available with certain of the Plans only, as determined by Three (the "Add-on(s)").

General

1. Add-ons are not available on a standalone basis and are available as an additional service under your agreement with Three.
2. Some Add-ons are not available with some of the Plans and you will only be presented with Add-ons available with your Plan.

3. In exchange for the relevant Add-on charge (the value of which will be stated at the point of purchase) you will be given a single block or a bundle of minutes, texts or data (the Add-on type will be stated at point of purchase) in addition to your Plan allowances.
4. Add-ons may only be removed by calling Three Customer Care on 1913.
5. The Add-ons made available by Three are subject to change and may be updated by Three from month to month.

Recurring Add-ons

6. You cannot apply more than one recurring Add-on of the same type to your account at any one time.
7. Recurring Add-ons are charged in advance on a monthly basis except for a pro-rata charge in the first month (depending on when in your bill cycle the Add-on is applied to your account) and will be applied to your account within 24 hours. If applied during your bill cycle, you will only be charged for the days the Add-on was applied to your account during that bill period.
8. Recurring Add-ons are reapplied to your account at the start of your bill cycle.
9. Once you exhaust your Add-on's allowance, any further usage will be deducted from your Plan's allowance (if any) or from another Add-on allowance. If you have no remaining Addon or Plan allowance remaining, Plan out of allowance rates will apply.
10. Any unused allowance of the Add-on allowance cannot be carried over to the next month.