



The real deal.
The Prepay price guide.



Prepay Price Guide – Introduction

Introduction

Welcome to the Three Prepay Price Guide. In here, you'll find all you need to know about your Prepay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Prepay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- Three Total Talker
- Three Super Surfer
- Three Connect Complete



Three Prepay

Stay connected to family and friends with our Prepay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Three Total Talker



Keep it simple with enough texts and data to stay connected

€20

every 28 days

Data (ROI & EU) **10GB**

Text messages ROI & EU** **3000**

Minutes for use in ROI / EU** **Unlimited**



5G enabled^v

Three Super Surfer



Connect with friends and share every Moment with All You Can Eat 5G data

€20

every 28 days

Data (ROI) **All you can eat**

EU data** **26GB**

Minutes & Texts[^] for use in ROI & EU** **200**



5G enabled^v

Three Connect Complete



Always be ready to share with All You Can Eat 5G Data, lots of minutes & texts

€25

every 28 days

Data (ROI) **All you can eat**

EU data** **32GB**

Text messages ROI & EU** **3000**

Minutes for use in ROI / EU** **Unlimited**

International Minutes [†] **100**



5G enabled^v

VAT

All prices include VAT

Symbols are explained on Page 13 & 14

Charging

Rates shown are billed per minute. Rates applicable for plan out of allowance

Connection Fee

****All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 12c

Terms & conditions (Pricing)

[T&Cs click here](#)

Roaming countries & bands

[Roaming countries click here](#)

International countries & bands

[International countries click here](#)

ROI/EU out of allowance charges

	Rate
Voice Calls	45c****
Call connection	12c
Voicemail ROI	Free
Text message	20c
MMS	25c

Three Prepay

Stay connected to family and friends with our Prepay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

ROI & EU rates and out of bundle charges

	Three Total Talker	All other Prepay plans
Voice Calls	45c*****	45c*****
Call connection	12c	12c
Voicemail	Free	Free
Text message	20c	20c
MMS	25c	25c
Data ROI per MB	€1.99	€1.99
Data EU per MB	€1.30 ^{\$}	0.16c

VAT

All prices include VAT

Symbols are explained on Page 13 & 14

Charging

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Terms & conditions (Pricing)

[T&Cs click here](#)

Roaming countries & bands

[Roaming countries click here](#)

International countries & bands

[International countries click here](#)



Roaming rates

Roaming Call = Call made while roaming in a foreign country .

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here.

Roaming add-ons are available, that may offer better value.

Roaming Rates

Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	45c	45c	€2.80	€0.00	0c	20c	35c	0.16c ^{\$}
EU	45c	45c	€2.80	€0.00	0c	20c	35c	0.16c ^{\$}
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.16c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99



Additional information in links below

[Roaming Boosters](#)

[Roaming Countries & Bands](#)

[Interactive section on website](#)

[Terms & Conditions \(Pricing\)](#)

Roaming rates contd.

Roaming Call = Call made while roaming in a foreign country .

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



Additional information in links below

[Roaming Countries & Bands](#)

[Terms & Conditions \(Pricing\)](#)

Standard International rates

International call = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

International rates		
Region	Voice (per min)	SMS
UK	23c	7.38c
EU	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Morocco	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c

International rates		
Region	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

Roaming and International MMS (per message)	
Photo	50c
Video	50c

Additional information in links below

[International Add Ons](#)

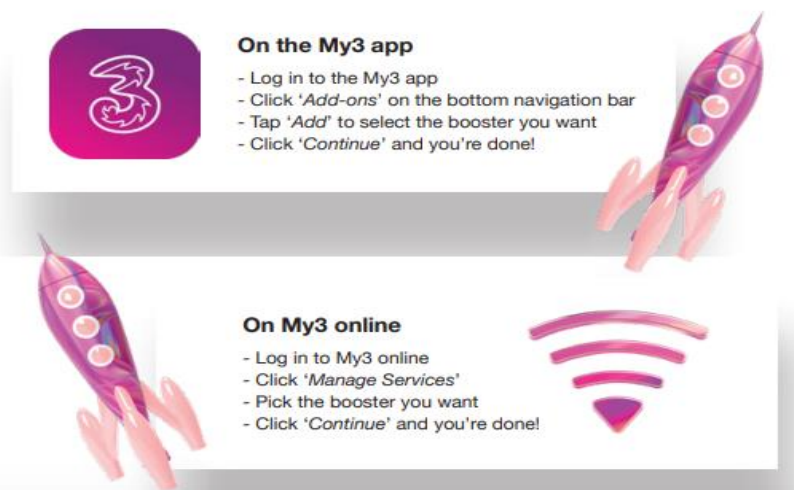
[International Countries & Bands](#)

[Terms & Conditions \(Pricing\)](#)

Boost it!

More minutes, more texts and more data. Tailor your plan now with our add-ons.
For add-on terms and conditions [click here](#)

Add a **booster** anytime



Roaming Data Passes

Prepay Roaming Day Pass

2 GB of data per day

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

€5.99

Per day recurring

3 Days Roaming Pass

6 GB of roaming data

Data allowance applies to your account for up to 3 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 3rd day** or where you have used your 6GB allowance, whichever occurs first. Once your 6GB allowance is consumed your plan out of bundle roaming rate will apply

€15

7 Days Roaming Pass

14 GB of roaming data

Data allowance applies to your account for up to 7 days once successfully purchased. Allowance expires at **11:59PM Irish Time on 7th day** or where you have used your 14GB allowance, whichever occurs first. Once your 14GB allowance is consumed your plan out of bundle roaming rate will apply.

€35


Countries included in above 3 Roaming passes:

Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.

Boost it!

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions [click here](#)

Extra Boosters

Booster Name	Duration	Cost	Allowance	Type	Available with plan
Voice Booster	28 Day	€5	100 Mins	Once off & Recurring versions	Three Super Surfer
Text Booster	28 Day	€5	100 texts	Once off & Recurring versions	Three Super Surfer
Data Booster	28 Day	€5	1 GB	Once off & Recurring versions	Three Total Talker
International Mins Booster (EU and 25  other countries)	28 Day	€5	100 Mins	Once off & Recurring versions	Three Total Talker Three Super Surfer Three Connect Complete

Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	45c (out of allowance)
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

[Terms & Conditions \(Pricing\)](#)

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 4.26 per call per connection (up to 1 min)
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)
Value Added SMS shortcodes	
Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

You'll find the charges associated with unlocking your handset and changing your phone number below.

Charges for other services	
Charges for	Price
Handset Unlock fee	Existing customers who have signed up to Three or upgraded before 1st November 2018: For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25

Credit balance refund request when porting out your number

When a customer switches from Three to another operator, the customer can request a refund of their remaining prepay credit balance. To process the refund request, an administration fee of €10.45 (inclusive of VAT) will be applied and deducted from the credit balance. The remaining credit balance minus the administrative fee will be the refund a customer is eligible for. The request for a credit refund must be made within three months from the date of switching

Roaming Band to Country List

EU (inc UK)

Aland Islands, Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinique, St Martin ,St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia&Herzegovina, Indonesia, Jordan, Lebanon, Malaysia, Moldova, Montenegro, North Macedonia, Oman, Serbia, Sri Lanka, Ukraine

Roam 2

Angola, Bahrain, Botswana, Cambodia, Caribbean Netherlands, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Ivory Coast, Kazakhstan, Kenya, Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao, and Sint Maarten), Nicaragua, Nigeria, North Korea, Paraguay, Qatar, South Korea, Taiwan, Tunisia, Vanuatu, Zambia

Roam 3

American Samoa, Anguilla, Antigua&Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, Chile, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Lucia, Saint Vincent and the Grenadines, St Kitts, Trinidad&Tobago, Turks&Caicos Islands, Uruguay, Venezuela, Western Samoa

Roam 4

Afghanistan, Algeria, Papua New Guinea

Roam 5

Belize, Brunei, Guam, Iran, Iraq, Northern Mariana Islands, Senegal, South Sudan, Sudan

Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

Roam 7

Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Democratic Republic of Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uganda, Yemen, Zimbabwe

Roam 8

Bhutan, British Virgin Islands, Cayman Islands, Comoros, Cook Islands, East Timor, Falkland Islands, Fiji, Kiribati, Kyrgyzstan, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia (Federated States of), Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Norfolk Island, Palestine, Sao Tome&Principe, Seychelles, Solomon Islands, St Helena&Ascension Island, St Pierre&Miquelon, Suriname, Tajikistan, Togo, Tonga, Turkmenistan, Tuvalu, US Virgin Islands, Uzbekistan, Wallis&Futuna

Satellite

In flight , Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

International Band to Country List

EU (inc UK)

Andorra, Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Caribbean Islands (Guadeloupe, French Guiana, Martinique, St Martin, St Barthelemy), Germany, Gibraltar, Greece, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Mayotte Reunion, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, St Pierre&Miquelon, Sweden, United Kingdom (incl Northern Ireland, Isle of Man & Channel Islands)

Individual Bands

Alaska, Australia, Brazil, Canada, China, Egypt, Hawaii, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, USA, Vietnam

Band 1

Albania, Bangladesh, Moldova, North Macedonia, Taiwan, Ukraine

Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sint Maarten, South Korea, Sri Lanka, Zimbabwe

Band 3

Anguilla, Antigua&Barbuda, Bahamas, Barbados, Bermuda, Bosnia&Herzegovina, Cayman Islands, Dominica, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyzstan, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Lucia, San Marino, Serbia, St Kitts, Tajikistan, Trinidad&Tobago, Tunisia, Turkmenistan, Turks&Caicos Islands, US Virgin Islands

Band 4

Afghanistan, Angola, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Kosovo, Laos, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles (Caribbean Netherlands, Curacao), Nicaragua, North Korea, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

Band 5

Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Ivory Coast, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Sao Tome&Principe, Senegal, Seychelles, Sierra Leone, Somalia, South Sudan, St Helena&Ascension Island, Sudan, Suriname, Tanzania, Uganda, Zambia

Band 6

American Samoa, Brunei, Cook Islands, Diego Garcia, Fiji, Guam, Kiribati, Marshall Islands, Micronesia (Federated states of), Nauru, New Caledonia, Niue, Norfolk Island, Northern Mariana Islands, Palau, Papua New Guinea, Solomon Islands, Togo, Tonga, Tuvalu, Wallis&Futuna, Western Samoa

Satellite

In flight, Ship/Ferry, Land (for example INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners)

Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Rates shown are charged per minute. Rates applicable for plan out of allowance charges if you have not activated your selected plan or topped up by a sufficient amount to activate your selected plan.

Ireland means Republic of Ireland

Top up If you top up with the minimum amount for your plan or greater in one top up (e.g. €20 or higher for Three Total Talker), with allowances remaining, and your plan is still within its 28-day cycle, your top up will immediately activate the plan and your allowances will reset for another 28-day benefit period. Any remaining allowances at that time will not carry over to your new 28-day benefit period.

v 5G access subject to you having a 5G ready device and being in a 5G coverage area.

^ Minutes/Texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU.

** EU countries found [here](#)

***** All chargeable calls to Irish, UK and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee..

§ UK/EU Data roaming rate on **Three Total Talker** plan is higher (see table on Page 4 for details)

Boosters

General

Boosters are either recurring or once off.

Recurring boosters are reapplied every 28 days.

Non-recurring boosters will expire after 28 days, unless you consume all your booster allowance before the 28-day expiry. Some boosters are not available on certain plans.

Roaming 1, 3 & 7 day pass allowances expire at 11:59pm Irish time

α International (25 countries)

EU, UK, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam



Terms & Conditions Cont.

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Plan Allowances

Minutes/ Texts units allowance applies to:

ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland,
Calls made to Irish non-geographic numbers (0818)
Texts sent to Irish mobile numbers and Irish landline numbers

EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland
Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland
Per minute billing applies to all roaming calls unless otherwise stated.

† International

International Minute units for selected Prepay plans can be used for voice calls to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

Minutes/Texts units' allowance does **NOT** include:

ROI / EU

Calls to voicemail
Calls to ROI premium rate numbers, directory inquiries numbers
Texts to ROI premium rate numbers, directory inquiries numbers
MMS (Multimedia messages)
Any call/text types other than those outlined in Plan Allowances table above

International

MMS (Multimedia messages)
Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services
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Dublin 2.

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