

The real deal

The Prepay price guide



Prepay Price Guide – Introduction

Introduction

Welcome to the Three Prepay price guide. In here, you'll find all you need to know about your Prepay plan. Explore data, calls, texts, and more. Plus, you can always get your price plan information by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Prepay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Prepay Plan

When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

**Prepay
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3 Prepay Plan

€20 top up every 28 days activates plan benefits:

AYCE Data – ROI Only

On-net voice – ROI Only

Anynet Texts – ROI & EU Roaming

EU Data – EU Roaming only (as per table below)

Charges for calls and messages.

	Prepay (in promo)	Prepay out of promo
Voice On Net calls ROI	Free	45c*
Voice On Net calls EU roaming	45c*	45c*
Voice Off Net calls ROI & EU	45c*	45c*
Voicemail ROI & EU	20c *	20c
Video Calls ROI & EU	35.58c	35.58c
Text message any net ROI & EU	Free	20c
MMS ROI & EU	24.60c	24.60c
Data ROI	Free	€1.30 per MB
Data EU up to 19GB	Free	€1.30 per MB
Data EU after 19GB	0.22c per MB	€1.30 per MB

All prices include VAT. For terms and conditions see <https://www.three.ie/legal.html>

A call set up fee of 12c applies to all chargeable calls from ROI to numbers within ROI and to calls back to Ireland or within country while roaming in UK, Andorra & EU.

Rates shown are billed per minute.

All You Can Eat Data

All You Can Eat Data.

Minimum Top up required	€20
Validity period	28 Days
EU roaming data allowance	19GB
Surcharge applicable if EU allowance exceeded	0.22c per MB

All you can eat Data is available only in the Republic of Ireland

EU fair use policy applied in respect of All You Can Eat Data.

EU roaming data allowance (above) calculated in accordance with EU fair usages policy.

All you can eat Data is available at no additional charge for prepay customers who top up by €20 every 28 days.

5G enabled for free Feb/Mar 2023

Internet Add-ons

Roaming Day Pass 1

1 GB of data per day + free local and calls to home

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

Countries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa

€3.99 per Day
recurring

Roaming Day Pass 2

1 GB of data per day + free local and calls to home

Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time.

Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India

€3.99 per Day
recurring

Standard International & Roaming rates

Visit three.ie to see where we currently have roaming services.

For charges that apply for usage (denoted by † symbol in the table below) when you are roaming in the EU, please refer to your plan information above .

International and roaming voice calls						
Call type	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	23.37c	23.37c	35.58c	€1.78	€2.49	50.82c
Calls received in this band	Free	Free	€1.01	€1.78	€2.02	€1.78
Calls made to countries in the same band or back to Ireland	†	†	€1.78	€1.78	€2.80	€1.78
Calls made from this band to EU countries	†	†	€2.80	€2.80	€2.80	€2.80
Calls made to countries in other bands	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
Calls to voicemail while roaming	†	†	€2.80	€2.80	€2.80	€2.80

Per minute billing applies to all international and roaming calls unless otherwise stated.

Band 1: Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland.

Band 2: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City.

Band 3: Canada, and USA.

Band 4: Albania, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine.

Band 5: Rest of the world.

Band 6: Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen.

Texts (per message)				
Message format	Sent from Ireland to EU	Sent from Ireland to outside EU	Sent within EU	Sent from or to countries outside of EU
Text	7.38c	25.41c	†	35.58c
Photo	50.82c	50.82c	50.82c	50.82c
Video	50.82c	50.82c	50.82c	50.82c

Data Roaming

Please see three.ie for the current list of our roaming partner networks in each country.

Data Roaming	
Data Roaming within EU	†
Data Roaming Band 2	€4.99 per MB
Data Roaming in other countries	€4.99 per MB

Rates are listed per MB but are charged per KB.

EU countries: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, United Kingdom.

Band 2 countries: Australia, Israel, Japan, Puerto Rico, South Africa, Taiwan, Thailand, Turkey, USA

Special calls

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850	Landline rate
0818, 1890, 076	Landline rate
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT.
Calls charges per minute unless otherwise stated. For terms and conditions <https://www.three.ie/legal.html>

Directory services

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€4.26 per call (incl. 1st minute), €2.14 per minute (for each subsequent minute)
International 11860 / 11818	€1.32 per call (incl. 1st minute), €1.22 per minute (for each subsequent minute)

Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

You'll find the charges associated with unlocking your handset and changing your phone number below.

Charges for other services

Charges for	Price
Handset Unlock fee	Existing customers who have signed up to Three or upgraded before 1st November 2018: For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit). New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€15.25

Credit balance refund request when porting out your number

With effect from European Electronic Communications Code implementation date, when a customer switches from Three to another operator, the customer can request a refund of their remaining prepay credit balance. To process the refund request, an administration fee of €10.45 (inclusive of VAT) will be applied and deducted from the credit balance. The remaining credit balance minus the administrative fee will be the refund a customer is eligible for. The request for a credit refund must be made within three months from the date of switching.”

Footnotes

All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see <http://www.three.ie/termsconditions/services/all-you-can-eat-data-terms-conditions/>

Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

In accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation"), an EU fair use policy is applied in respect of the All you Can Eat Data service and the applicable EU roaming data allowance is calculated in accordance with the EU fair use policy at <http://www.three.ie/termsconditions/services/new/bill-pay-price-planterms-conditions/> for Bill Pay customers and for Prepay customers at <http://www.three.ie/termsconditions/services/new/prepay-price-planterms-conditions/>.

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.
3. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

All reference to Ireland means Republic of Ireland.

Three Customer Services

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Three.ie

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