

# The real deal.

The Prepay price guide.



**When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.**

**Prepay  
Special calls  
Directory services  
Other services  
Footnotes**

# Prepay Plans.

## Charges for calls and messages.

|                       | Prepay       |
|-----------------------|--------------|
| Voice Calls ROI & EU  | 38c*         |
| Voicemail ROI & EU    | 15c          |
| Video Calls ROI & EU  | 35.58c       |
| Text message ROI & EU | 15c          |
| MMS ROI & EU          | 24.60c       |
| Data ROI              | €1.01 per MB |
| Data EU               | 0.30c per MB |

All prices include VAT. For terms and conditions, see footnotes. \*All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU are subject to a call set up fee of 9.15c. Rates shown are billed per minute.

# All You Can Eat Data.

## All You Can Eat Data.

|   |              |
|---|--------------|
| Minimum Top up required                       | €20          |
| Validity period                               | 28 Days      |
| EU roaming data allowance                     | 14GB         |
| Surcharge applicable if EU allowance exceeded | 0.30c per MB |

All you can eat Data is available only in the Republic of Ireland  
 EU fair use policy applied in respect of All You Can Eat Data.  
 EU roaming data allowance (above) calculated in accordance with EU fair usages policy.  
 All you can eat Data is available at no additional charge for prepay customers who top up by €20 every 28 days.

# Prepay Internet Add-on.

Get something extra with this great value add-on which gives you 500MB of data for use in Ireland and EU.

## Internet Add-ons.

|   |              |
|---|--------------|
| <b>Mobile Surfing 500MB.</b>              | <b>€4.99</b> |
| 500MB internet surfing for Prepay mobile. | per month    |

# Standard International & Roaming rates

Visit three.ie to see where we currently have roaming services.

For charges that apply for usage (denoted by † symbol in the table below) when you are roaming in the EU, please refer to your plan information above .

| International and roaming voice calls                       |        |        |        |        |        |        |
|---|--------|--------|--------|--------|--------|--------|
| Call type   | Band 1 | Band 2 | Band 3 | Band 4 | Band 5 | Band 6 |
| Calls from Ireland to this band                             | 23.37c | 23.37c | 35.58c | €1.78  | €2.49  | 50.82c |
| Calls received in this band                                 | Free   | Free   | €1.01  | €1.78  | €2.02  | €1.78  |
| Calls made to countries in the same band or back to Ireland | †      | †      | €1.78  | €1.78  | €2.80  | €1.78  |
| Calls made from this band to EU countries                   | †      | †      | €2.80  | €2.80  | €2.80  | €2.80  |
| Calls made to countries in other bands                      | €1.51  | €1.51  | €2.80  | €2.80  | €2.80  | €2.80  |
| Calls to voicemail while roaming                            | †      | †      | €2.80  | €2.80  | €2.80  | €2.80  |

Per minute billing applies to all international and roaming calls unless otherwise stated.

Band 1: Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland.

Band 2: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City.

Band 3: Canada, and USA.

Band 4: Albania, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovnia, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine.

Band 5: Rest of the world.

Band 6: Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen.

| Texts (per message) |                         |                                 |                |   |
|---------------------|-------------------------|---------------------------------|----------------|---|
| Message format      | Sent from Ireland to EU | Sent from Ireland to outside EU | Sent within EU | Sent from or to countries outside of EU |
| Text                | 7.38c                   | 25.41c                          | †              | 35.58c                                  |
| Photo               | 50.82c                  | 50.82c                          | 50.82c         | 50.82c                                  |
| Video               | 50.82c                  | 50.82c                          | 50.82c         | 50.82c                                  |

## Data Roaming

Please see three.ie for the current list of our roaming partner networks in each country.

| Data Roaming                    |              |
|---------------------------------|--------------|
| Data Roaming within EU          | †            |
| Data Roaming Band 2             | €5.08 per MB |
| Data Roaming in other countries | €7.12 per MB |

Rates are listed per MB but are charged per KB.

EU countries: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, United Kingdom.

Band 2 countries: Australia, Israel, Japan, Puerto Rico, South Africa, Taiwan, Thailand, Turkey, USA

## Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

### Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

| Number prefix                           | Rates  |
|---|--|
| 1913 (0833333333),<br>1744 (0833333444) | Free (standard roaming rates apply to calls from abroad) |
| 1800, 00800                             | Free   |
| 1850                                    | Landline rate  |
| 0818, 1890, 076                         | Landline rate  |
| 1512 (per call)                         | 45.74c   |
| 1513 (per call)                         | 70c  |
| 1514 (per call)                         | 90c  |
| 1515 (per call)                         | €1.20  |
| 1516 (per call)                         | €1.80  |
| 1517 (per call)                         | €2.50  |
| 1518 (per call)                         | €3.50  |
| 1520                                    | 30c  |
| 1530                                    | 50c  |
| 1540                                    | 70c  |
| 1550, 1559, 1560                        | €1.20  |
| 1570                                    | €2.40  |
| 1580                                    | €2.95  |
| 1590, 1598, 1599                        | €3.50  |

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see footnotes.

## Directory services.

| Services   | Enquire charge (includes text msg delivery)   |
|--|---|
| National 11811 / 11850 / 11890<br>- 1 number search      | €4.26 per call (incl. 1st minute),<br>€2.14 per minute (for each subsequent minute) |
| International 11860 / 11818<br>- up to 2 number searches | €1.32 per call + €1.22 per minute   |

### Value Added SMS shortcodes

| Range         | Cost €                            |
|---------------|-----------------------------------|
| 50000 - 50998 | Free                              |
| 51000 - 51998 | Up to 16c                         |
| 53000 - 53998 | Up to 80c                         |
| 57000 - 57998 | 80c or above                      |
| 59000 - 59998 | Adult services (prices will vary) |

## Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

### Charges for other services

| Charges for            | Price   |
|------------------------|---|
| Handset Unlock fee     | Existing customers who have signed up to Three or upgraded before 1st November 2018:<br>For handset unlock code to be provided, Prepay customers must have topped up by €130 (excluding any free credit).<br>New customers signing up to Three or customers upgrading on or after 1st November 2018: . Prepay customers must have topped up by €100 (excluding any free credit). Please see the Three unlocking policy on <a href="http://www.three.ie">www.three.ie</a> for further information. |
| Change of phone number | €15.25  |

## Three.ie

The Prepay price guide.

# Footnotes

## All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see <http://www.three.ie/termsconditions/services/all-you-can-eat-data-terms-conditions/>

## Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

In accordance with Regulation (EU) 2015/2120 (“The Roaming Regulation”), an EU fair use policy is applied in respect of the All you Can Eat Data service and the applicable EU roaming data allowance is calculated in accordance with the EU fair use policy at <http://www.three.ie/termsconditions/services/new/bill-pay-price-planterms-conditions/> for Bill Pay customers and for Prepay customers at <http://www.three.ie/termsconditions/services/new/prepay-price-planterms-conditions/>.

## General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.
3. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

All reference to Ireland means Republic of Ireland.

## Three.ie

The Prepay price guide.

Three Customer Services  
Three Ireland (Hutchison) Limited  
28/29 Sir John Rogerson's Quay,  
Dublin 2.

### Three.ie

© Three Ireland (Hutchison) Limited. A Hutchison Whampoa company.

Published by Three Ireland (Hutchison) Limited trading as 'Three'. All rights in this publication are reserved and no part may be reproduced without the prior written permission of the publisher. 'Three' and its related images, logos and names used in this publication are trademarks of the Hutchison Whampoa group of companies. The contents of this publication are believed to be correct at the time of going to press, but any information, products or services mentioned may be modified, supplemented or withdrawn.

The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at Three.ie).

The customer terms will take precedence if there is any discrepancy with this publication.