### The real deal. The Business price guide.



### **Business Price Guide – Introduction**

### Introduction

Welcome to the Three Business Price Guide. In here, you'll find all you need to know about your Three Business plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

### **Price Plans**

This Three Business Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3Business Select

- 3Business Talk & Text ROI

- 3Business Multi Select
- 3Business Pro
- 3Business Multi Pro
- 3Business Max

- 3Business Talk & Text ROI SIM
- 3Business Talk & Text EU
- 3Business Talk & Text EU SIM

# Three **Business**

Our Business Plans are as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Features	3Business Select	3Business Multi Select	3Business Pro	3Business Multi Pro	3Business Max
Monthly Recurring Cost	<b>€45</b> per month 24-month minimum term	<b>€30</b> per month 24-month minimum term	effective per month 24-month minimum term	<b>E45</b> per month 24-month minimum term	<b>E80</b> per month 24-month minimum term
Data (ROI)	AYCE	AYCE	AYCE	AYCE	AYCE
EU data**	39GB	39GB	77GB	77GB	104GB
Three to Three calls/texts ***	Unlimited****	Unlimited****	Unlimited****	Unlimited****	Unlimited****
Minutes/Texts^ for use in ROI & EU*	* Unlimited****	Unlimited****	Unlimited****	Unlimited****	Unlimited****
Roaming USA/CAN	-	-	Unlimited voice, text and 23GB Data	Unlimited voice, text and 23GB Data	Unlimited voice, text and 38GB Data
Roaming ROW	-		-	-	100 mins / text and 1GB Data
International Minutes/Texts <b>UK</b>	-	-	Unlimited****	Unlimited****	Unlimited****
International Minutes/Texts <sup>+</sup>	-	-	300	300	Unlimited****
56	enabled <sup>v</sup>	5 € enabled <sup>v</sup>	5 enabled <sup>v</sup>	5 enabled <sup>v</sup>	5 € enabled <sup>v</sup>

VAT	All prices exclude VAT	Out of allowance	charges
Symbols are explained on Page 13	<u>8</u> 14		<u> </u>
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance		Business charges
	*****All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming	Voice Calls	30.89c****
Connection Fee	in the EU and UK are subject to a call connection fee of 7.32c	Voicemail ROI	0c
Terms & conditions (Pricing)	T&Cs click here	Text message	14.63c
Roaming countries & bands	Roaming countries click here		
International countries & bands	International countries click here	MMS	20.33c

## Business Talk & Text Plans

Our Business Plans are as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Features	3Business Talk & Text ROI	3Business Talk & Text ROI SIM	Features	3Business Talk & Text EU	3Business Talk Text EU SIM
Monthly Recurring Cost	<b>E14</b> per month 24-month minimum term	<b>E11</b> per month 12-month minimum term	Monthly Recurring Cost	€16 per month 24-month minimum term	<b>€13</b> per month 12-month minimum term
Data (ROI)	-		Data (ROI)	-	-
EU data**	-	-	EU data**	-	-
Three to Three calls/texts ***	Unlimited****	Unlimited****	Three to Three calls/texts***	Unlimited****	Unlimited****
/inutes/Texts^ or use in ROI	Unlimited****	Unlimited****	Minutes/Texts <sup>^</sup> for use in ROI & EU**	300	300
Roaming	NO	NO	Roaming	YES	YES
Fechnology	4G	4G	Technology	4G	4G

VAT	All prices exclude VAT	Out of allowance	charges
Symbols are explained on Page 13 &	<u>k</u> 14		
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance		Business charges
	*****All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming	Voice Calls	30.89c*****
Connection Fee	in the EU and UK are subject to a call connection fee of 7.32c	Voicemail ROI	0c
Terms & conditions (Pricing)	T&Cs click here	Text message	14.63c
Roaming countries & bands	Roaming countries click here		
International countries & bands	International countries click here	MMS	20.33c

### **Business Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

day Recurring only when roaming in applicable country. Out of bundle rate €0.05 ex vat per MB. Allowances expire at 11:59PM Irish Time.	€3 ex vat per day recurring
Countries included: Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam	а,
Business Roaming Day Pass Voice Unlimited local calls within qualifying country, back to Ireland and calls received	
Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe isla Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldov Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka,	va,
Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe isla Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam Monthly Data Rest of World Suite of Data add-ons for use in all countries outside EU Range from 1GB to 10GB . Recurring or once off. Speak to an agent in store to	lands, va, a,
Recurring only when roaming in applicable country. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe isla Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam Monthly Data Rest of World Suite of Data add-ons for use in all countries outside EU Range from 1GB to 10GB . Recurring or once off. Speak to an agent in store to advise of what options are available depending on where you roam Monthly Voice Rest of World 100 mins of voice minutes to use worldwide. Recurring or once off.	lands, va, a, Ranging from €20 to

### **Business Roaming rates**

**Roaming Call =** Call made while roaming in a foreign country . Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

Roaming Rates									
Region	Calling Ireland (per min)	Connection Fee	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	31c	7.32c	31c	€2.28	€0.00	12.2c	14.63c	28c	0.15c
EU	31c	7.32c	31c	€2.28	€0.00	12.2c	14.63c	28c	0.15c
Australia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Brazil	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Canada	31c		31c	€2.28	€0.00	12.2c	28c	28c	0.35c
China	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Egypt	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Hong Kong	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
India	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Israel	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Japan	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Mexico	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Могоссо	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
New Zealand	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Pakistan	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Philippines	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Russia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Saudi Arabia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Singapore	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
South Africa	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Switzerland	31c		31c	€2.28	€0.00	12.2c	28c	28c	0.15c
Thailand	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Turkey	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
United Arab Emirate			€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
USA	31c		31c	€2.28	€0.00	12.2c	28c	28c	0.35c
Vietnam	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06



Additional information in links below Roaming Add Ons Roaming Countries & Bands Interactive section on website Terms & Conditions (Pricing)

# **Business Roaming rates cont.**

**Roaming Call =** Call made while roaming in a foreign country .

Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	Texts to Ireland & EU	Texts to Rest of World	Data (per MB)
Roam 1	€1.45	€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Roam 2 & 3	€2.28	€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Roam 4	€2.28	€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Roam 5	€3.25	€3.25	€3.25	€1.64	€3.25	28c	28c	€4.06
Roam 6	€3.25	€3.25	€3.25	€1.64	€3.25	28c	28c	€4.06
Roam 7&8	€4.88	€4.88	€4.88	€1.64	€4.88	28c	28c	€4.06
Satellite	€4.88	€4.88	€4.88	€1.64	€4.88	28c	28c	€4.06



Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

# **Standard International rates**

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

International rates				
Region	Voice (per min)	SMS		
UK	19c	6c		
EU	19c	6c		
Australia	24c	20c		
Brazil	24c	20c		
Canada	20c	20c		
China	2c	20c		
Egypt	€2.03	20c		
Hong Kong	2c	20c		
India	24c	20c		
Israel	48c	20c		
Japan	24c	20c		
Mexico	48c	20c		
Могоссо	81c	20c		
New Zealand	24c	20c		
Pakistan	24c	20c		
Philippines	24c	20c		
Russia	48c	20c		
Saudi Arabia	24c	20c		
Singapore	48c	20c		
South Africa	24c	20c		
Switzerland	81c	20c		
Thailand	48c	20c		
Turkey	24c	20c		
UAE	€2.03	20c		
USA	20c	20c		
Vietnam	48c	20c		

egion	Voice (per min)	SMS
Band 1	24c	20c
Band 2	48c	20c
Band 3	81c	20c
Band 4	€3.24	20c
Band 5	€3.24	20c
Band 6	€3.24	20c
Satellite	€6.00	20c

Ro	paming and International MMS (per message)		
F	Photo	41c	
\	/ideo	41c	

### Additional information in links below

International Add Ons

International Countries & Bands

Terms & Conditions (Pricing)

## Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)		
Number prefix	Rates	
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)	
1800, 00800	Free	
0818	31c (out of allowance)	
1512 (per call)	41c	
1513 (per call)	57c	
1514 (per call)	73c	
1515 (per call)	98c	
1516 (per call)	€1.46	
1517 (per call)	€2.03	
1518 (per call)	€2.85	
1520	24c	
1530	41c	
1540	57c	
1550, 1559, 1560	98c	
1570	€1.95	
1580	€2.40	
1590, 1598, 1599	€2.85	

Terms & Conditions (Pricing)

### **Directory services.**

Services	Enquire charge (includes text msg delivery)	
National 11811 / 11850 / 11890	€ 2.65 per call per connection (up to 1 min)	
International 11860 / 11818	€ 1.74 per minute (each subsequent minute)	
Value Added SMS shortcodes	5	
Range	Cost €	
50000 - 50998	Free	
51000 - 51998	Up to 14c	
53000 - 53998	Up to 66c	
57000 - 57998	66c or above	
59000 - 59998	Adult services (prices will vary)	

### Other services.

What we charge you for a whole range of other activities - from late payment to reconnection

harges for	Price
Additional copy of bill	€6.20 per copy
Electronic copy of bill	€2.07 per email
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€12.40
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into a new agreemer with Three, including upgrades, who opt for paper bills will be charged €2.84 per bill.

## **Roaming Band to Country List**

#### EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St Barth, Saint Maarten, St Martin, Sweden, Switzerland

#### UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

#### **Individual Bands**

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

#### Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine

#### Roam 2

Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Dutch Antilles, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia

#### Roam 3

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia and Samoa, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela

#### Roam 4

Afghanistan, Algeria, Papua New Guinea

Roam 5

Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan

#### Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

#### Roam 7

Abkhazia, Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Swaziland, Tanzania, Uganda, Yemen, Zimbabwe

#### Roam 8

Antarctica, Ascension Island, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan

#### Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

### **International Band to Country List**

#### UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

#### EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Switzerland, Vatican City

#### **Individual Bands**

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

#### Band 1

Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine

#### Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe

#### Band 3

Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands

#### Band 4

Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

#### Band 5

Angola, Ascension Island, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

#### Band 6

American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

#### Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

### **Business Terms & Conditions**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at : www.three.ie/legal

### General

All prices exclude VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 10,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- v 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts allowance can be used for voice calls or text messages (1 voice minute or 1 text message).
- \* CPI applies to MRC
- \*\* EU countries found here
- \*\*\* Three to Three calls/texts have a fair usage policy cap of 10,000 minutes/texts per month for use on the Three network for calls/texts to other Three customers in the Republic of Ireland only. Free Three to Three calls/texts include voicemail when in Republic of Ireland only.
- \*\*\*\* Unlimited Minutes & Texts are subject to fair usage policy per month (10,000 minutes, 10,000 texts).
  These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU
- \*\*\*\*\* All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the UK & EU are subject to a call connection fee.

### Plan

#### **†** International allowance countries

UK, EU\*\*, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

### Add-ons

#### General

Add-ons are either recurring or non-recurring. Recurring add-ons are reapplied at the start of your bill cycle. Non-recurring add-ons will expire after 30 days, unless you consume all your Add-on allowance before the 30-day expiry. Some add-ons are not available on certain plans. Fair usage policy of 10,000 minutes, 10,000 texts applies. Roaming Day pass allowances expire at 11:59pm Irish time

#### **Roaming Day Pass**

Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam

## **Terms & Conditions Cont.**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at : www.three.ie/legal

### **Plan Allowances**

Minutes/ Texts allowance applies to:

#### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes/texts

Where the plan includes a separate allowance for Three-to-Three calls/texts, these will be used first

Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

#### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU/Switzerland to other EU/Switzerland numbers and back to Republic of Ireland

Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

#### + International

Unlimited International Minutes/Texts are subject to fair usage policy of 10,000 International minutes/texts per month. International minutes/texts for selected Business plans can be used for voice calls or text messages to landlines, mobiles (1 voice minute or 1 text message) from Republic of Ireland to international numbers in the following destinations:

UK, EU<sup>\*\*</sup>, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

Per minute billing applies to all international calls unless otherwise stated.

Minutes/Texts allowance does NOT include:

#### General

Calls to voicemail if roaming outside ROI / EU

Calls/texts to ROI premium rate numbers, special numbers, satellite numbers, directory inquiries numbers, other non-geographic numbers.

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

#### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above Calls/texts to premium rate numbers, special numbers, satellite numbers, directory inquiries numbers, non-geographic numbers.

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

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