



The real deal.

The Broadband price guide.

Broadband Price Guide – Introduction

Introduction

Welcome to the Three Broadband price guide. In here, you'll find all you need to know more about your Broadband plan. Explore data, and more.

Price Plans

This Three Broadband Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Broadband Unlimited
- 3 Broadband Unlimited 5G 12m
- 3 Broadband Unlimited 5G Gold
- 3 Broadband Unlimited 5G Silver 3 Prepay Broadband
- 3 Broadband Unlimited SIMO

- 3 Broadband Unlimited 5G
- 3 Broadband Unlimited 5G Pro
- 3 Broadband Unlimited 5G Fast
- 3 Broadband Unlimited Exclusive
- 3 Broadband 5G Silver Exclusive
- 3 Broadband 5G Gold Exclusive

Mobile Broadband Plans.

4G Prepay Broadband Plans

	Allowance Period	Price	Allowance
3 Prepay Broadband	28 days	€30	30GB

Price includes VAT. For terms and conditions see footnotes. Prepay Broadband can be used where Three has HSDPA coverage. If you top up with the minimum amount for your plan or greater, i.e €30 or more, in one top up, with allowances left, and your plan is still within its 28 day cycle, your top up will reactivate the plan and your allowances will reset for another 28 day benefit period. Any remaining allowances at that time will not carry over to your 28 day benefit period.

Mobile Broadband Plans.

Bill Pay Broadband Plans

	3 Broadband		Broadband Unlimited 5G Pro*		3 Broadband Unlimited 5G		3 Broadband Unlimited 5G	3 Broadband Unlimited 5G	3 Broadband Unlimited	3 Broadband 5G Silver	3 Broadband 5G Gold	3 Broadband Unlimited
		Contracts on or before 31/10/2021	Contracts on or after 01/11/2021	Unlimited 5G* Contracts on or before 31/10/2021	Fast*	12m*	Gold*	Silver*	Exclusive*	Exclusive*	Exclusive*	SIMO
Monthly charges	€29.99**	€55**	€50**	€45**	€50**	€55**	€39**	€39**	€30.00**	€39.99**	€39.99**	€29.99
				** Increases u	inder this contr See P	act effective evage 6 for detail	ery April there	eafter				
Inclusive Data	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)	Unlimited (ROI Only)
5G Enabled	4G	5 G	5 G	5 G	5 G	5 G	5 G	5 G	4 G	5 G	5 G	4G
Installation Type	Self Install (indoor)	Technician (outdoor)	Technician (outdoor)	Self Install (indoor)	Self Install (indoor)	Self Install (indoor)	Technician (outdoor)	Self Install (indoor)	Self Install (indoor)	Self Install (indoor)	Technician (outdoor)	N/A
Roaming Allowed	no	no	no	no	no	no	no	no	no	no	no	no
Out of bundle charge (per MB)												
Text (per message)	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c
Minimum Term (months)	24	24	24	24	24	12	24	24	24	24	24	N/A
Minimum Term (days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	30

Other services.

What we charge you for a whole range of other activities

- from late payment to reconnection

Charges for other services

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per email
Non-direct debit charge	€4.57 per month
Cancellation fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into new agreements with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill



Monthly Charge increase

If your contract began between November 30th 2021 and January 19th 2023 inclusive on below plans, a flat rate increase of 4.5% applies to your Broadband plan and your monthly charge will increase as outlined below

	3 Broadband Unlimited*	3 Broadband Unlimited 5G Pro* Contracts on or after 01/11/2021	3 Broadband Unlimited 5G Fast*	3 Broadband Unlimited 5G 12m*
Monthly charges	€29.99**	€50**	€50**	€55**
** From first bill of Minimum Term until March Y1 bill+	€29.99	€50.00	€50.00	€55.00
** From April Y1 bill until March Y2 bill	€31.34	€52.25	€52.25	€57.47
** From April Y2 bill until March Y3 bill	€32.74	€54.60	€54.60	€60.05
**The annual price increase of 4.5% for	or the plan monthly charge is a	s set out above and in the agreement issued to you and incre	ases by an additional 4.5%, effective from every April th	nereafter

If your contract on below plans began on or after January 20th 2023 your monthly charge increases by Consumer Price index (CPI) Rate + 3%, effective from every April thereafter

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%. + where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10% Y2 CPI = 8% therefore increase = 11%

	3 Broadband Unlimited*	3 Broadband Unlimited 5G Pro*	3 Broadband Unlimited 5G Fast*	3 Broadband Unlimited 5G 12m*
Monthly charges	€29.99**	€50**	€50**	€55**
** From first bill of Minimum Term until March Y1 bill+	€29.99	€50.00	€50.00	€55.00
** From April Y1 bill until March Y2 bill	€32.99	€55.00	€55.00	€60.50
** From April Y2 bill until March Y3 bill	€36.62	€61.05	€ 61.05	€67.16

If your contract on below plans began on or after February 1st 2023 your monthly charge increases by Consumer Price index (CPI) Rate + 3%, effective from every April thereafter

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%. + where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10% Y2 CPI = 8% therefore increase = 11%

	3 Broadband Unlimited 5G Gold	3 Broadband Unlimited 5G Silver	3 Broadband Unlimited Exclusive*	3 Broadband 5G Silver Exclusive*	3 Broadband 5G Gold Exclusive*
Monthly charges	€39**	€39**	€30.00**	€39.99**	€39.99**
* From first bill of Minimum Term until March Y1 bill+	€39.00	€39.00	€30.00	€39. 99	€39. 99
* From April Y1 bill until March Y2 bill	€42.90	€42.90	€33.00	€43. 99	€43. 99
* From April Y2 bill until March Y3 bill	€47.62	€47.62	€36.63	€48.83	€48.83

⁺ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following April by 4.5%

Points to note. Footnotes

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month and no refund or credit is applied for any unused portion of the monthly allowance.

Prepay Broadband

If you have enabled 'out of bundle usage' on your account and you exceed these limits, your usage with be charged at 6.15c per MB out of your available top-up credit.

Changing price plans

If you join Three on a Bill Pay price plan, you're making a Minimum Term commitment. If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by Three).

For more details

Call Three Customer Services on 1913 for free from any ROI network.

- It is a condition of you signing up to these plans that you agree to make payments to Three by direct debit. An additional charge applies for payments which are not made by direct debit.
- Three reserves the right to amend its fair use policy for use of Three services while roaming in accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation")

If you are a new customer your first bill will comprise
a charge for a partial first month taking you from your
joining date to the end of the first month plus the
charge for the first full month. You will also have your
allowance of inclusive minutes and/or messages
adjusted to cover one full and one partial month.
 From the second bill onwards you will be billed as
normal with one monthly charge per bill.

General

- Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.
- Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.
- Cancellation fee: Bill Pay customers only –there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All refer-ence to Ireland means Republic of Ireland.

Billing and Rounding of Charges

Three calculates (i) the VAT exclusive usage and monthly recurring charges and (ii) the VAT payable thereon to three decimal places. In accordance with standard mathematical rounding, Three rounds up or rounds down these charges to the nearest cent (€0.01) for the purpose of issuing the final billed amount.

Examples:

A charge of €24.756 would become €24.76 when rounded to the nearest cent.

A charge of €26.444 would become €26.44 when rounded to the nearest cent.

If you exceed this limit on 3 Broadband Unlimited SIMO, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.



Broadband price guide.

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The customer terms will take precedence if there is any discrepancy with this publication.