

The real deal.

The Broadband price guide.



Broadband Price Guide – Introduction

Introduction

Welcome to the Three Broadband price guide. In here, you'll find all you need to know about your Broadband plan. Explore data, and more.

Price Plans

This Three Broadband Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- Three Broadband One**
- Three Broadband Three**
- Three Broadband Four**
- Three Broadband Five**
- Three Broadband Unlimited**
- 3 Unlimited Broadband Sim Only**
- Prepay Broadband Plans**

When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

**Broadband
Other services
Points to note
Footnotes**

Mobile Broadband Plans.

Prepay Broadband Plans

	Broadband Time	Price	Fair Use Limit
Broadband Daily	1 day	€3	500MB
Broadband Weekly	7 days	€10	2GB
Broadband Monthly 1GB	28 day	€15	1GB
Broadband Monthly 7.5GB	28 day	€25	7.5GB
Broadband Monthly 20GB	28 day	€35	20GB
Out of Bundle Rate ROI & EU		6.15c per MB	

All prices include VAT. For terms and conditions see footnotes.
Prepay Broadband can be used where Three has HSDPA coverage.

Bill Pay Broadband Plans

	Three Broadband One	Three Broadband three	Three Broadband Four	Three Broadband Five	3 Unlimited Broadband	3 Unlimited Broadband SIM Only
Minimum Term (months)	12/18 mth	12/18 mth	12/18 mth	12/18 mth	18/24 mth	1 month
Monthly charges	€15.99*	€42.99*	€54.99*	€69.99*	€29.99*	€29.99
		* Increases under this contract effective from April thereafter See Page 6 for detail				
Inclusive Data	3GB (ROI & EU)	60GB (ROI only)	100GB (ROI only)	250GB (ROI only)	Unlimited (ROI only)	Unlimited (ROI only)
Roaming Allowed	yes	no	no	no	no	no
Out of bundle charge (per MB)	6.15c	6.15c	6.15c	6.15c		
Text (per message)	2.46c	2.46c	2.46c	2.46c	2.46c	2.46c

Mobile Broadband Add-ons

Internet Add-ons.	
4G Extra 5GB Extra with 4G*	€7.50 per month

* Data can be used in ROI only. If you are on any other tariff, data can be used in ROI only. Note: The 4G Extra Add-on is only compatible with the Three Broadband Two, Three, Four and Five. This does not apply to legacy plans. For Add-on terms see footnotes.

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

Charges for other services

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per email
Non-direct debit charge	€4.57 per month
Cancellation fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into new agreements with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill

Monthly Charge increase

If your contract began between November 30th 2021 and January 19th 2023 inclusive, a flat rate increase of 4.5% applies to your Broadband plan and your monthly charge will increase as outlined below

Bill Pay Broadband Plans

	Three Broadband One	Three Broadband three	Three Broadband Four	Three Broadband Five	3 Unlimited Broadband
Minimum Term (months)	12/18 mth	12/18 mth	12/18 mth	12/18 mth	18/24 mth
Monthly charges	€15.99*	€42.99*	€54.99*	€69.99*	€29.99*
*From first bill of Minimum Term until March Y1 bill+	€15.99	€42.99	€54.99	€69.99	€29.99
*From April Y1 bill until March Y2 bill	€16.71	€44.92	€57.46	€73.14	€31.34
*From April Y2 bill until March Y3 bill	€17.46	€46.95	€60.05	€76.43	€32.75

The annual price increase of 4.5% for the plan monthly charge is as set out above and in the agreement issued to you and increases by an additional 4.5%, effective from every April thereafter
 *+ where the first bill of the Minimum Term falls in March, the MRC from April Y1 bill until March Y2 bill will not change but will increase the following April by 4.5%

If your contract began on or after January 20th 2023 your monthly charge increases under this contract by Consumer Price index (CPI) Rate + 3%, effective from **every** April thereafter

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%.

+ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10%

Y2 CPI = 8% therefore increase = 11%

	Three Broadband One	Three Broadband three	Three Broadband Four	Three Broadband Five	3 Unlimited Broadband
Minimum Term (months)	12/18 mth	12/18 mth	12/18 mth	12/18 mth	18/24 mth
Monthly charges	€15.99*	€42.99*	€54.99*	€69.99*	€29.99*
*From first bill of Minimum Term until March Y1 bill+	€15.99	€42.99	€54.99	€69.99	€29.99
*From April Y1 bill until March Y2 bill	€17.59	€47.29	€60.49	€76.99	€32.99
*From April Y2 bill until March Y3 bill	€19.52	€52.49	€67.14	€85.46	€36.62

Points to note.

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month and no refund or credit is applied for any unused portion of the monthly allowance.

Prepay Broadband

If you have enabled 'out of bundle usage' on your account and you exceed these limits, your usage will be charged at 6.15c per MB out of your available top-up credit.

Changing price plans

If you join Three on a Bill Pay price plan, you're making a Minimum Term commitment. If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by Three).

For more details Call Three Customer Services on 1913 for free from any ROI network.

Footnotes

- It is a condition of you signing up to these plans that you agree to make payments to Three by direct debit. An additional charge applies for payments which are not made by direct debit.

- Three reserves the right to amend its fair use policy for use of Three services while roaming in accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation")

- If you are a new customer your first bill will comprise a charge for a partial first month taking you from your joining date to the end of the first month plus the charge for the first full month. You will also have your allowance of inclusive minutes and/or messages adjusted to cover one full and one partial month. From the second bill onwards you will be billed as normal with one monthly charge per bill.

All You Can Eat Data Service

For full terms of the All You Can Eat Data service please see <http://www.three.ie/termsconditions/services/all-you-can-eat-data-terms-conditions/>

Add-Ons

1. Unless specified otherwise as condition of availing of an Add-on Plan or availing of a bundled or other promotional offer (e.g. see Tablet bundle offer terms and conditions on page 12), Add-ons have no minimum term and can be cancelled and renewed at any time. Bill Pay Add-ons must be used within the period from the date of purchase until the end of the then current billing cycle. Bill Pay Add-ons automatically renew each subsequent monthly billing cycle unless you cancel the Add on. Promotional Add-ons may have a different expiry period.

2. Customers cannot purchase two or more of the same Add-ons in the same month. However there is no limit on the number of unique Add-ons which may be purchased in a particular month.

3. Should you wish to cease an Add-on the cessation will be effective from the commencement of your next billing cycle.

Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

In accordance with Regulation (EU) 2015/2120 ("The Roaming Regulation"), an EU fair use policy is applied in respect of the All you Can Eat Data service and the applicable EU roaming data allowance is calculated in accordance with the EU fair use policy at <http://www.three.ie/termsconditions/services/new/bill-pay-price-plan-terms-conditions/> for Bill Pay customers and for Prepay customers at <http://www.three.ie/termsconditions/services/new/prepay-price-plan-terms-conditions/>.

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.

2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.

3. Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.

4. Reconnection charge: If we have to suspend or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

5. Cancellation fee: Bill Pay customers only – there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.

Billing and Rounding of Charges

Three calculates (i) the VAT exclusive usage and monthly recurring charges and (ii) the VAT payable thereon to three decimal places. In accordance with standard mathematical rounding, Three rounds up or rounds down these charges to the nearest cent (€0.01) for the purpose of issuing the final billed amount.

Examples:

A charge of €24.756 would become €24.76 when rounded to the nearest cent.

A charge of €26.444 would become €26.44 when rounded to the nearest cent.

If you exceed these limits, we may ask you to

moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

Three Customer Services
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Three.ie

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