

Bill Pay Price Guide – Introduction

Introduction

Welcome to the Three Bill Pay Price Guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

Price Plans

This Three Bill Pay Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- Three Essentials 5G
- Three Freedom 5G
- 3 Bill pay 300 SIMO
- Three SIM Flex 5G 30 Day
- Three SIM Freedom 5G
- Three SIM Essentials 5G

Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

Three Essentials 5G *

Chat, share and stream with the essentials.



€44.99* a month 24-month minimum term

*Increases under this contract **Effective from every April** See CPI page for detail

Data (ROI)	All You Can Eat
EU data**	30GB
Three to Three calls ***	Unlimited
Minutes/Texts^ for use in ROI &	EU** 200

5G enabled^v





VAT	All prices include VAT
Symbols are explained on Page 14 8	ß 15
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance
Annual Price Increase (CPI)	CPI page click here
Connection Fee	*****All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 9c
Terms & conditions (Pricing)	T&Cs click here
Roaming countries & bands	Roaming countries click here
International countries & bands	International countries click here

Domestic Out of allowa	nce charges
	Bill Pay
Voice Calls	38c****
Voicemail ROI	15c
Text message	18c
MMS	25c

Three **Bill Pay**

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers, and include All You Can Eat Data.

Three SIM Flex 5G 30Day

Our flexible SIM only plan with a 30-day rolling contract.



€34.99

30-day minimum term

Data (ROI)	You Can Eat
EU data**	37GB
Three to Three calls ***	Unlimited
Minutes/Texts^ for use in ROI / EU***	* Unlimited
International Minutes & texts †	N/A
50	5G enabled ^v

Three SIM Freedom 5G

Our flexible SIM only plan with a 12-month minimum contract.



€34.99*

a month 12-month minimum term

*Increases under this contract Effective from every April See CPI page for detail

Data (ROI)	All You Can Eat
EU data**	37GB
Three to Three calls ***	Unlimited
Minutes/Texts^ for use in ROI	/ EU**** Unlimited
International Minutes & tex	ts† 100



5G enabled^v

Three SIM Essentials 5G

Our flexible SIM only plan with a 12-month minimum contract.



€30

a month 12-month minimum term

*Increases under this contract Effective from every April See CPI page for detail

Data (ROI)	II You Can Eat
EU data**	32GB
Three to Three calls ***	Unlimited
Minutes/Texts^ for use in ROI & E	<u>200</u>
International Minutes & texts †	N/A



5G enabled^v

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Domestic Out of allow	wance charges
	Bill Pay
Voice Calls	38c****
Voicemail ROI	15c
Text message	18c
MMS	25c

Roaming rates

Roaming Call = Call made while roaming in a foreign country.

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here.

Roaming add-ons are available, that may offer better value.

egion	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB
UK	38c	38c	€2.80	€0.00	15c	18c	35c	0.19c
EU	38c	38c	€2.80	€0.00	15c	18c	35c	0.19c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.19
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.9



Additional information in links below

Roaming Add Ons

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

Roaming rates contd. Roaming Call = Call made while roaming in a foreign country.

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
Roam1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam2	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam7	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Roam8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

Standard International rates

International call = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

Photo

Video

gion	Voice (per min)	SMS
IK	23c	7.38c
:U	23c	7.38c
Australia	30c	25c
Brazil	30c	25c
anada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
ndia	30c	25c
srael	59c	25c
Japan	30c	25c
Mexico	59c	25c
Morocco	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c

egion	Voice (per min)	SMS
Band 1	30c	25c
Band 2	59c	25c
Band 3	€1.00	25c
Band 4	€3.99	25c
Band 5	€3.99	25c
Band 6	€3.99	25c
Satellite	€7.38	25c

50c 50c

Additional information in links below
International Add Ons
International Countries & Bands
Terms & Conditions (Pricing)

Bill Pay Roaming Add-ons

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

Roaming	
Roaming Day Pass 1 1GB of data per day + free local and calls to home Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: USA, Canada, Australia, New Zealand, Turkey, Israel, South Africa	€3.99 Per day recurring
Roaming Day Pass 2 1 GB of data per day + free local and calls to home Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: China, Hong Kong, Japan, Singapore, UAE, Brazil, Mexico, Vietnam, Philippines, India	€3.99 Per day recurring
Bill pay Roaming Day Pass 1 GB of data per day Recurring only when roaming in applicable country. Out of bundle rate €0.06 per MB. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Armenia, Australia, Azerbaijan, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Dominican Republic, Ecuador, Egypt, Faroe islands, Georgia, Ghana, Guatemala, Honduras, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Kosovo, Macau, Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Peru, Philippines, Puerto Rico, Qatar, Russian Federation, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Switzerland, Taiwan, Tanzania, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Uzbekistan, Vietnam, Virgin Islands (US), Zambia.	€3.99 Per day recurring
Roam USA/Canada Add-on with 1GB of data and 300 minutes while roaming in USA or Canada Roaming calls include calls made USA/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in USA/Canada. It does not include calls between USA and Canada. Recurring or once-off.	€20
1GB ROW Add-on with 1GB Data to use for roaming in selected countries ¥. Recurring or once off.	€20
Roam ROW Add-on with 300 minutes and 1GB data to use for roaming in the selected countries ¥ Roaming calls include calls from these countries to Ireland, calls within the country you are visiting, and calls received in that country. It does not include calls between these countries.	€30
3GB EU Data 3GB of data to use in EU** countries. Recurring or once-off.	€10
1GB USA/Canada 1GB of data to use in US or Canada. Recurring or once-off.	€10

Bill Pay Add-ons cont.

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

ROI/EU Calls & Texts	Monthly Cost
100 minutes 100 minutes to call landlines and mobiles in ROI & while roaming in EU **. Recurring or once-off.	€5
Unlimited Minutes Unlimited**** minutes to call landlines and mobiles in ROI & while roaming in EU.	€8
Unlimited Texts Unlimited**** texts to any Republic of Ireland network. These texts can also be used for EU roaming.	€5

International	Monthly Cost
30 International Mins 30 international minutes from Republic of Ireland to EU, UK and 25^{∞} other countries. Recurring or once-off.	€5
200 International Mins 200 international minutes from Republic of Ireland to EU, UK and 25 ∝ other countries. Recurring or once-off.	€10
100 international Mins to EU 100 international minutes to EU countries**. Recurring or once-off.	€5
100 Mins to USA & Canada 100 minutes from Republic of Ireland to USA or Canada. Recurring or once-off.	€5

Insurance	Monthly Cost
Insurance 2 (inc. Gov levy)	€4
Insurance 3 (inc. Gov levy)	€7
Insurance 1 (inc. Gov levy)	€13

Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

lumber prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	38c (out of allowance)
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

Terms & Conditions (Pricing)

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 3.26 per call per connection (up to 1 min)
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)
Value Added SMS shortcodes	3
Range	Cost €

Rango	0031 6
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection

Price
€7.62 per copy
€2.54 per email
€4.57 per month
Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
€15.25
Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.

Roaming Band to Country List

EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania Saint Pierre and Miquelon, Slovakia, Slovenia Spain St Barth Saint Maarten, St Martin, Sweden

UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine

Roam 2

Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Dutch Antilles, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia

Roam 3

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia and Samoa, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Uruquay, Venezuela

Roam 4

Afghanistan, Algeria, Papua New Guinea

Roam 5

Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan

Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

Roam 7

Abkhazia, Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea, Guinea, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Swaziland, Tanzania, Uganda, Yemen, Zimbabwe

Roam 8

Antarctica, Ascension Island, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan

Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

International Band to Country List

UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City

Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

Band 1

Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine

Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe

Band 3

Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands

Band 4

Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen

Band 5

Angola, Ascension Island, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea, Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

Band 6

American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

Monthly Charge increase

Terms & Conditions (Pricing)

Subject to annual price increase of CPI +3% in April each year

€60*

The CPI rate will be based on Central Statistics Office (CSO) published annual CPI rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%.

+ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 7% therefore increase = 10% Y2 CPI = 8% therefore increase = 11%

IIIIee	: ESS	entials 50
€44.	99*	a month 24-month minimum term
€44.99		irst bill of m term until March Y1 bill +

*From April Y1 bill until March Y2 bill

*From April Y2 bill until March Y3 bill

€49.49

€54.93

Three Freedom 5G*

a month24 month

minimum term

€60.00	*From first bill of Minimum term until March Y1 bill +
€66.00	*From April Y1 bill until March Y2 bill
€73.26	*From April Y2 bill until March Y3 bill

Three SIM Freedom 5G

£34.99	*From first bill of Minimum term until March Y1 bill +
€38.49	*From April Y1 bill until March Y2 bill
€42.72	*From April Y2 bill until March Y3 bill

a month 12-month

minimum term

Three SIM Essentials 5G

200	minimum term
€30.00	*From first bill of Minimum term until March Y1 bill +
€33.00	*From April Y1 bill until March Y2 bill
€36.63	*From April Y2 bill until March Y3 bill

a month 12-month

Terms & Conditions

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at: www.three.ie/legal

General

All prices include VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 3,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units").
- CPI applies to MRC
- EU countries found here
- Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only.
- ROI/EU Unlimited Minutes & Texts units are subject to fair usage policy per month (10,000 minutes, 10,000 texts).
 - These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU
- All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the UK and EU are subject to a call connection fee.

ADD-Ons

General

Add-ons are either recurring or non-recurring

Recurring add-ons are reapplied at the start of your bill cycle. Non-recurring add-ons will expire after 30 days, unless you consume all of your Add-on allowance before the 30-day expiry. Some add-ons are not available on certain plans.

Fair usage policy of 10,000 minutes, 3,000 texts applies.

Roaming Day pass allowances expire at 11:59pm Irish time

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

¥ Roaming (Roam ROW countries)

Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam

Continue to next page for more T&Cs



Terms & Conditions Cont.

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at: www.three.ie/legal

Plan Allowances

Minutes/ Texts units allowance applies to:

ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes

Where the plan includes a separate allowance for Three to Three calls, these will be used first Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU to other EU numbers and back to Republic of Ireland Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland Per minute billing applies to all roaming calls unless otherwise stated.

† International

Unlimited International Units are subject to fair usage policy of 3,000 International Units per month. International Minutes/Texts units for selected Bill Pay plans can be used for voice calls or text messages to landlines, mobiles, non-geographic numbers, premium numbers and other numbers using an international prefix (e.g. UK 0044) where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations:

UK, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam

Per minute billing applies to all international calls unless otherwise stated.

Minutes/Texts units' allowance does NOT include:

ROI/EU

Calls to voicemail

Calls to ROI premium rate numbers, directory inquiries numbers

Texts to ROI premium rate numbers, directory inquiries numbers

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

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