

Mobile Broadband Try Before You Buy Offer (the “TBYB Offer”): Terms and Conditions

Offer Dates: 1st November 2016 – 31st January 2017 (“Closing Date”)

Eligibility Criteria: This offer is available to new Three Bill Pay Mobile Broadband customers signing up to one of the following plans only – Three Broadband 1, Three Broadband 2, Three Broadband 3, Three Broadband 4, Three Broadband 5 (“Eligible Plans”) on an 18 month minimum term in a participating store during the Offer Dates.

1. Three Ireland’s MBB TBYB Offer is available to new Three Bill Pay Mobile Broadband customers signing up to one of the following plans only – Three Broadband 1, Three Broadband 2, Three Broadband 3, Three Broadband 4, Three Broadband 5 on an 18 month minimum term in a participating store during the Offer Dates
2. You will be eligible to avail of the TBYB Offer subject to these terms and within 30 days of connection (“Trial Period”).
3. You must clearly communicate to Three Ireland their intention to invoke the exit clause within the 30 day window of TBYB Offer by returning to the store form which they connected to an Eligible Plan.
4. Failure to advise Three Ireland of the intent to avail of the Trial within the Trial Period will void the TBYB Offer and full contractual terms and conditions will then apply to you.
5. You must return through that same purchasing channel, any device (and/or tablet) (including all in box contents) within the first 30 days from the date of purchase. Cancellation of any contract will not take place until any device associated with the contract is returned to us in an “as new” condition. The device must be fully functional and the casing of the device must have no damage such as cracks, chips or visible signs of wear and tear. Where the device is damaged or you fail to return all items, your eligibility to avail of the TBYB Offer will lapse.

The TBYB Offer will solely permit a customer, within a period of the first 30 days of purchase, to be released from an 18 month Bill Pay mobile broadband contract without incurring early termination fees per the contractual terms and conditions already set out. If you do not avail of the Trial Offer, you acknowledge that you will complete your minimum term of 18 months and that early termination fees apply where you fail to do so.

6. You must return to Three Ireland all hardware purchased or received at point of sale, to include and not limited to original purchase receipt, the handset received/purchased, all handset packaging (including the device, charger, instructions and any other components as came in the original box). The device returned must have the same serial number (IMEI) as the device that was originally purchased.

7. Assuming all the above conditions are met, the amount refunded for the device will be as per the amount displayed as per original purchase receipt.
8. On contract cancellation, the customer will remain liable for any out of plan or excess usage charges agreed to, up to but not limited to the period of the first 30 days.
9. Where a customer wishes to cancel pursuant to TBYP, Three Ireland will endeavour to process the cessation request as quickly as possible.