

The real deal.

The Bill Pay and Prepay
price guide.



Three.ie

When it comes to what you pay for Three's services, we think 3 things matter most. Giving you simple clear price plans. Treating you fairly, with no unfair penalties. And providing great value, with some of the lowest-cost voice calls and texts you can find.

**Bill Pay
FlexiFix (Best of Both)
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Bill Pay that suits you.

Have it all with Bill Pay price plans from Three. Just pick a plan that suits and you can call, text and surf the web in whatever combination you like within your plan. Depending on your plan, you get a certain amount of flexi-units to play with each month. You can use these flexi-units however you want, on calls, texts and surfing the internet on your mobile.

Flex Plans

	Mini Flex 300	Classic Flex 500
Flex (12 month contract)	€25.41	€40.66
Flex SIM Only (30 day contract)	€20.33	€35.58
Flexi-Units	300	500
Three to Three minutes	Unlimited*	Unlimited*

* Fair Usage Policy of 3,000 minutes per month applies.



Flex plans out of bundle rates	Mini Flex 300	Classic Flex 500
Voice (per min)	34.56c	34.56c
Text (per message)	17.28c	17.28c
MMS (per message)	24.60c	24.60c
Internet (per 500KB)	34.56c	34.56c
Voicemail (per min)	Free	Free
Video calls (Three mobiles)	34.56c	34.56c
Video calls (Other Irish mobiles)	50.82c	50.82c

Fair Usage Policy of 3,000 minutes per month applies. Call set up charge of 5.08c applies to all domestic voice out of bundle calls to Irish landlines and mobiles.

Flex-Max Plans

	Mini Flex Max 100	Classic Flex Max 350	Unlimited Flex Max
Flex-Max (18/24 month contract)	€25.41	€40.66	€55.00
Flex-Max SIM Only (30 day contract)	n/a	€25.41	€39.75
Flexi-Units	100	350	Unlimited**
Three to Three minutes	Unlimited*	Unlimited*	Unlimited*
Data Allowance	All you can eat	All you can eat	All you can eat

* Fair Usage Policy of 3,000 minutes per month applies.

** Unlimited Flex Max: Fair Usage Policy of 10,000 Flexi-Units per month applies.



Flex-Max plans out of bundle rates	Mini Flex Max 100	Classic Flex Max 350	Unlimited Flex Max
Voice (per min)	34.56c	34.56c	34.56c
Text (per message)	17.28c	17.28c	17.28c
MMS (per message)	24.60c	24.60c	24.60c
Voicemail (per min)	15.25c	15.25c	15.25c
Video calls (Three mobiles)	34.56c	34.56c	34.56c
Video calls (Other Irish mobiles)	50.82c	50.82c	50.82c

Voicemail is always charged out of bundle. Call set up charge of 5.08c applies to all domestic voice out of bundle calls to Irish landlines and mobiles.

Flex & Flex Max Add-Ons.

International & Roaming Add-ons.

Three Like Home 2GB See International & Roaming section for details.	€2.99 per month
Three Like Home. See International & Roaming section for details.	€2.99 per month
Calls & Texts UK. 300 Flexi Units to make calls and send texts to the UK.	€2.99 per month
Call Europe. Only 26.43c per minute to call landlines and mobiles in Europe. ‡	€3.04 per month
Call North America. Only 20.33c per minute to call landlines and mobiles in the USA and Canada. ^	€3.04 per month
Call Down Under. Only 38.62c per minute to call landlines and mobiles in Australasia. □	€3.04 per month

Internet Add-ons.

Mobile Internet 500MB. 500MB of Data	€6.99 per month
Mobile Surfing 1GB. 1GB of data.	€10.15 per month
Mobile Broadband 10GB. 10GB of data.	€20.32 per month
Internet Mini ¹ 500MB of data.	€5.07 per month

Talk Add-ons.

Landlines Unlimited. Unlimited calls to all ROI landlines.*	€6.99 per month
Free-time Calls. 150 evening and weekend minutes to other ROI mobiles or landlines. †	€6.99 per month
Voicemail Unlimited. Unlimited access to your voicemail in the ROI. ±	€1.99 per month
Unlimited Landline Calls ¹ Unlimited calls to all ROI landlines.*	€5.07 per month
Down Time Calls ¹ 150 evening and weekend minutes to other ROI mobiles or landlines. †	€5.07 per month

Text Add-ons.

Text Anytime. Unlimited texts to any ROI network.**	€6.99 per month
Text All ¹ 150 texts per month to any ROI mobile network.	€5.07 per month

¹ These add-ons can no longer be purchased.

* FUP 3,000 minutes per month applies.

** Subject to Fair Usage Policy of 3,000 texts per month. If purchased before 4th June 2013, 150 texts apply.

‡ Call Europe - Calls to following countries: Austria, Belgium, Bulgaria, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Netherlands, Poland, Portugal, Romania, Slovakia, Spain, Sweden.

† Down Time calls - 150 minutes can be used at the specified times (6pm - 8am Mon to Thu + 6pm Fri to 8am Mon). Please note that if you have selected the Down Time Calls add-on and you make a call to another Three number at the specified times, any such calls will be deducted from your Down Time Calls allowance, provided you have minutes remaining in your Down Time allowance. Where you have used your Down Time allowance and you make a call to another Three number, such calls will be taken from your Three to Three calls allowance.

± Voicemail Unlimited - Only applicable in ROI.

^ Call North America - Calls to following countries: USA, Canada.

□ Call Down Under - Calls to following countries: Australia, China, India, Malaysia, New Zealand, Pakistan, Philippines, Thailand.

All prices include VAT. Add-on bundles have a monthly expiry period. Terms and conditions apply - see Footnotes - page 11

FlexiFix. (Best of Both)

Best of Both has changed it's name. Its now called FlexiFix.

But that's all that's changed! FlexiFix still offers you the same great deal with unlimited free texts to any network and the ability to cap your monthly bill and top up just like Prepay if you want more.



Get the perks of Bill Pay and the peace of mind of Prepay – with FlexiFix only with Three.

You like prepay because you don't want to be tied into a long contract and you don't want scary bills but you'd love the latest mobiles for less and the better rates you'd get from Bill Pay. With Three's FlexiFix you can get the best bits of Bill Pay with no scary bills and a minimum term 30 days contract.

FlexiFix Plans

	FlexiFix 60	FlexiFix 200	FlexiFix 45
FlexiFix	€15.25	€25.41	€45.74
FlexiFix SIM Only (30 day contract)	€15.25	€20.33	€40.66
Flexi-Units	60	200	400
Three to Three minutes	Unlimited*	Unlimited*	Unlimited*
Any ROI network texts	Unlimited**	Unlimited**	Unlimited**

* Fair Usage Policy of 3,000 minutes per month applies.

** Fair Usage Policy of 3,000 texts per month applies.

Minimum contract term on FlexiFix SIM Only Plans is 30 days. The Minimum contract term on FlexiFix 200 and FlexiFix 45 is 12 months if you have bought a handset with your Plan. Service limitations apply. Direct debit is required. Flexi-units apply to voice calls within ROI to ROI mobiles and landlines excluding premium numbers. They can also be used on video calls within ROI to other Three Ireland mobiles. Your flexi-units can be used on any mix of talk and internet on your mobile. 1 flexi-unit is 1 call minute or 1 MB of internet. If you are on FlexiFix 45 50% of your flexi-units may be used to make voice calls to the UK from ROI. Any unused flexi-units at the end of the month will not be carried over to the next month. Once your flexi-units are used up or if you want to use call types or services not in the bundle, all additional usage must be paid for out of your top-up credit at the above rates. Terms and conditions apply.

Check out what you get:

- The latest mobiles for less.
- A big bundle of talk and text to any network, anywhere in Ireland.
- If you need more, top up, just like prepay – you're in control.

Your flexi-units can be used on any mix of talk and internet on your mobile. You can choose from a price of €15.25, €25.41 or €45.74, depending on which usage level suits you best. If you need more calls or data once your flexi-units are gone, or if the service you want is not included in your flexi-units, you can top up. You can use top-up for voice calls (including international ones), text messaging, football highlights, music videos, games and much more.

FlexiFix Add-ons.

Talk Add-ons.

Landlines Unlimited. Unlimited calls to all ROI landlines.*	€6.99 per month
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Free-time Calls. 150 evening and weekend minutes to other ROI mobiles or landlines. ‡	€6.99 per month
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Voicemail Unlimited. Unlimited access to your voicemail in the ROI. °	€1.99 per month
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International & Roaming Add-ons.

Three Like Home. See International & Roaming section for details.	€2.99 per month
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Calls & Texts UK. 300 Flexi Units to make calls and send texts to the UK.	€2.99 per month
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Internet Add-ons.

Mobile Internet 500MB. 500MB of Data	€6.99 per month
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Internet Max. 2GB of data. (only available for FlexiFix 45 18 month contract).	Free FlexiFix 45 only. Not available to buy.
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Mobile Surfing 1GB. 1GB of data.	€10.15 per month
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Mobile Broadband 10GB. 10GB of data.	€20.32 per month
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* FUP 3,000 minutes per month applies to evening and weekend calls (6pm - 8am Mon to Thu + 6 pm Fri to 8 am Mon).

† Add-Ons and certain other services not included in monthly bundle. Customers signing up to FlexiFix 45 are entitled to receive one free monthly Add-on from mid-September 2010 for the duration of their minimum term. Free add-ons are available on minimum contract terms of 12, 18 and 24 months. Based on payment by direct debit. Alternative payment methods incur additional €4.57 per month charge.

‡ Applies to evening and weekend calls (6pm - 8am Mon to Thu + 6pm Fri to 8am Mon).

° Voicemail Unlimited - Only applicable to FlexiFix 60/200. VM is free on Flexifix 45.

All rates inclusive of VAT.

Charges if using top-up on a FlexiFix plan.

Per minute/message	FlexiFix 60	FlexiFix 200	FlexiFix 45
Voice & Fax Calls	30.49c	30.49c	30.49c
Voicemail	15.25c	15.25c	Free
Video Calls	30.49c	30.49c	30.49c
Text message	10c*	10c*	10c*
MMS	24.60c	24.60c	24.60c

* This rate only applies if you send more than 3,000 text messages within a billing period.

All prices include VAT. For terms and conditions, see page 12. Data is charged at 30.49c per MB (megabyte). Rates are shown per minute and billed per second.

Prepay Plans.

Charges for calls, fax and messages

	Three Ireland mobiles	Ireland mobiles	Ireland landlines
Voice & Fax Calls	38c	38c	38c
Voicemail	15c	-	-
Video Calls	35.58c	35.58c	-
Text message	15c	15c	-
MMS	24.60c	24.60c	-
Internet	€1.01 per MB		

All prices include VAT. For terms and conditions, see page 12. Dialling 171 from your mobile from Republic of Ireland. *All chargeable calls to Irish landlines and mobiles are subject to a call set up fee of 9.15c. Rates shown are billed per minute. Voicemail calls are billed per minute.

Prepay Internet Add-on.

Get something extra with this great value add-on which gives you 500MB of data for use in Ireland.

Internet Add-ons.

Mobile Surfing 500MB.	€4.99
500MB internet surfing for Prepay mobile.	per month

Mobile Broadband Plans.

Prepay Broadband Plans

	Broadband Time	Price	Fair Use Limit
Broadband Daily	1 day	€3	500MB
Broadband Weekly	7 days	€10	2GB
Broadband Monthly 1GB	30 day	€15	1GB
Broadband Monthly 7.5GB	30 day	€25	7.5GB
Broadband Monthly 20GB	30 day	€35	20GB
Out of Bundle Rate	2.03c per MB		

All prices include VAT. For terms and conditions see page 12. Prepay Broadband can be used where Three has HSDPA coverage.

Bill Pay Broadband Plans

	Three Broadband One	Three Broadband Two	Three Broadband Three	Three Broadband Four	Three Broadband Five
Monthly charges	€12.99	€26.99	€39.99	€54.99	€69.99
Inclusive Data	3GB	20GB	60GB	100GB	250GB
Out of bundle charge (per MB)	5.08c	5.08c	5.08c	5.08c	5.08c
Text (per message)	10.16c	10.16c	10.16c	10.16c	10.16c
Minimum Term (months)	12/18	12/18	12/18	12/18	12/18

Note: The per MB price in bundle is as follows: Three Broadband One .42285c, Three Broadband Two .13179c, Three Broadband Three .06509c, Three Broadband Four .05370c, Three Broadband Five .02734c.

Mobile Broadband Add-ons

Internet Add-ons.

4G Extra	€7.50
5GB Extra with 4G	per month

Note: The 4G Extra Add-on is only compatible with the above listed Broadband Plans. This does not apply to legacy plans. For Add-on terms see page 11 of this Price Guide.

Standard International & Roaming rates

Bill Pay customers need to call Three Customer Services to enable international roaming. Visit three.ie to see where we currently have roaming services.

Calls & texts to UK add-on for €2.99

With the UK calls & Texts add-on you get: 300 flexi-units that can be used for making calls or sending texts to the UK. FU ratio: 1FU = 1 minute = 2 texts.

Only available to FlexiFix 60, FlexiFix 200, Mini Flex 300, Classic Flex 500, Mini Flex - Max 100, Classic Flex - Max 350.

International and roaming voice calls							
Call type	Priceplan	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Calls from Ireland to this band	Bill Pay	30.49c* / 44.72c**	44.72c	35.58c	€2.04	€2.87	58.95c
	FlexiFix	30.49c* / 44.72c**	30.49c	30.49c	€1.78	€2.49	50.82c
	Prepay	35.58c	35.58c	35.58c	€1.78	€2.49	50.82c
Calls received in this band	Bill Pay	1.33c	1.33c	€1.01	€1.78	€2.02	€1.78
	FlexiFix	1.33c	1.33c	€1.01	€1.78	€2.02	€1.78
	Prepay	1.33c	1.33c	€1.01	€1.78	€2.02	€1.78
Calls made to countries in the same band or back to Ireland	Bill Pay	6.15c	6.15c	€1.78	€1.78	€2.80	€1.78
	FlexiFix	6.15c	6.15c	€1.78	€1.78	€2.80	€1.78
	Prepay	35c	35c	€1.78	€1.78	€2.80	€1.78
Calls made from this band to EU countries	Bill Pay	6.15c	6.15c	€2.80	€2.80	€2.80	€2.80
	FlexiFix	6.15c	6.15c	€2.80	€2.80	€2.80	€2.80
	Prepay	35c	35c	€2.80	€2.80	€2.80	€2.80
Calls made to countries in other bands	Bill Pay	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
	FlexiFix	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80
	Prepay	€1.51	€1.51	€2.80	€2.80	€2.80	€2.80

* applies to FlexiFix 45.

** applies to Unlimited Flex Max, FlexiFix 60, FlexiFix 200, 300 Mini Flex, Classic Flex 500, Flex Mini - Max 100 Classic Flex - Max 350. All rates are shown per minute and inclusive of VAT. Calls made within EU and from EU back to Ireland are subject to a minimum call charge of 30 seconds, per second billing applies afterwards. **Prepay, Bill Pay:** Per minute billing applies to all international calls and roaming calls made and received outside of EU. **FlexiFix:** Per minute billing applies to all calls made from countries outside of EU. Calls from Ireland to abroad and calls received while roaming are charged per second.

Texts (per message)

Message format	Sent from Ireland to abroad	Sent within EU	Sent from or to countries outside of EU
Text	25.41c	15c (Prepay) 2.46c (Billpay / FlexiFix)	35.58c
Photo	24.60c	24.60c	24.60c
Video	24.60c	24.60c	24.60c

Data Roaming

Please see three.ie for the current list of our roaming partner networks in each country.

Data Roaming

Data Roaming within EU

24.60c per MB (Prepay)
6.15c per MB (Billpay / FlexiFix)

Data Roaming Band 2

€5.08 per MB

Data Roaming in other countries

€7.12 per MB

Rates are listed per MB but are charged per KB.

EU countries:

Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City, United Kingdom

Band 2 countries:

Australia, Israel, Japan, Puerto Rico, South Africa, Taiwan, Thailand, Turkey, USA

Three Like Home add-ons (optional)

Make sure you get the best value when roaming.

Our Three Like Home add-ons for €2.99 offers you the best value for calls and texts to Ireland when you're roaming on a participating Three network abroad.

The Three Like Home add-on gives you a bundle of: 300 flexi units - which you can use to make calls and send texts to Ireland while you're away. . FU ratio 1FU = 1 minute = 2 texts = 512kB of data. Only available to FlexiFix 60, FlexiFix 200, Mini Flex 300 and Classic Flex 500

The Three Like Home 2Gb Internet add-on gives you a bundle of: 300 flexi units - which you can use to make calls and send texts to Ireland while you're away, and 2GB of data for internet browsing while roaming on a 3LH network. FU ratio 1FU = 1 minute = 2 texts. Only available to Mini Flex - Max 100 and Classic Flex - Max 350.

Three Like Home

If you are on any of the following priceplans please refer to the Three Like Home add-on section: Unlimited Flex Max, Mini Flex 300, Classic Flex 500, Mini Flex Max 100, Classic Flex Max 350, FlexiFix 60 and FlexiFix 200.

The participating networks for Bill Pay are Three Austria, Three Denmark, Three Italy, Three Hong Kong, Three Sweden and Three United Kingdom, The participating networks for Prepay are Three Austria, Three Denmark, Three Italy, Three Sweden and Three United Kingdom.

Three Like Home – Voice Calls made when abroad (per minute)

Priceplan	to Ireland	Band 1	Band 2	Band 3	Band 4	Band 5	Band 6
Prepay	35c	35c	35c	35.58c	€1.78	€2.49	50.82c
FlexiFix	6.15c	6.15c	6.15c	30.49c	€1.78	€2.49	50.82c

Voice calls received when abroad are free

Video calls (per minute)

Countries	Calls received when abroad	Video calls made when abroad		Calls made from ROI to
		To Ireland	To other countries	
Band 1	€1.52	€1.52	€1.52	€1.52
Other countries	€3.05	€3.05	€3.05	€3.05
3Like Home participating networks	Free	50.82c (Prepay) 30.49c (Billpay / FlexiFix)	€1.52 to UK €3.05 to other countries	-

All prices include VAT. For terms and conditions, see page 22.

Band 1: Channel Islands, UK, Isle of Man, Jersey, Guernsey, Northern Ireland. **Band 2:** Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Vatican City. **Band 3:** Canada, and USA. **Band 4:** Albania, Andorra, Armenia, Azerbaijan, Belarus, Bosnia & Herzegovina, Croatia, Georgia, Macedonia, Moldova, Montenegro, Russia, Serbia, Switzerland, Turkey, Ukraine. **Band 5:** Rest of the world. **Band 6:** Australia, Bahrain, Bangladesh, Bhutan, China, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Japan, Jordan, Kuwait, Kyrgyz Republic, Lebanon, Macau, Malaysia, Mongolia, New Zealand, Oman, Pakistan, Philippines, Saudi Arabia, Singapore, Sri Lanka, Taiwan, Tajikistan, Thailand, Turkmenistan, Uzbekistan, Vietnam, Yemen

Texts (per message)

Message format	Three Like Home Networks		
	Sent back to Ireland	Sent to EU	Sent to other countries
Text	15c (Prepay) 2.46c (Billpay / FlexiFix)	15c (Prepay) 2.46c (Billpay / FlexiFix)	25.41c
Photo		24.60c	
Video		24.60c	

Special calls.

Certain kinds of calls within Ireland fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers.

Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850 (per call)	30.49c
0818, 1890 (LoCall), 0700	30.49c (Bill Pay) 29.48c (Prepay)
1512 (per call)	45.74c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see page 22.

Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890 - 1 number search	Bill Pay (includes text msg delivery) 3.26 per call (incl. 1st minute), €2.14 per minute (for each subsequent minute) FlexiFix (includes text msg delivery) 86.41c per call, 76.24c per minute Prepay (includes text msg delivery) €4.26 per call (incl. 1st minute), €2.14 per minute (for each subsequent minute)
International 11860 / 11818 - up to 2 number searches	€1.32 per call + €1.22 per minute

Value Added SMS shortcodes

Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 16c
53000 - 53998	Up to 80c
57000 - 57998	80c or above
59000 - 59998	Adult services (prices will vary)

Other services.

What we charge you for a whole range of other activities – from late payment to reconnection.

Charges for other services

Charges for	Price
Additional copy of invoice	€7.62 per copy
Electronic copy of invoice	€2.54 per email
Non-direct debit charge	€4.57 per month
Failed / late payment	€7.62
Handset Unlock fee	Lump sum equivalent to the total of the monthly charges still remaining months of your minimum term (where applicable). For handset unlock code to be provided, Prepay customers must have topped up by €130(excluding any free credit).
Change of phone number	€15.25
Cancellation fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).

Points to note.

Inclusive allowances

On our price plans for pay monthly customers, you may receive a monthly inclusive allowance. If you do not use up your allowance in that month, you lose the unused portion of your allowance and it does not roll over to the next month and no refund or credit is applied for any unused portion of the monthly allowance.

Prepay Broadband

If you have enabled 'out of bundle usage' on your account and you exceed these limits, your usage will be charged at 2.03c per MB out of your available top-up credit.

Changing price plans

If you join Three on a Bill Pay price plan, you're making a Minimum Term commitment. If you wish to change to a higher available Price Plan than the one you originally joined us on, you can do this at any time (on such terms as specified by Three).

For more details

Call Three Customer Services on 1913 for free from any ROI network.

Footnotes

Bill Pay Price Plans

1. All Bill Pay price plans from Three are subject to a minimum term contract, determined at point of purchase,
2. Each flexi-unit equals 1 voice minute, or 2 text messages, or in the case of Flex Plans only 500KB of data on your mobile. Flexi-unit voice calls apply to voice calls made within the Republic of Ireland to other standard Republic of Ireland mobiles and landlines. Flexi-unit voice calls also apply to video calls made to other Three users within the Republic of Ireland. Flexi-unit texts apply to texts made within Republic of Ireland to Republic of Ireland mobile numbers only. Premium rate numbers and other 'special numbers' such as directory enquiries and non-geographic numbers (see page 13 and 14 of this Price Guide for examples) are excluded from your flexi-unit monthly allowance. Flexi-unit data on your mobile relates to usage within the Three's coverage area in the Republic of Ireland only.
3. For all bill pay customers all other usage, i.e. (i) when calling from Republic of Ireland to outside of Republic of Ireland, or (ii) making calls when outside Republic of Ireland (including calls to Republic of Ireland), or (iii), receiving calls when outside Republic of Ireland, are charged at out of flexi-unit rates.
4. Unused flexi-units within the Bill Pay price plans and Add-ons etc do not carry over from month to month. Therefore, if you only use 80 of your 90 flexi-units, the remaining 10 flexi-units will not roll over to the following month. After your monthly allowance is used up, prices for additional use are shown in our service prices table (see page 3).
5. All calls within Republic of Ireland are charged per second, unless otherwise stated.
6. Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.
7. If you are a new customer your first bill will comprise a charge for a partial first month taking you from your joining date to the end of the first month plus the charge for the first full month. You will also have your allowance of inclusive minutes and/or messages adjusted to cover one full and one partial month. From the second bill onwards you will be billed as normal with one monthly charge per bill.

Add-Ons

1. Unless specified otherwise as condition of availing of an Add-on Plan or availing of a bundled or other promotional offer (e.g. see Tablet bundle offer terms and conditions on page 12), Add-ons have no minimum term and can be cancelled and renewed at

any time. Bill Pay Add-ons must be used within the period from the date of purchase until the end of the then current billing cycle. Bill Pay Add-ons automatically renew each subsequent monthly billing cycle unless you cancel the Add on. Promotional Add-ons may have a different expiry period.

2. Mobile Broadband Add-on – For Bill Pay, for a fixed price each month you can get 10GB allowance to enable you to use your mobile as a modem so you can surf the internet on your PC as well as on your mobile. For Bill Pay Mobile Broadband Add-on users, if you go over the included allowance, your usage will be charged out of your available flexi-units and then at the applicable out of bundle rate for your plan.
3. Customers cannot purchase two or more of the same Add-ons in the same month. However there is no limit on the number of unique Add-ons which may be purchased in a particular month.
4. Should you wish to cease an Add-on the cessation will be effective from the commencement of your next billing cycle.

Fair Use Policies

Some Three services are subject to our fair use policy. To make sure no one abuses this freedom, we have set monthly limits of:

- Free Three to Three applies within the Republic of Ireland only, and where under your Price Plan, Three to Three is unlimited, it is subject to fair usage policy of 3000 minutes per month.

If you exceed these limits, we may ask you to moderate your usage. If you continue to exceed these limits, we reserve the right to suspend or terminate your service or bill you at relevant out of bundle rates in accordance with your Price Plan and the Terms for Three Services.

General

1. Each text / picture / video message can accommodate 160 characters. Some mobiles allow for more, these will be divided and sent in numerous messages (depending upon length). Each message will be deducted from your monthly allowance (if any) or charged at standard rates.
2. International messaging functions are subject to services arrangements with respective networks abroad. Calls and messages to these numbers are excluded from any inclusive allowance in all price plans.
3. Non-recurring payment: Three's preferred method of payment is by recurring Direct Debit. Recurring payments have no additional charge.
4. Reconnection charge: If we have to suspend

or disconnect you from the Three network, we reserve the right to charge you for reconnecting your mobile.

5. Cancellation fee: Bill Pay customers only – there is no cancellation fee if you wish to cancel after your Minimum Term has finished. All reference to Ireland means Republic of Ireland.

FlexiFix Price Plans.

1. The following terms and conditions ("Terms") apply to Three's FlexiFix price plan (the "Plan") and are in addition to and form part of the terms of the Three Services that are contained in the Small Print (provided with your SIM card and also available at www.three.ie) and the applicable Price Plan set out in the Price Guide (see www.three.ie/products_services/priceplans). In the event of any conflict, these Terms shall prevail. Capitalised terms in these Terms have the same meaning as used in the Glossary of Terms contained in the Small Print, unless specifically defined in these Terms.

2. The Plan is subject to the Minimum Term selected and agreed by you.

3. Subject to these additional Terms, your use of the Three Services is governed by the terms and conditions set out in the Small Print, and in particular those that apply to Bill Pay Customers.

4. It is a condition of making Three Services available to you under the Plan, that you set up and maintain a direct debit with your financial institution to pay the monthly recurring fixed charges ("Fixed Charge") (see www.three.ie/products_services/priceplans). In the event that you cancel your direct debit, or payment of the Fixed Charge by the direct debit is rejected by your financial institution, then Three may suspend your access to the three Services, even where you have top-up credit on your account at that time in excess of the unpaid Fixed Charges.

5. Where your direct debit is cancelled by you or if the direct debit is repeatedly declined by your financial institution, we may terminate your access to Three Service. You will then be responsible for payment to us of a Cancellation Fee, and any top-up credit contained on your account will be forfeited and may not be used to set off any liability to us for the Cancellation Fee.

6. Full details of the Three Services that may be accessed and paid for using the Fixed Charge and those other Three Services that may be accessed using your pre-paid credit, and the applicable rates for these Three Services depending on which method is used to pay, are set out in Price Plan (see www.three.ie/products_services/priceplans).

7. Not all Three Services may be accessed and paid for by means of the Fixed Charges payable under the Plan. Those services that may be accessed and paid for by means of the Fixed Charges include, without limitation, voice, text and in coverage areas only, internet browsing in the Republic of Ireland. You may only use your mobile phone for data on this Plan in coverage areas.

8. Other Three Services may only be accessed where these are paid for using the top-up credit purchased by you. These Three Services include, without limitation, access to premium rate services, downloaded content, international roaming, International calls, texts and messages. If you do not have any or sufficient top-up credit, you will not be able to access all of the Three Services and you will be limited to those Three Services that may be paid for out of the Fixed Charges of the Plan.

9. Where your use of those Three Services that may be paid for by means of the Fixed Charge exceeds the amount of the Fixed Charges paid by you in any billing cycle, then all further uses of the Three Services in that billing cycle are payable out of your pre-paid credit at the rates applicable to such payment method (see www.three.ie/products_services/priceplans).

10. Three FlexiFix free text messages are subject to a Fair usage policy. Three have developed a threshold by reference to average high text users and estimated usage. The threshold is regularly reviewed against average high users and is currently set at 3000 text messages every 30 day period. You will be contacted by Three if your usage exceeds our Fair usage policy. Three reserves the right to charge customers who persist in using the service where such usage has been deemed excessive or to suspend, at its absolute discretion, modify or restrict your use of the service or to withdraw your access to the Offer

Billing and Rounding of Charges

Three calculates (i) the VAT exclusive usage and monthly recurring charges and (ii) the VAT payable thereon to three decimal places. In accordance with standard mathematical rounding, Three rounds up or rounds down these charges to the nearest cent (€0.01) for the purpose of issuing the final billed amount.

Examples:

A charge of €24.756 would become €24.76 when rounded to the nearest cent.

A charge of €26.444 would become €26.44 when rounded to the nearest cent.



Three.ie

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Three.ie

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The provision of any products and services by Three Ireland (Hutchison) Limited is subject to Three's customer terms (available at Three.ie). The customer terms will take precedence if there is any discrepancy with this publication.