

### **Business Price Guide – Introduction**

### Introduction

Welcome to the Three Business Price Guide. In here, you'll find all you need to know about your Three Business plan. Explore data, calls, texts, and more. You can get your price plan name by freetexting 'EVERYTHING' to 50272 anytime.

### **Price Plans**

This Three Business Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3Business Standard
- 3Business Basic
- 3Business Advanced
- 3Business Premium
- 3Business Multi Standard

- 3Business Multi Advanced
- 3Business Multi Premium
- 3Business SIMO Standard
- 3Business SIMO 30 Day

## Three **Business**

Our Business Plans are as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

#### 1-4 Employee Plans **Features 3Business Basic 3Business Standard 3Business Premium** €39.99\* per month €69.99\* per month Monthly Recurring Cost 24-month minimum term 24-month minimum term 24-month minimum term 24-month minimum term \*Increases under this contract \*Increases under this contract \*Increases under this contract \*Increases under this contract CPI+ effective from every April effective from every April effective from every April effective from every April See CPI page for detail AYCE **AYCE** Data (ROI) **AYCE AYCE 56GB** Unlimited **46GB 70GB** EU data\*\* Unlimited\*\*\*\* Unlimited\*\*\*\* Unlimited\*\*\*\* Three to Three calls/texts \*\*\* Unlimited\*\*\*\* Minutes/Texts^ for use in ROI & EU\*\* Unlimited\*\*\*\* Unlimited\*\*\*\* Unlimited\*\*\*\* 200 Roaming USA/CAN **Business Roaming Day Pass Business Roaming Day Pass** Unlimited\*\*\*\* Roaming ROW **Business Roaming Day Pass Business Roaming Day Pass Business Roaming Day Pass** International Minutes/Texts † 150 500 Unlimited\*\*\*\* enabled<sup>v</sup> enabled<sup>v</sup> enabled<sup>v</sup> enabled<sup>v</sup>

VAT	All prices exclude VAT				
Symbols are explained on Page 15 & 16					
Billing	Rates shown are billed per minute. Rates applicable for plan out of allowance				
Annual Price Increase (CPI)	CPI page click here				
Connection Fee	*****All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU and UK are subject to a call connection fee of 7.32c				
Terms & conditions (Pricing)	T&Cs click here				
Roaming countries & bands	Roaming countries click here				
International countries & bands	International countries click here				

Out of allowance charges				
Business charges				
Voice Calls	30.89c****			
Voicemail ROI	0c			
Text message	14.63c			
MMS	20.33c			

## Three **Business**

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#### 4+ Employee Plans 3Business 3Business **Features Multi Standard Multi Advanced** Monthly Recurring Cost 24-month minimum term 24-month minimum term 24-month minimum term \*Increases under this contract effective \*Increases under this contract effective \*Increases under this contract effective from CPI+ from every April from every April every April See CPI page for detail See CPI page for detail See CPI page for detail **AYCE AYCE** Data (ROI) AYCE **45GB** Unlimited **52GB** EU data\*\* Unlimited\*\*\*\* Minutes/Texts^ for use in ROI & EU\*\* Unlimited\*\*\*\* Unlimited\*\*\*\* Roaming USA/CAN Unlimited\*\*\*\* **Business Roaming Day Pass Business Roaming Day Pass** Roaming ROW **Business Roaming Day Pass Business Roaming Day Pass Business Roaming Day Pass** International Minutes/Texts Row † Unlimited\*\*\*\* International Minutes/Texts UK only Unlimited\*\*\*\* enabled<sup>v</sup> enabled<sup>v</sup> enabled<sup>v</sup>

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Roaming countries & bands	Roaming countries click here
International countries & bands	International countries click here

Out of allowance charges				
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Roaming countries & bands	Roaming countries click here				
International countries & bands	International countries click here				

Out of allowance charges				
Business charges				
Voice Calls	30.89c****			
Voicemail ROI	0c			
Text message	14.63c			
MMS	20.33c			

### **Business Add-ons**

More minutes, more texts and more data. Tailor your plan now with our add-ons. For add-on terms and conditions click here

### **Roaming & International**

#### **Business Roaming Day Pass Data 1GB of data per**

day

Recurring only when roaming in applicable country. Out of bundle rate €0.05 ex vat per MB. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam

€3 ex vat per day recurring

#### **Business Roaming Day Pass Voice**

Unlimited local calls within qualifying country, back to Ireland and calls received

Recurring only when roaming in applicable country. Allowances expire at 11:59PM Irish Time. Countries included: Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam

€2 ex vat per day recurring

#### **Monthly Data Rest of World**

Suite of Data add-ons for use in all countries outside EU Range from 1GB to 10GB. Recurring or once off. Speak to an agent in store to advise of what options are available depending on where you roam

Ranging from €20 to €100 ex vat per month

#### **Monthly Voice Rest of World**

100 mins of voice minutes to use worldwide. Recurring or once off.

€50 ex vat per month

#### **International WW 150 Mins**

150 voice minutes from Ireland to any country worldwide. Recurring or once off. Excludes Premium/Special/NGN numbers

€3.50 ex vat per month

#### International Call Plus Incl UK

Unlimited calls to 79 countries (UK, Australia & NZ, All of Europe & North America)

€10 ex vat per month

# **Business Roaming rates**

**Roaming Call** = Call made while roaming in a foreign country.

Roaming within the UK & EU included in our plans. Out of allowance rates are detailed here. Roaming add-ons are available, that may offer better value.

Roaming Rates									
Region	Calling Ireland (per min)	Connection Fee	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	SMS to Ireland & EU	SMS to Rest of World	Data (per MB)
UK	31c	7.32c	31c	€2.28	€0.00	€0.00	14.63c	28c	0.15c
EU	31c	7.32c	31c	€2.28	€0.00	€0.00	14.63c	28c	0.15c
Australia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Brazil	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Canada	31c		31c	€2.28	€0.00	12c	28c	28c	5c
China	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Egypt	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Hong Kong	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
India	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Israel	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Japan	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Mexico	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Morocco	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
New Zealand	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Pakistan	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Philippines	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Russia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Saudi Arabia	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Singapore	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
South Africa	€2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Switzerland	31c		31c	€2.28	€0.00	0с	28c	28c	0.15c
Thailand	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Turkey	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
United Arab Emirate	es €2.28		€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
USA	31c		31c	€2.28	€0.00	12c	28c	28c	5c
Vietnam	€1.45		€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06



### Additional information in links below

Roaming Add Ons

Roaming Countries & Bands

Interactive section on website

Terms & Conditions (Pricing)

# **Business Roaming rates cont.**

**Roaming Call =** Call made while roaming in a foreign country.

Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	Texts to Ireland & EU	Texts to Rest of World	Data (per MB)
Roam 1	€1.45	€1.45	€2.28	€1.64	€1.45	28c	28c	€4.06
Roam 2 & 3	€2.28	€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Roam 4	€2.28	€2.28	€2.28	€1.64	€2.28	28c	28c	€4.06
Roam 5	€3.25	€3.25	€3.25	€1.64	€3.25	28c	28c	€4.06
Roam 6	€3.25	€3.25	€3.25	€1.64	€3.25	28c	28c	€4.06
Roam 7&8	€4.88	€4.88	€4.88	€1.64	€4.88	28c	28c	€4.06
Satellite	€4.88	€4.88	€4.88	€1.64	€4.88	28c	28c	€4.06



### Additional information in links below

Roaming Countries & Bands

Terms & Conditions (Pricing)

### **Standard International rates**

**International call** = Call made from Ireland to an International number. **International Text** = Text sent to an international number while you are in Ireland. **International add-ons** are available for a lot of the countries listed here that may offer better value.

gion	Voice (per min)	SMS
K	19c	6c
EU	19c	6c
Australia	24c	20c
Brazil	24c	20c
Canada	20c	20c
China	2c	20c
Egypt	€2.03	20c
Hong Kong	2c	20c
ndia	24c	20c
srael	48c	20c
Japan	24c	20c
Mexico	48c	20c
Morocco	81c	20c
New Zealand	24c	20c
Pakistan	24c	20c
Philippines	24c	20c
Russia	48c	20c
Saudi Arabia	24c	20c
Singapore	48c	20c
South Africa	24c	20c
Switzerland	81c	20c
Thailand	48c	20c
Turkey	24c	20c
UAE	€2.03	20c
USA	20c	20c
Vietnam	48c	20c

egion	Voice (per min)	SMS
Band 1	24c	20c
Band 2	48c	20c
Band 3	81c	20c
Band 4	€3.24	20c
Band 5	€3.24	20c
Band 6	€3.24	20c
Satellite	€6.00	20c

Roaming and International MMS (per message)	
Photo	41c
Video	41c

# Additional information in links below International Add Ons International Countries & Bands

Terms & Conditions (Pricing)

# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables

### Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
0818	31c (out of allowance)
1512 (per call)	41c
1513 (per call)	57c
1514 (per call)	73c
1515 (per call)	98c
1516 (per call)	€1.46
1517 (per call)	€2.03
1518 (per call)	€2.85
1520	24c
1530	41c
1540	57c
1550, 1559, 1560	98c
1570	€1.95
1580	€2.40
1590, 1598, 1599	€2.85

Terms & Conditions (Pricing)

# Directory services.

Services	Enquire charge (includes text msg delivery)
National 11811 / 11850 / 11890	€ 2.65 per call per connection (up to 1 min)
International 11860 / 11818	€ 1.74 per minute (each subsequent minute)
Value Added SMS shortcode	s
Range	Cost €
50000 - 50998	Free
51000 - 51998	Up to 14c
53000 - 53998	Up to 66c
57000 - 57998	66c or above

Adult services (prices will vary)

### Other services.

59000 - 59998

What we charge you for a whole range of other activities – from late payment to reconnection

Charges for other services	
Charges for	Price
Additional copy of bill	€6.20 per copy
Electronic copy of bill	€2.07 per email
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.
Change of phone number	€12.40
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €2.84 per bill.

# **Monthly Charge increase**

Terms & Conditions (Pricing)

Subject to annual price increase of CPI +3% in April each year

The CPI rate will be based on Central Statistics Office (CSO) published annual Consumer Price Index (CPI) rate reflecting the index movement over the prior 12 months, published in January of each year. Minimum increase 3%.

+ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 5% therefore increase = 8% Y2 CPI = 5% therefore increase = 8%

### 1-4 Employee Plans

3B	usiness Basic	3Bu	isiness Standard	3Bu	siness Advanced	3Bu	siness Premium
€32.99	a month / 24-month minimum term	€39.9	9* a month / 24-month minimum term	€49.9	99* a month / 24-month minimum term	€69.9	a month / 24-month minimum term
€32.99	*From first bill of Minimum term until March Y1 bill +	€39.99	*From first bill of Minimum term until March Y1 bill +	€49.99	*From first bill of Minimum term until March Y1 bill +	€69.99	*From first bill of Minimum term until March Y1 bill +
€35.63	*From April Y1 bill until March Y2 bill	€43.19	*From April Y1 bill until March Y2 bill	€53.99	*From April Y1 bill until March Y2 bill	€75.59	*From April Y1 bill until March Y2 bil
€38.48	*From April Y2 bill until March Y3 bill	€46.64	*From April Y2 bill until March Y3 bill	€58.31	*From April Y2 bill until March Y3 bill	€81.64	*From April Y2 bill until March Y3 bil

# **Monthly Charge increase**

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+ where the first bill of the Minimum Term falls in March, the monthly charge from April Y1 bill until March Y2 bill will not change but will increase the following year by CPI + 3%

Example (CPI % for illustration purposes in the table below only and the actual monthly charge payable will be subject to the published CPI rate plus 3% referred to above)

Y1 CPI = 5% therefore increase = 8% Y2 CPI = 5% therefore increase = 8%

### 4+ Employee Plans

#### **3Business Multi 3Business Multi Standard**

€31.99\*

a month / 24-month minimum term

€31.99	*From first bill of Minimum term until March Y1 bill +
€34.55	*From April Y1 bill until March Y2 bill
€37.31	*From April Y2 bill until March Y3 bill

# **Advanced**

€36.99\*

a month / 24-month minimum term

€36.99	*From first bill of Minimum term until March Y1 bill +
€39.95	*From April Y1 bill until March Y2 bill
€43.15	*From April Y2 bill until March Y3 bill

### **3Business Multi Premium**

€49.99\*

a month / 24-month minimum term

€49.99	*From first bill of Minimum term until March Y1 bill +
€53.99	*From April Y1 bill until March Y2 bill
€58.31	*From April Y2 bill until March Y3 bill

### **SIM Only Plan**

3Business SIMO Standard	
€25.00* a month / 12-month minimum term	
€25.00	
€27.00	
€29.16	

# **Roaming Band to Country List**

#### EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia Spain St Barth, Saint Maarten, St Martin, Sweden, Switzerland

#### UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

#### **Individual Bands**

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

#### Roam 1

Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine

#### Roam 2

Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Dutch Antilles, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia

#### Roam 3

Anguilla, Antigua and Barbuda, Argentina, Aruba, Bahamas, Barbados, Bermuda, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Kitts and Nevis, Saint Lucia and Samoa, Saint Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos Islands, Uruquay, Venezuela

#### Roam 4

Afghanistan, Algeria, Papua New Guinea

#### Roam 5

Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan

#### Roam 6

Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria

#### Roam 7

Abkhazia, Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Swaziland, Tanzania, Uganda, Yemen, Zimbabwe

#### Roam 8

Antarctica, Ascension Island, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan

#### Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# **International Band to Country List**

#### UK

United Kingdom, Channel Islands, Gibraltar, Isle of Man, Northern Ireland

#### EU

Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Switzerland, Vatican City

#### Individual Bands

Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, UAE, United States, Vietnam

#### Band 1

Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine

#### Band 2

Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe

#### Band 3

Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands

#### Band 4

Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman. Panama. Paraguay. Peru. Qatar. Saint Vincent and the Grenadines. Syria. Uruguay. Uzbekistan. Vanuatu. Venezuela. Yemen

#### Band 5

Angola, Ascension Island, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea, Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

#### Band 6

American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

#### Satellite

INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners

# **Business Terms & Conditions**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and conditions that can be found at: www.three.ie/legal

### General

All prices exclude VAT

All You Can Eat Data for use in Republic of Ireland only.

Domestic fair usage policy of 10,000 minutes, 10,000 texts per month applies.

Rates shown are billed per minute. Rates applicable for plan out of allowance charges

Ireland means Republic of Ireland

- 5G access subject to you having a 5G ready device and being in a 5G coverage area.
- Minutes/Texts allowance can be used for voice calls or text messages (1 voice minute or 1 text message).
- CPI applies to MRC
- EU countries found here
- Three to Three calls/texts have a fair usage policy cap of 10,000 minutes/texts per month for use on the Three network for calls/texts to other Three customers in the Republic of Ireland only. Free Three to Three calls/texts include voicemail when in Republic of Ireland only.
- Unlimited Minutes & Texts are subject to fair usage policy per month (10,000 minutes, 10,000 texts).
  - These minutes and texts are available for calls and texts to Republic of Ireland and on EU networks when roaming in the EU
- \*\*\*\*\* All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the UK & EU are subject to a call connection fee.

### Plan

#### International allowance countries

UK, EU\*\*, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

### Add-ons

#### General

Add-ons are either recurring or non-recurring.

Recurring add-ons are reapplied at the start of your bill cycle. Non-recurring add-ons will expire after 30 days, unless you consume all your Add-on allowance before the 30-day expiry. Some add-ons are not available on certain plans.

Fair usage policy of 10,000 minutes, 10,000 texts applies. Roaming Day pass allowances expire at 11:59pm Irish time

#### **Roaming Day Pass**

Albania, Argentina, Australia, Bangladesh, Belarus, Bosnia and Herzegovina, Brazil, Canada, Chile, China, Colombia, Costa Rica, Ecuador, Egypt, Faroe islands, Ghana, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea (Rep. of), Macedonia, Malawi, Malaysia, Mexico, Moldova, Monaco, Montenegro, New Zealand, Pakistan, Peru, Philippines, Qatar, Russia, Saudi Arabia, Serbia, Singapore, South Africa, Sri Lanka, Thailand, Turkey, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Vietnam



### **Terms & Conditions Cont.**

These Terms & Conditions relate primarily to pricing and are only a subset of the wider Terms and Conditions that can be found at: <a href="https://www.three.ie/legal">www.three.ie/legal</a>

### Plan Allowances

Minutes/ Texts allowance applies to:

#### ROI (calls made/texts sent while in Republic of Ireland)

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes/texts

Where the plan includes a separate allowance for Three-to-Three calls/texts, these will be used first Calls made to Irish non-geographic numbers (0818)

Texts sent to Irish mobile numbers and Irish landline numbers

#### EU (calls made/texts sent while roaming in the EU)

Calls made while roaming in EU/Switzerland to other EU/Switzerland numbers and back to Republic of Ireland

Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

Per minute billing applies to all roaming calls unless otherwise stated.

#### † International

Unlimited International Minutes/Texts are subject to fair usage policy of 10,000 International minutes/texts per month. International minutes/texts for selected Business plans can be used for voice calls or text messages to landlines, mobiles (1 voice minute or 1 text message) from Republic of Ireland to international numbers in the following destinations:

UK, EU\*\*, Australia, Brazil, Canada, China, India, Israel, Japan, Mexico, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam Intl Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine Intl Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

Per minute billing applies to all international calls unless otherwise stated.

#### Minutes/Texts allowance does **NOT** include:

#### General

Calls to voicemail if roaming outside ROI / EU

Calls/texts to ROI premium rate numbers, special numbers, satellite numbers, directory inquiries numbers, other non-geographic numbers.

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above

#### International

MMS (Multimedia messages)

Any call/text types other than those outlined in Plan Allowances table above Calls/texts to premium rate numbers, special numbers, satellite numbers, directory inquiries numbers, non-geographic numbers.

Three Customer Services Three Ireland (Hutchison Limited) 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

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