# The real deal.

**Business Staff Affinity Price Guide** 



# **Staff Affinity Price Guide**

#### Introduction

Welcome to the Three Business Staff Affinity Price Guide. In here, you'll find all you need to know about your Bill Pay plan. Explore data, calls, texts, and more.

#### **Price Plans**

This Three Business Affinity Price Guide contains the following price plans. The rates stated in this Price Guide apply to the listed price plans below and may differ for price plans not listed below.

- 3 Bus Staff Affinity 100
- 3 Bus Staff Affinity 300
- 3 Bus Staff Affinity SIM



# Three Business Staff Affinity

Stay connected to family and friends. They're as flexible as you need them to be, feature great offers on the latest phones, and include All You Can Eat Data.

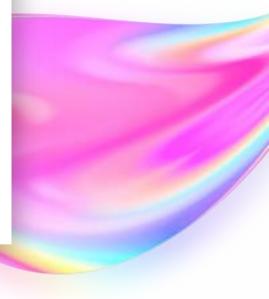
#### 3 Bus Staff Affinity SIM



30 day rolling contract

Data (ROI) All	You Can Eat
Data (EU)**	32GB
Minutes / Texts ^****	Unlimited
International Minutes/Texts <sup>†</sup>	60
5G	5G enabled

Out of allowance charges	
	Bill Pay
Voice Calls ROI & EU	38c****
Voicemail ROI & EU	15c
Text message ROI & EU	18c
MMS ROI & EU	25c
Data EU	0.19c per MB



All You Can Eat Data for use in Republic of Ireland only. All prices include VAT. \*\*\*Three to Three calls have a fair usage policy cap of 3,000 minutes per month for use on the Three network for calls to other Three customers in the Republic of Ireland only

<sup>A</sup>Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message ("Units"). \*\*\*\*Unlimited Minutes/Texts units are subject to fair usage of 10,000 Units per month. This minutes and texts are available for calls and texts to Republic of Ireland and EU networks (in Republic of Ireland and when roaming in the EU) as follows;

#### \*\*\*\*Minutes/ Texts units allowance applies to:

Voice calls made to landlines and mobiles within the Republic of Ireland, including Three to Three minutes. Where the plan includes a separate allowance for Three to Three calls, these will be used first

- Calls made to Irish non-geopgraphic numbers (1850, 1890, 0818 and 076)
- Calls made while roaming in EU to other EU numbers and back to Republic of Ireland
   Texts sent to Irish mobile numbers and any Irish landline numbers while in the Republic of Ireland
- I exits sent to Irish mobile numbers and any Irish landline numbers while in the Republic of Irela
- Texts sent while roaming in EU to other EU numbers and back to Republic of Ireland

#### Minutes/Texts units allowance doesn't include:

- Calls to voicemail
- Roaming calls (other than above)
- International calls (Some plans have International Units)
- Calls to premium rate numbers, non-geographic numbers in other countries, directory inquiries and all other call types
- · Texts to premium rate numbers, directory inquiries numbers

- MMS (Multimedia messages) International texts (Some plans have International Units)
- Texts sent while roaming outside of EU
- Any other texts

<sup>†</sup> International Minutes/Texts units can be used for voice calls or text messages where each unit equals 1 voice minute or 1 text message from Republic of Ireland to international numbers in the following destinations: UKF, EU, Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam. Unlimited International Units are subject to fair usage policy of 3,000 International Units per month

\*\* EU includes: Andorra Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St.Barth, Saint Maarten, St Martin, Sweden, UKE, U.K‡ includes Gibraltar, the Channel Islands and the Isle of Man

\*\*\*\*\* All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU are subject to a call set up fee of 9c. Rates shown are billed per minute. Rates applicable for plan out of allowance charges. 5G access subject to you having a 5G ready device and being in a 5G coverage area. For full terms see https:// www.three.ie/legal/terms/

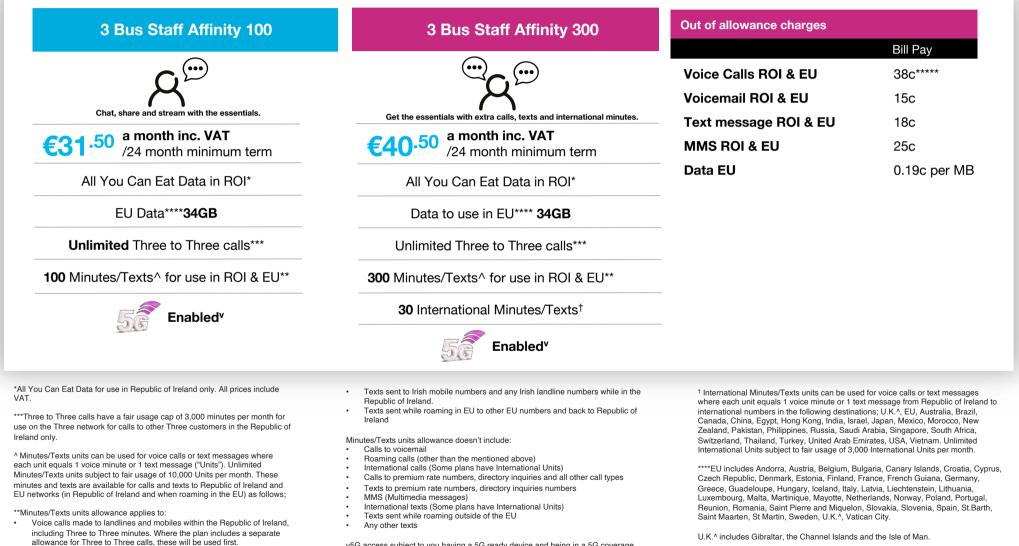
Calls made to non-geographic numbers (1850, 1890, 0818 and 076)

Calls made while roaming in EU to other EU numbers and back to

Republic of Ireland

# Three Business Staff Affinity

Stay connected to family and friends with our Bill Pay plans. They're as flexible as you need them to be, feature great offers on the latest phones and include All You Can Eat data.



v5G access subject to you having a 5G ready device and being in a 5G coverage area.

For full terms see http://www.three.ie/legal/terms

\*\*\*\*\* All chargeable calls to Irish and EU landlines & mobiles from ROI or while roaming in the EU are subject to a call set up fee of 9c. Rates shown are billed per minute. Rates applicable for plan out of allowance charges

## **Roaming rates**

Roaming within the UK & EU are included in our plans.

Roaming add-ons are available for countries listed that may offer better value. See page 8. Out of allowance rates are detailed here.

UK: United Kingdom, Channel Islands, Gibraltar, Isle of Man. EU: Andorra, Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St Barth, Saint Maarten, St Martin, Sweden, Vatican City.

A 9c connection fee applied in UK, EU when calling back to Ireland or the local zone.

Per minute billing applies to all international and roaming calls unless otherwise stated.

Ireland means Republic of Ireland

egion	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	Texts to Ireland & EU	Texts to Rest of World	Data (per MB
UK	38c	38c	€2.80	€0.00	15c	18c	35c	0.19c
EU	38c	38c	€2.80	€0.00	15c	18c	35c	0.19c
Australia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Brazil	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Canada	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
China	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Egypt	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Hong Kong	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
India	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Israel	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Japan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Mexico	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Morocco	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
New Zealand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Pakistan	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Philippines	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Russia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Saudi Arabia	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Singapore	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
South Africa	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Switzerland	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	0.19c
Thailand	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Turkey	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
United Arab Emirates	s €2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
USA	€1.41	€1.41	€2.80	€2.02	€1.78	35c	35c	€4.99
Vietnam	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99

#### Roaming rates contd.

Roaming Rates								
Region	Calling Ireland (per min)	Calling Local Zone (per min)	Calling Rest of World (per min)	Receiving Calls (per min)	Voicemail (per min)	Texts to Ireland & EU	Texts to Rest of World	Data (per MB)
Roam 1	€1.78	€1.78	€2.80	€2.02	€1.78	35c	35c	€4.99
Roam 2 & 3	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam 4	€2.80	€2.80	€2.80	€2.02	€2.80	35c	35c	€4.99
Roam 5	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam 6	€4.00	€4.00	€4.00	€2.02	€4.00	35c	35c	€4.99
Roam 7 & 8	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99
Satellite	€6.00	€6.00	€6.00	€2.02	€6.00	35c	35c	€4.99



Roam 1: Albania, Armenia, Azerbaijan, Bangladesh, Belarus, Bosnia & Herzegovina, Indonesia, Jordan, Lebanon, Macedonia, Malaysia, Moldova, Montenegro, Oman, Serbia, Sri Lanka, Ukraine.

Roam 2: Angola, Bahrain, Botswana, Cambodia, Côte d'Ivoire, Cuba, Faroe Islands, Gambia, Ghana, Grenada, Kazakhstan, Kenya, Korea (Republic of), Libya, Macau, Madagascar, Mauritius, Mozambique, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Paraguay, Qatar, Taiwan, Tunisia, Vanuatu, Zambia.

Roam 3: Anguilla, Antigua and Barbuda, Bermuda, Argentina, Aruba, Bahamas, Barbados, Bolivia, British Virgin Islands, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, French Polynesia, Guatemala, Haiti, Honduras, Jamaica, Panama, Peru, Puerto Rico, Saint Vincent and the Grenadines, Saint Kitts and Nevis, Saint Lucia and Samoa, Trinidad and Tobago, Turks and Caicos Islands, Uruguay, Venezuela.

Roam 4: Afghanistan, Algeria, Papua New Guinea.

Roam 5: Belize, Brunei Darussalam, Guam, Iran, Iraq, Senegal, South Sudan, Sudan.

Roam 6: Cameroon, Equatorial Guinea, Georgia, Kosovo, Syria.

Roam 7: Benin, Burkina Faso, Burundi, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Eritrea, Eswatini, Ethiopia, Gabon, Greenland, Guinea, Guinea-Bissau, Guyana, Kuwait, Liberia, Malawi, Mauritania, Monaco, Niger, Palau, Republic of Congo, Rwanda, San Marino, Sierra Leone, Somalia, Tanzania, Uaanda, Yemen, Zimbabwe.

Roam 8: Antarctica, Ascension, Bhutan, Cayman Islands, Comoros, Cook Islands, Diego, East Timor, Falkland Islands, Fiji, Kyrgyz Republic, Kiribati, Laos, Lesotho, Maldives, Mali, Marshall Islands, Micronesia, Mongolia, Montserrat, Myanmar, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palestine, Saint Helena, Sao Tome and Principe, Seychelles, Solomon Islands, Suriname, Tajikistan, Togo, Tokelau, Tonga, Turkmenistan, Tuvalu, Wallis and Futuna Islands, United States Virgin Islands, Uzbekistan.

Satellite: INMARSAT, IRIDIUM, Aeromobile, Onair Maritime Communications Partners. Per minute billing applies to all international and roaming calls unless otherwise stated.

# Standard International Rates

Per minute billing applies to all international and roaming calls unless otherwise stated.

International allowances are included in some of our Bill Pay plans.

International add-ons are available for all countries listed that may offer better value. See page 8.

Out of allowance rates are detailed here.

Out of allowan		al Rates
Region	Voice (per min)	Texts
UK	23c	7.380
EU	23c	7.380
Australia	30c	25c
Brazil	30c	25c
Canada	25c	25c
China	2.46c	25c
Egypt	€2.50	25c
Hong Kong	2.46c	25c
India	30c	25c
Israel	59c	25c
Japan	30c	25c
Mexico	59c	25c
Morocco	€1.00	25c
New Zealand	30c	25c
Pakistan	30c	25c
Philippines	30c	25c
Russia	59c	25c
Saudi Arabia	30c	25c
Singapore	59c	25c
South Africa	30c	25c
Switzerland	€1.00	25c
Thailand	59c	25c
Turkey	30c	25c
UAE	€2.50	25c
USA	25c	25c
Vietnam	59c	25c

UK: United Kingdom, Channel Islands, Gibraltar, Isle of Man.

EU: Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, Vatican City.

International rates				
Region	Voice (per min)	Texts		
Band 1	30c	25c		
Band 2	59c	25c		
Band 3	€1.00	25c		
Band 4	€3.99	25c		
Band 5	€3.99	25c		
Band 6	€3.99	25c		
Satellite	€7.38	25c		

Band 1: Albania, Bangladesh, Macedonia, Moldova, Taiwan, Ukraine.

Band 2: Algeria, Argentina, Armenia, Azerbaijan, Bahrain, Belarus, Georgia, Indonesia, Iran, Iraq, Korea (Republic of), Kuwait, Lebanon, Malaysia, Nigeria, Palestine, Sri Lanka, Zimbabwe.

Band 3: Anguilla, Antigua & Barbuda, Bahamas, Barbados, Bermuda, Bosnia & Herzegovina, Cayman Islands, Dominican Republic, Faroe Islands, Grenada, Jamaica, Kazakhstan, Kyrgyz Republic, Libya, Monaco, Montenegro, Montserrat, Puerto Rico, Saint Kitts & Nevis, Saint Lucia, San Marino, Serbia, Tajikistan, Trinidad & Tobago, Tunisia, Turkmenistan, Turks & Caicos Islands, US Virgin Islands.

Band 4: Abkhazia, Afghanistan, Aruba, Belize, Bhutan, Bolivia, British Virgin Islands, Cambodia, Chile, Colombia, Costa Rica, Cuba, Dutch Antilles, East Timor, Ecuador, El Salvador, Falkland Islands, French Polynesia, Greenland, Guatemala, Guyana, Haiti, Honduras, Jordan, Korea (Democratic People's Republic of), Laos, Lie, Macau, Maldives, Mongolia, Myanmar, Nepal, Netherlands Antilles, Nicaragua, Oman, Panama, Paraguay, Peru, Qatar, Saint Vincent and the Grenadines, Syria, Uruguay, Uzbekistan, Vanuatu, Venezuela, Yemen.

Band 5: Angola, Ascension, Benin, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo, Côte d'Ivoire, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gabon, Gambia, Ghana, Guinea, Guinea-Bissau, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Rwanda, Saint Helena, Sao Tome and Principe, Senegal, Seychelles, Sierra Leone, Somalia, Sudan, SURINAME, Swaziland, Tanzania, Uganda, Zambia.

Band 6: American Samoa, Antarctica, Brunei Darussalam, Cook Islands, Diego, Fiji, Guam, Kiribati, Marshall Islands, Micronesia, Nauru, New Caledonia, Niue, Northern Mariana Islands, Norfolk Island, Palau, Papua New Guinea, Samoa, Solomon Islands, Tokelau, Togo, Tonga, Tuvalu, Wallis and Futuna.

Satellite: INMARSAT, IRIDIUM, Aeromobile, Onair, Maritime Communications Partners.

# Roaming and International MMS (per message)

Photo 50c Video 50c

## **Affinity Add-ons**

#### More minutes, more texts and more data. Tailor your plan now with our add-ons.

Add-ons are either recurring or non-recurring. Some add-ons are not available on certain plans. Recurring add-ons are reapplied at the start of your bill cycles.

\*Fair usage policy of 10,000 minutes, 3,000 texts applies. \*\* Calls to following countries: Australia, Brazil, Canada, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Pakistan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, USA, Vietnam.

<sup>A</sup> EU roaming includes minutes/texts made from another EU country. It includes minutes/texts: (1) back to Republic of Ireland from a visited EU country, (2) to numbers in the EU country you are visiting and, (3) to other EU countries from a visited EU country. It DOES NOT INCLUDE minutes / texts made from Republic of Ireland to another EU country / Rest of World.

\*\*\* Andorra, Austria, Belgium, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Greece, Guadeloupe, Hungary, Iceland, Italy, Lat-via, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Mayotte, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Pierre and Miquelon, Slovakia, Slovenia, Spain, St. Barth, Saint Maarten, St Martin, Sweden, UK^, Vatican City UK^ includes Giblartar, the Channel Islands and the Isle of Man.

\*\*\*\*Australia, Brazil, China, Egypt, Hong Kong, India, Israel, Japan, Mexico, Morocco, New Zealand, Paki-stan, Philippines, Russia, Saudi Arabia, Singapore, South Africa, Switzerland, Thailand, Turkey, United Arab Emirates, Vietnam.

Calls and Texts		Monthly Cost
100 minutes	100 minutes to call landlines and mobiles in ROI & while roaming in EU ^***. Recurring or once-off.	•
Unlimited Minutes	Unlimited* minutes to call landlines and mobiles in ROI & while roaming in EU.	4
Unlimited Texts	Unlimited* texts to any Republic of Ireland network. These texts can also be used for EU roaming.	
Calls and Texts		
30 International Mins	30 international minutes from Republic of Ireland to EU, UK and 25** other countries. Recurring or once-off.	4
200 International Mins	200 international minutes from Republic of Ireland to EU, UK and 25** other countries. Recurring or once-off.	€
100 international Mins to EU	100 international minutes to EU countries*** . Recurring or once-off.	:
100 Mins to US & Canada	100 minutes from Republic of Ireland to US or Canada. Recurring or once-off.	
Roaming		
Roam USA/Canada		€
Add-on with 1GB of data and 30	00 minutes while roaming in USA or Canada	
Roaming calls include calls mad	e US/Canada to Ireland and calls within the country you are visiting. It also includes calls you receive while in	
US/Canada. It does not include	calls between US and Canada. Recurring or once-off.	
	Add-on with 1GB Data to use for roaming in selected countries****. Recurring or once off.	€
IGD ROW	Add-on with rob bata to use for roanning in selected countries . Recurring of once on.	
1GB ROW Roam ROW	Aud-on with red Data to use for roaming in selected countries . Recarring of once on.	
Roam ROW	GB data to use for roaming in the selected countries****	
Roam ROW Add-on with 300 minutes and 10		€
Roam ROW Add-on with 300 minutes and 10	GB data to use for roaming in the selected countries****	€
Roam ROW Add-on with 300 minutes and 10 Roaming calls include calls from	GB data to use for roaming in the selected countries****	€
Roam ROW Add-on with 300 minutes and 10 Roaming calls include calls from calls between these countries.	GB data to use for roaming in the selected countries**** In these countries to Ireland, calls within the country you are visiting and calls received in that country. It does not	€ include
Roam ROW Add-on with 300 minutes and 10 Roaming calls include calls from calls between these countries. 3GB EU Data	GB data to use for roaming in the selected countries**** these countries to Ireland, calls within the country you are visiting and calls received in that country. It does not 3GB of data to use in EU countries. Recurring or once-off.	€
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Roam ROW Add-on with 300 minutes and 10 Roaming calls include calls from calls between these countries. 3GB EU Data 1GB USA/Canada Roaming Day Pass 1 1GB of data per day + free loc Recurring only when roaming in USA, Canada, Australia, New Ze Roaming Day Pass 2 1GB of data per day + free loc	GB data to use for roaming in the selected countries**** a these countries to Ireland, calls within the country you are visiting and calls received in that country. It does not 3GB of data to use in EU countries. Recurring or once-off. 1GB of data to use in US or Canada. Recurring or once-off. <b>al and calls to home</b> applicable country. Out of bundle €0.06 per MB. Allowances expire at 11:59PM Irish time. Countries included: baland, Israel, South Africa.	€ include € per day recurr €3
Roam ROW Add-on with 300 minutes and 10 Roaming calls include calls from calls between these countries. 3GB EU Data 1GB USA/Canada Roaming Day Pass 1 1GB of data per day + free loc Recurring only when roaming in USA, Canada, Australia, New Ze Roaming Day Pass 2 1GB of data per day + free loc Recurring only when roaming in	GB data to use for roaming in the selected countries**** the these countries to Ireland, calls within the country you are visiting and calls received in that country. It does not 3GB of data to use in EU countries. Recurring or once-off. 1GB of data to use in US or Canada. Recurring or once-off. al and calls to home applicable country. Out of bundle €0.06 per MB. Allowances expire at 11:59PM Irish time. Countries included: sealand, Israel, South Africa.	€ include € per day recurr €3
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Roam ROW Add-on with 300 minutes and 10 Roaming calls include calls from calls between these countries. 3GB EU Data 1GB USA/Canada Roaming Day Pass 1 1GB of data per day + free loc Recurring only when roaming in USA, Canada, Australia, New Ze Roaming Day Pass 2 1GB of data per day + free loc Recurring only when roaming in China, Hong Kong, Japan, Sing Insurance	GB data to use for roaming in the selected countries**** the these countries to Ireland, calls within the country you are visiting and calls received in that country. It does not 3GB of data to use in EU countries. Recurring or once-off. 1GB of data to use in US or Canada. Recurring or once-off. <b>al and calls to home</b> applicable country. Out of bundle €0.06 per MB. Allowances expire at 11:59PM Irish time. Countries included: ealand, Israel, South Africa. <b>al and calls to home</b> applicable country. Out of bundle €0.06 per MB. Allowances expire at 11:59PM Irish time. Countries included: ealand calls to home	€ include

# Special calls.

Certain kinds of calls within Ireland may fall outside the main price levels. Charges for these calls are shown in the following tables.

Please call Customer Services for details of specific numbers

## Calls, Data and Fax to other phone numbers (per minute unless otherwise stated)

Number prefix	Rates
1913 (0833333333), 1744 (0833333444)	Free (standard roaming rates apply to calls from abroad)
1800, 00800	Free
1850	38c (out of allowance)
0818, 1890, 076	38c (out of allowance)
1512 (per call)	50c
1513 (per call)	70c
1514 (per call)	90c
1515 (per call)	€1.20
1516 (per call)	€1.80
1517 (per call)	€2.50
1518 (per call)	€3.50
1520	30c
1530	50c
1540	70c
1550, 1559, 1560	€1.20
1570	€2.40
1580	€2.95
1590, 1598, 1599	€3.50

All prices include VAT. Calls charges per minute unless otherwise stated. For terms and conditions, see footnotes.

## **Directory services.**

Services	Enquire charge (includes text msg delivery)			
National 11811 / 11850 / 11890	€ 3.26 per call per connection (up to 1 min)			
International 11860 / 11818	€ 2.14 per minute (each subsequent minute)			
Value Added Texts shortcode	Value Added Texts shortcodes			
Range	Cost €			
50000 - 50998	Free			
51000 - 51998	Up to 16c			
53000 - 53998	Up to 80c			
57000 - 57998	80c or above			
59000 - 59998	Adult services (prices will vary)			

#### Other services.

What we charge you for a whole range of other activities - from late payment to reconnection

Charges for other services				
Charges for	Price			
Additional copy of bill	€7.62 per copy			
Electronic copy of bill	€2.54 per email			
Non-direct debit charge	€4.57 per month			
Handset Unlock fee	Minimum Account Spend for Bill Pay customers is €300 or 9 monthly bills paid in full on the account. Please see the Three unlocking policy on www.three.ie for further information.			
Change of phone number	€15.25			
Cancellation Fee	Lump sum equivalent to the total of all the monthly charges due for the remainder of your Minimum Term (where applicable).			
Paper Bill Charge	With effect from November 2023 customers entering into a new agreement with Three, including upgrades, who opt for paper bills will be charged €3.49 per bill.			

Three Customer Services Three Ireland (Hutchison Limited 28/29 Sir John Rogerson's Quay, Dublin 2.

#### Three.ie

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March 2024